

Early Help Review

Support families early, to ensure we can transform the lived experience of children, young people and their families.

Enhance the way we work together earlier to support families build upon their strengths.

Integrate service delivery and invest in local communities to support children to thrive.

Deliver improved outcomes for children and families.



What is the current picture of Early Help in Devon

- Comprehensive but challenging to navigate,
 - Knowledgeable and committed practitioners, who can articulate a vision of change,
 - Enhance working relationships to embed a 'one team approach',
 - Multiple entry points which leads to delay for children and their families,
 - Developing data on capacity, demand, outcomes to support leaders in managing services,
 - Range of pathways in accessing Early Help the majority via Triage Panels.
 - Direct pathway from MASH to Children Centre's,
 - Develop mapping of need, service provision linked to commissioning of provision,
 - A range of understanding from practitioners/partners on the Early Help offer,
 - Multiple systems and relationships,
 - Quality Assurance activity, to drive practice and outcomes forward for children,
 - A clear operational model for Children Centres, main focus remains at 0-2,
 - Commitment to support families with internal teams,
 - Partners supportive of Early Help.
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Our Approach in Devon will be ...

Relationship based,
developing relationships which
provide opportunities for
change, being clear about the
change required and
honouring progressing

*One family, one lead
worker, one plan and
Work Family*

*Enabling the utility of the
family, putting the family at the
heart of everything we do*

*Systemic,
formulation driven
and evidenced
based.*

*Restorative and strength
focussed,
working with families strengths,
networks and resources.*



*Transparency, children,
young people and
families are as fully
informed and involved
as possible.*

Coordination of Early Help Offer

Timely responses provided to requests for early help,
Countywide view of early help offer,
Multi-agency team providing advice and guidance.
Streamline pathways, guidance, reporting/outcomes,
Quality management.



Defined Early Help Offer:

Revised Level 2 & 3 Family Intervention Offer
(Children Centres, Family Solutions Teams,
Adolescence Teams, Early Support,
Y-SMART)
Clear Level 2 Early Help offer, easy to access
and responds to local needs.



What are we
seeking to achieve
in Early Help for
children in Devon?

Relationships & Structure

Strong relationships with our colleagues & partners that drive positive outcomes for children,
Using our data and local information to inform our commissioning decisions,
Central Early Help team/structure with interface with localities teams.



Establish operating model

Defined operating model, with entry, mid and exit points for progress.
Measuring the impact of the work of Early Help against the model.
Streamlined pathways for children and their families in accessing the right support.
Right conversations, at the right time, with the right people.

Potential challenges Devon will need to address with any vision;

Financial Stability (People)

Core Early Help budget, impact on service delivery, scope, staff morale, recruitment and development of Early Help.

Commissioning of Services (Partners & Practice)

Commissioned service and spot purchased

Commissioned Services are aligned to the vision for Devon

Meeting needs across Devon, developing our commissioning relationships

Thresholds/Criteria (Practice)

Level of Need to be understood across the partnership, ensure children receive the right support, at the right time, by the right team.

Multiple access points for early help, streamline access to early help

Capacity and Recruitment Issues (People, Performance, Practice)

A number of teams are struggling with volume of work, even if fully resourced

Challenge in recruiting to fixed term contracts

Progression within Devon's Early Help service

Perceptions and Attitudes (People)

Need services to think outside box if to achieve transformation

Changing perception of Early Help

Practice Improvement (Practice, Performance, People)

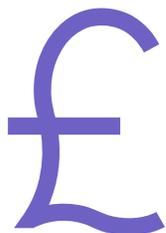
Operating Model
Service Specifications
Quality Assurance Framework
Recording and reporting systems
Impact
Reflective Supervisions
Ownerships of Early Help

Benefits of the Early Help Programme



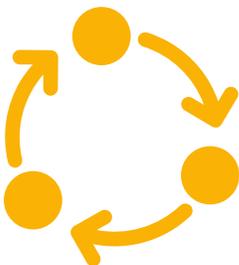
Align Devon's Early Offer to bring to reality 'Right Support, Right Time, Right Person' .

Children, young people and families will be supported to achieve outcomes in a timely manner.



Provide financial security to Devon's Early Help Offer to develop a resilience workforce.

More families supported within Early Help, reducing the number of children and families needing a social care assessment.



Comprehensive and clear Early Help offer, supporting children stepping down from social care into Early Help.

Helping Families early, building upon resilience and strengths.

Provide strategic Early Help leadership and oversight, with the vision of one team approach.

Reporting data used to inform responses and offer support.

Decisions Required

Members are asked to approve:

1. The draft vision for Early Help in Devon. (Slide 4)
2. Officers exploration of an Early Help operating model and offer in Devon, including the financial aspects.

Members are asked to note:

1. The potential challenges that will need to be considered in achieving the vision for Early Help in Devon.

