

HEALTH AND CARE GENERAL UPDATE PAPER

Joint report from Devon County Council and NHS Devon Clinical Commissioning Group

1. Recommendation

- 1.1. That the Health and Adult Care Scrutiny Committee receives this report that contains updates and general information including responding to specific actions, requests or discussions during the previous Health and Adult Care Scrutiny Committee meeting.

2. Purpose

- 2.1. To respond to specific questions or comments from previous meeting and provide updates on the latest news from the Devon Health and Care system

3. Celebrating local success and achievements

DCC In-house Learning Disability Respite Team short listed for national award

- 3.1 DCC in-house Learning Disability Respite Team has been shortlisted in the small team of the year category of the Local Government Chronical Awards.
- 3.2 Members of the team will be going to London as part of the process to meet the judges and showcase their amazing work during the pandemic. Their story is one of adapting, innovating, learning and leading across the system and ensuring that social care values and a person centre approach to care and support remained their focus in unprecedented times.
- 3.3 The team were central in the development and delivery of the Care Hotels in the early part of the pandemic ensuring people could be discharged from hospital and given the vital time, space and support to recover and recuperate before returning to their home.

Devon care provider wins regional award

- 3.4 The [Northam Care Trust](#) has won the South West Region Kickstart award in the National Small and Medium Size business category. The Kickstart Scheme provides funding to employers to create jobs for 16- to 24-year-olds on Universal Credit.

- 3.5 Based in North Devon, Northam Care Trust provide person centred support to individuals with learning and physical disabilities, and older people and individuals with dementia. Services provided include supported living and enabling, residential, domiciliary care and day opportunities.

South West's health and care heroes honoured in NHS Parliamentary Awards 2022

- 3.6 The NHS in the South West has recognised the tireless commitment and compassion of health and care teams in the [2022 NHS Parliamentary Awards](#).
- 3.7 Darryn Allcorn, Chief Nurse at Devon Clinical Commissioning Group has won the Covid-19 Response Award recognising his personal contribution in the rapid deployment and adaptation of the NHS Nightingale hospital and his contribution to delivering the mass vaccination programme for the population of Devon.
- 3.8 Devon System Equalities Team, of Andrew Millward, Nicola Bonas, Nellie Guttmann and Aggie Szpinda has won the Health Equalities Award. The award reflects the significant difference made over the past two years, including helping thousands of people from communities with lower vaccine confidence to overcome worries or other barriers to getting vaccinated.
- 3.9 The South West winners now go forward to the national awards ceremony in London on 6 July.

Devon's Nightingale hospital tackles the region's waiting lists

- 3.10 The NHS Nightingale Exeter was initially part of the national response to the first wave of the pandemic, providing emergency inpatient care for nearly 250 patients with COVID-19 from across Devon, Somerset and Dorset.
- 3.11 The Nightingale site has now been transformed into a state-of-the-art facility and is home to the following services:
- Southwest Ambulatory Orthopaedic Centre, which has two operating theatres for day case and short stay elective orthopaedic procedures
 - Centre of Excellence for Eyes, which operates diagnostic screening services for ophthalmology patients and will run a high-volume cataract treatment hub
 - Devon Diagnostic Centre, which is providing CT, MRI, X-ray, ultrasound, echocardiograms and fluoroscopy services
 - Our Eastern rheumatology department which provides outpatient care and day case infusions.

- 3.12 Over 15,000 people from across Devon have now accessed facilities provided through a multitude of projects introduced at the Nightingale Hospital Exeter, helping to further reduce waiting times for certain procedures.
- 3.13 This includes over 100 knee and hip replacements which have been carried out by the South West Ambulatory Orthopaedic Centre since the services opened at the Nightingale in March 2022.

