

## MODERNISING HEALTH AND CARE SERVICES IN TEIGNMOUTH AND DAWLISH

### Report of the director for out of hospital commissioning, NHS Devon CCG

#### 1. Purpose

- 1.1. This report provides an update on the progress of the approved project and response to recommendations made by the Health and Adult Care Scrutiny Committee (OSC) at the meeting of the 26 January 2021.

#### 2. Update on progress

- 2.1. NHS Devon CCG Governing body carefully considered the feedback from the Spotlight Review both in private and public session at its meeting of the 17 December 2020. This resulted in additional recommendations from the Governing Body in relation to parking and transport.
- 2.2. The stakeholder review of alternatives also formed part of the Governing Body's considerations and the proposals were amended to move specialist ear, nose and throat clinics and specialist orthopaedic clinics to the Health and Wellbeing Centre instead of Dawlish Hospital as originally proposed
- 2.3. Subsequent to the review of the decision by the OSC in January, Torbay and South Devon NHS Foundation Trust (TSDFT), supported by the CCG, are continuing with the plans to develop the Health and Wellbeing Centre in Teignmouth.
- 2.4. In January 2021 TSDFT launched a website to engage the public about the design of the Teignmouth Health and Wellbeing Centre. The website showcases the detailed design of the new centre so that people can find out more about the building, its location and the detailed design <https://teignmouthhwbcdesignconsultation.co.uk>.
- 2.5. Feedback from this engagement was included in the planning application submitted to Teignbridge District Council on 25 January 2021.
- 2.6. The CCG undertook during the consultation not to stop or move any services until alternative accommodation is available. The construction of the Health and Wellbeing Centre in Teignmouth is due to be completed in 2022. Until that time, community clinics will continue to be provided from Teignmouth Community Hospital, and GP services at Channel View Medical Group from their existing premises at The Den and Courtney Road. The Health and Wellbeing Team (including the intermediate care team) will continue to operate from Teignmouth

Community Hospital until they can move into the Health and Wellbeing Centre.

2.7. Specialist clinics will move to Dawlish Community Hospital when arrangements have been finalised for relocating them. Day case procedures will move to Dawlish Community Hospital when the necessary building works had been carried out. This is estimated to be during 2021.

2.8. TSDFT is setting up a Project Board and will produce a monthly newsletter for external stakeholders.

### **3. Information on intermediate care operations**

3.1. The attached paper 'Teignmouth and Dawlish Clinical Evidence' provides the data that we have available. We have included data on referrals to intermediate care, ED attendances, emergency readmissions and bed days used. In 2019/20, 112 people required a short-term placement in a care home as part of their intermediate care service.

3.2. The paper also shows the outcomes for the intermediate care service with 80% remaining in their own home and 2.3% moving to a care home.

### **4. Evaluation of the efficacy of intermediate care in the Teignmouth/Dawlish area that includes qualitative patient experience case studies**

4.1. The Quality and Equality Impact Assessments completed before and after the consultation process included assessments of the impact of the proposal on patient experience.

4.2. The Quality Impact Assessment indicates that overall, the impact on people using the services affected by this proposal is of benefit for safety, effectiveness and patient experience.

4.3. The Equality Impact Assessment indicates that overall, impact on people using the services affected by this proposal is neutral or of benefit.

4.4. The CCG has undertaken to further evaluate this model of care with academic partners.

### **5. Information provided to the Independent Reconfiguration Panel (IRP)**

5.1. The CCG has provided the IRP with the relevant papers from the CCG's Governing Body and additional clinical evidence provided to the OSC. The key points made include:

- Extensive engagement with OSC and local stakeholders has been on-going since 2013 on health and care in Teignmouth and Dawlish, the CCG has provided multiple opportunities for response and consultation.
- A local stakeholder engagement group and Healthwatch supported co-production and provided oversight of the engagement and consultation process. The CCG also sought advice from the Consultation Institute who viewed the CCG's approach as good practice.
- Local stakeholders and members of the community were involved in the evaluation of options both prior to consultation and post consultation.
- 16,000 households were invited to take part in the consultation.
- Over 1,000 people shared their views in the consultation with 61% supporting the overall proposal.
- The Quality and Equality Impact Assessments completed before and after the consultation process included assessments of the impact of the proposal on patient experience.
- The enhanced intermediate care provision in the Coastal Locality, which largely involves looking after people in their own homes is exemplary and has been recognised internationally as a successful model.
- The clinical case for change has been reviewed and supported by the South West Clinical Senate and NHS England.
- Recommendations from the OSC were carefully considered and resulted in additional recommendations from the Governing Body in relation to parking and transport.
- Following the stakeholder review of alternatives, the proposals were amended to move specialist ear, nose and throat clinics and specialist orthopaedic clinics to the Health and Wellbeing Centre instead of Dawlish Hospital as originally proposed.
- The CCG remains confident, based upon extensive clinical evidence alongside an engagement and consultation process conducted in line with the Gunning Principles, that the agreed proposals are in the best interests of health services in the area affected contrary to the opinion of the OSC.

## 6. Recommendations

6.1. The committee is recommended to note this update report as a response to recommendations made on the 26 January 2021.

**Electoral Divisions:** All Division.

**Contact for Enquiries:** [DCCG.CorporateServices@nhs.net](mailto:DCCG.CorporateServices@nhs.net)

**Local Government Act 1972: List of Background Papers**

Background Paper	Date	File Reference N/A
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