

NHS Devon Clinical Commissioning Group Update

Report of the Clinical Chair, NHS Devon Clinical Commissioning Group.

Recommendation: that Health and Wellbeing Board be asked to note the report.

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### **1. Restoration and Recovery**

1.1. Work is progressing on Devon's third phase of the NHS response to COVID-19. We're taking a system-wide approach to ensure the plan is comprehensive, consistent and addresses the requirements of the national guidance, which outlines the need to:

- Accelerate the return to near-normal levels of non-COVID-19 health services, making full use of the capacity available between now and winter
- Prepare for winter demand pressures, while continuing to be ready for potential increases in coronavirus cases
- Learn from the first phase of coronavirus to embed beneficial changes and tackle fundamental challenges

1.2. Our draft plan was submitted to NHS England and NHS Improvement on 1 September 2020 and we are currently refining this to take account of feedback received.

1.3. Devon's winter plan is also in development, overseen by the Devon Urgent Care Programme Board and with a focus on local system planning, including demand and capacity planning and escalation.

1.4. Our key objectives in terms of the restoring elective (planned) activity as we move into phase three includes:

- Continuing to maximise our use of independent sector capacity
- Accelerating the development of patient-initiated follow-ups (PIFU)
- Expanding diagnostic capacity through use of the NHS Nightingale Hospital Exeter.

### **2. Teignmouth and Dawlish**

2.1. We held our first online public consultation meeting on the future shape of health and care services in the Teignmouth and Dawlish area on Friday 11 September.

2.2. With COVID-19 still circulating, the consultation is taking place in a different way with six live meetings held online so that the risks of public gatherings are avoided.

- 2.3. We're also delivering the consultation document and survey to 16,000 local people and offering telephone conversations with someone from the NHS for those without the internet.
- 2.4. We are asking people to consider a proposal for moving services from Teignmouth Community Hospital, given that a new £8million Health and Wellbeing Centre is due to be built in the heart of Teignmouth.
- 2.5. The centre will bring GP services, community health and care and voluntary sector services together under one roof in the centre of town, meaning that care can be much more easily coordinated for each patient.

### **3. Integrated Care System (ICS) Partnership Board**

- 3.1. The ICS Partnership Board met in shadow form on 2 September. The ICS Partnership Board will be key in ensuring we maintain a system focus for both commissioners and providers, and health and local authority.
- 3.2. The development of informal structures for working "at place" is at an early stage with different approaches and levels of progress in each of the 5 Local Care Partnership (LCP) areas.
- 3.3. There is a clear commitment across the county that place arrangements need to be suited to the circumstances and priorities of each place and there will be no centrally imposed governance structure.
- 3.4. However, it is important that each place is able to demonstrate that it has the capacity and capability to deliver on its objectives before it's accountability and budgetary responsibility can be increased. Each LCP has a Development Lead who is co-ordinating and supporting this work.

### **4. Devon People Plan**

- 4.1. We are developing a Devon People Plan to grow, train and support our workforce, while introducing new ways of working to improve patient care. Developed in collaboration with health providers across Devon, our plan will outline our ambitions and commitments to deliver change for our people through four key priorities:
  1. Looking after our people
  2. Belonging in the NHS
  3. New ways of working and delivering care
  4. Growing for the future
- 4.2. Building on our learning from the COVID-19 response, our plan will ensure we can attract the brightest and best new talent to our system while continuing to develop our existing fantastic staff.
- 4.3. Our local plan is being developed in response to the national NHS People Plan, which sets out practical actions for employers and systems, as well as the actions that NHS England and NHS Improvement and Health Education England will take.

## **5. NHS Devon CCG - Senior leadership structure**

- 5.1. We are now in the next phase of recruitment for this combined role of System Lead Executive and CCG Accountable Officer Recruitment.
- 5.2. The job is now out to advert and Gatenby Sanderson are managing this process on our behalf. Interviews are planned for 18 November.
- 5.3. Following the merger of our CCGs and our coronavirus response, we made some transitional changes to our Accountable Officer direct reports with effect from Monday 14 September. Evolving our current structures will help us to mirror the commissioning cycle as we move towards becoming a strategic commissioner as part of an Integrated Care System (ICS) next year.

## **6. Think 111 First**

- 6.1. The Think 111 First Programme Board and clinical workstream is underway and the programme Board is working towards launch in October.
- 6.2. Workstreams are considering clinical pathways, direct bookings to emergency departments, minor injury units and primary care, impact assessments and a public promotion campaign.
- 6.3. The Devon approach aims to redefine and improve urgent care pathways by ensuring that patients receive the right care in the most appropriate setting with the lowest level of risk of acquiring a hospital or healthcare-related infection.
- 6.4. This need has been brought into focus during the COVID-19 pandemic, particularly given the capacity in our A&Es, the need to meet nationally targets for treatment and bed occupancy, while maximising the use of capacity to respond to winter pressures and plan for surge.
- 6.5. Taking learning from the Cornwall and Isles of Scilly Health and Care Partnership, who are an early adopter in this approach, we will be seeking to understand the learning from this to build upon areas of good practice for our population.

Name: Dr Paul Johnson, Chair, NHS Devon Clinical Commissioning Group.

Electoral Divisions: All