HealthWatch England hosted in Devon

- 3.14 The NHS in Devon hosted the national team from health and social care champions Healthwatch England; an independent body, which uses patient feedback to improve standards of care.
- 3.15 The team, led by national Chair Sir Robert Francis, visit included the Exeter Mosque, which has worked closely with the NHS to support worshippers to have their Covid-19 vaccination, Jasmine Lodge, a new Mother and Baby Unit, and other services at Devon Partnership NHS Trust, and also NHS Nightingale Hospital Exeter.
- 3.16 Sir John Oldham, Healthwatch England committee member and former Care Quality Commission Senior Independent Director feedback how inspirational the visit had been and that the passion and energy of everyone shone through and what they had seen is making a real difference to the population within One Devon

4. New interim joint One Devon Partnership chair appointed

- 4.1 Councillor James McInnes has been appointed as the interim joint chair of the One Devon Partnership. Councillor McInnes took up the joint role alongside Dr Sarah Wollaston on 1 June while a recruitment process for a permanent chair is undertaken.
- 4.2 From 1 July, the One Devon Partnership will be a new statutory committee that will drive integration by bringing together a wide range of partners from across our county including the NHS, councils, the voluntary sector, and community representatives.
- 4.3 One of its key roles will be to produce a strategy to join-up services, reduce inequalities, and improve people's health, wellbeing, and care that our local organisations will deliver.

5. Appointment of new Chief Medical Officer in Devon

- 5.1 Dr Nigel Acheson has been appointed as chief medical officer, where he will provide strategic and clinical leadership on our new NHS Devon Integrated Care Board.

- 5.2 Alongside the chief medical officer role, Dr Acheson will also be the senior responsible officer for urgent care and will lead the programme of work that brings together many strands in our system to reduce pressures and recover planned care services.
- 5.3 This will include modelling demand and capacity across urgent and emergency care, out-of-hospital services, and primary care to identify a series of commissioning priorities.
- 5.4 Dr Acheson has held several high-profile national and regional clinical and leadership roles including deputy chief inspector of the Care Quality Commission, regional medical director for NHS England, and medical director for the South West Peninsula Cancer Network.

6. The future of our in-house day services

- 6.1 The Devon County Council vision for people with disabilities is to be independent, safe and part of the community. For many people who were supported by Devon County Council in-house day services before March 2020, the pandemic has provided the opportunity for them, and their families/carers, to move away from building-based support towards outreach support within the community.
- 6.2 This change reflects wider desires of younger people who bring with them different aspirations for how services should look and respond to them.
- 6.3 We need to consider how our system adapts and reflects these aspirations whilst acknowledging other people continue to desire an older buildings-based model. Devon County Council will be starting a period of engagement with people and families within our building-based services to co-produce what any changes to the current system might look like.

7. Devon Local Maternity & Neonatal System

7.1 In December 2020 Donna Ockenden published her Interim report of Immediate and Essential Actions in response to the failings in maternity care at Shrewsbury & Telford Hospital Trust. Over the last 18 months Trusts have been undergoing a series of self-assessments against their progress on these actions, in addition to regional assurance of evidence submitted. The Immediate & Essential Action categories are:

- Enhanced Safety
- Listening to Women & Families
- Staff Training & Working Together
- Managing Complex Pregnancy
- Risk Assessment Throughout Pregnancy
- Monitoring Fetal Wellbeing
- Informed Consent

7.2 The Final Ockenden report was released on the 30th March with a further 15 Immediate and Essential Actions to be undertaken once compliance is confirmed to the interim Immediate and Essential Actions. Full compliance against the interim Immediate and Essential Actions is anticipated for Autumn 2022.

7.3 There has also been a clear focus on a safe and sustainable level of workforce to support delivery of a safe service. Recruitment remains a challenge, especially against Band 6 core midwifery staffing, and sickness absence associated with Covid continues to have an impact.

7.4 These challenges are reflected across England in all maternity services. The Integrated Care System for Devon is currently undertaking workforce mapping as part of the workforce planning and the equity and equality analysis, and when this is completed a more detailed picture will be available.

7.5 In May a [report of nationwide compliance](#) to the Interim Ockenden report on 7 of the Immediate & Essential Action was published. All providers across the country reported at least partial compliance to all Immediate and Essential Actions

7.6 Previous submissions have highlighted areas of non-compliance for Trusts in Devon, but sufficient action has been taken to improve this position to entirely compliant and partially compliant. Improvements have been made across the board, with particular focus on Listening to Women & Families, Managing Complex Pregnancy & Risk Assessment.

7.7 The current self-assessed picture across the ICSD Trusts is:

- NDHT 80% compliant (2 partially compliant IEA's)
 - Managing complex pregnancy
 - Risk assessment throughout pregnancy
- RD&E 83% compliant (1 partially compliant IEA)
 - Informed consent
- TSD 80% compliant (2 partially compliant IEA's)
 - Listening to women & families
 - Risk assessment throughout pregnancy
- UHP 83% compliant (1 partially compliant IEA)
 - Informed consent

7.8 Lack of full compliance against risk assessment is a common theme nationally, as is lack of full compliance against informed consent.

7.9 In the South West we rank in the in the top 60% of providers (15 Trusts). RD&E & UHP are in the top 30%. In the current nationwide self-assessed position, we are not a positive (i.e. fully compliant) or a negative (i.e.

limited compliance) outlier. No providers in the southwest are fully compliant, however there are several nationwide examples.

7.10 Next steps for assurance of progress against the 7 Immediate & Essential actions will be Insight Visits chaired by NHSE/I. These will take place over the summer (June-September 2022) and each Trust will receive a report on progress and modifications to their compliance rating as findings dictate.

8. Chief Social Worker for Adults' annual report: 2021 to 2022

8.1 The Department of Health and Social Care and the Chief Social Worker for Adults, Lyn Romeo, have published her [annual report for 2021-22](#). The report acknowledges the tireless work of the adult social work sector and gives thanks to supporting stakeholders, including former interim Chief Social Workers, Fran Leddra and Mark Harvey.

8.2 Major achievements include updates to adult safeguarding practice, phase one of the social care workplace race equality standard (WRES), and efforts to make the wellbeing of staff more central to care providers and organisations across the sector.

9. Increased funding for nursing in care homes

9.1 [Increased funding for nursing in care homes](#) will support tens of thousands of residents with nursing needs, including those with learning and physical disabilities, with an 11.5% increase in 2022 to 2023 and an estimated £87 million backdated for 2021 to 2022.

9.2 The standard weekly rate per person provided for NHS-funded nursing care has increased by 11.5% from £187.60 to £209.19 for 2022 to 2023 and will be backdated to 1 April 2022.

9.3 The funding is paid by the NHS directly to care homes who employ registered nurses. This allows care home residents with specific healthcare needs to benefit from direct nursing care and services.

9.4 Registered nurses provide support to people with a variety of needs, including people with learning disabilities, those living with enduring physical or mental health needs and various conditions associated with old age. This type of nursing requires a range of skills and training, with the extra funding supporting this important role.

9.5 The additional funds will help cover the costs of nursing care and support the staff that provide it, ensuring the vital service can continue to support the needs of residents and all those who rely on it.

10. Update on the North Devon Link Service

- 10.1 The Holsworthy Youth and Community Hub will be delivering a mental health and wellbeing drop-in service, starting at the beginning of June with priority being given to people who were accessing the Holsworthy Link Service before Covid followed by plan to make the wider community in Holsworthy and surrounding area aware of the service. Further conversations are taking place with the wider community to establish how activities delivered by other organisations might contribute to a service outside the drop in.
- 10.2 The Barnstaple, Bideford and Ilfracombe Link Services all opened on the temporary appointment only basis from 25th April, with positive feedback. A review of Covid-19 infection rates and public health guidance will take place in six weeks to inform the next step of returning to a drop in service. The building work on the Bideford building has been delayed until mid-July and conversations about alternative accommodation for the service during the closure are ongoing.
- 10.3 A group has been set up for each town to develop the drop-in service and establish how the buildings can be used by the wider community. The groups currently include representation from the voluntary and community sector, Community Mental Health Team, North Devon Link Service staff and will include people who use the service. As we move forward, and progress is made the membership of the group will expand appropriately. Other community organisations are beginning to make contact to understand how they might be able to make a contribution to the service.

Tim Golby

Director of Integrated Adult Social Care (Interim)
Devon County Council

Simon Tapley

Deputy Chief Executive of the Integrated Care System for Devon (ICSD)
and NHS Devon Clinical Commissioning Group (CCG)

Electoral Divisions: All

Cabinet Member for Integrated Adult Social Care and Health Services:
Councillor James McInnes

Director of Integrated Adult Social Care (Interim): Tim Golby

LOCAL GOVERNMENT ACT 1972: LIST OF BACKGROUND PAPERS

Contact for Enquiries: James Martin
Tel No: 01392 382300 Room: G42