

Our Vision

Devon Adult Care and Health

What we do and how we do it



Introduction

Devon Adult Care and Health includes a wide range of services to help people maintain their independence, be protected in vulnerable situations, maximise their health and wellbeing, and play a full part in society.

We deliver these services in partnership with other organisations including the NHS and independent health and care service providers.



Our vision for all adults in Devon

People who can lead lives that are as independent and as fulfilling as possible through being: Informed, Secure and Connected.

Informed

People who know how they can get the support they need, when they need it, to help with the things that matter most to them.

Secure

People who feel safe and confident so that they can make the choices they want about how they live.

Connected

People who have rewarding relationships and involvement with their family, social networks and communities rather than feeling lonely or isolated.

Independent

People who are ambitious about living lives that are as independent and fulfilling as possible.

The services that we offer include:

- Information and advice relating to adult care, health and prevention
- Assess people's support needs, identify what is important to them and what will help promote their independence
- Care and support services and direct payments to people with eligible needs under the Care Act 2014.
- Safeguarding adults
- Support for Carers

The people we provide information and support to have additional needs arising from age, learning, physical or sensory disabilities or long-term physical or mental health conditions and Autism.

Through all these services we aim to:

- Maintain or regain and maximise people's independence
- Reduce reliance on long term care
- Maintain and extend social relationships and networks
- Support people to take part in fulfilling activities in their communities
- Support people to gain employment or to access education and training opportunities that leads to employment
- Support people to make use of facilities or services in the local and wider community
- Support people to develop and maintain family or other personal relationships
- Helping parents with care and support needs to be able to provide care and support for their children
- Support people to manage and maintain health and well-being.



How we will work to achieve this vision

We will:

- Listen to people to understand what is important to them
- Learn what people's abilities and challenges are.
- Recognise and nurture people's potential
- Support people to achieve their aims and goals
- Inspire and empower people through our own behaviour
- Be ambitious and have high expectations for ourselves and others
- Listen, learn and adapt, particularly when things go wrong
- Be brave, agile and innovative
- Demonstrate collective responsibility, and confidence.
- Respect our differences in an open, honest and trusting way
- Celebrate success

We will promote these values and priorities to everyone we work with



Priorities - Doing what matters most

These are the things that we will focus on improving in order to achieve the Vision for all adults in Devon.

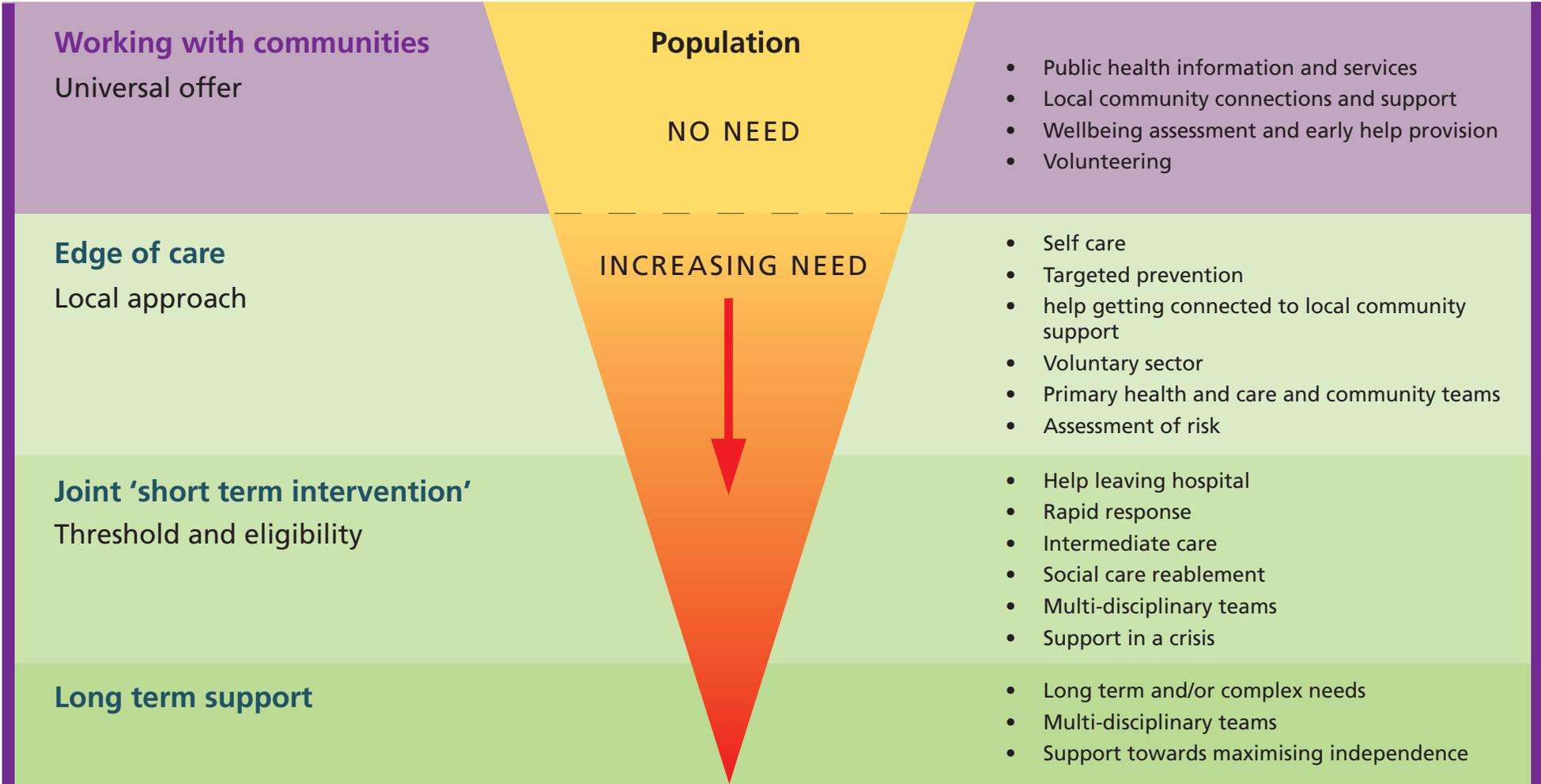
- **Promoting Independence through:**
 - Identifying and making the most of people's strengths
 - More use of effective short-term support
 - Supporting and working in partnership with Carers
 - Enabling and developing communities to support targeted prevention.
 - Enabling people to gain employment wherever possible
 - Creative use of technology
 - Commissioning services that target prevention and promote independence
- **Protecting Adults At Risk of abuse and neglect and helping them feel safe***
- **Reducing isolation and loneliness***
- **Delivering timely, effective and efficient assessment, planning and support services for people with care and health needs***
- **Continue to work with NHS with housing services and with other partners to enable people to experience more joined-up support, care and health services**
- **Helping parents with care and support needs to be able to provide care and support for their children**
- **Ensuring that the services that people need are available and of a high quality***
- **Being able to arrange services that are closer to people's home.**
- **Giving equal priority to people's mental and physical needs, and to mental and physical care and health services.**
- **Improving our workforce and its ability to provide quality services***
- **Financial sustainability***

*Progress to be monitored and reported on through the Adult Social Care Performance Framework, and Budget reporting

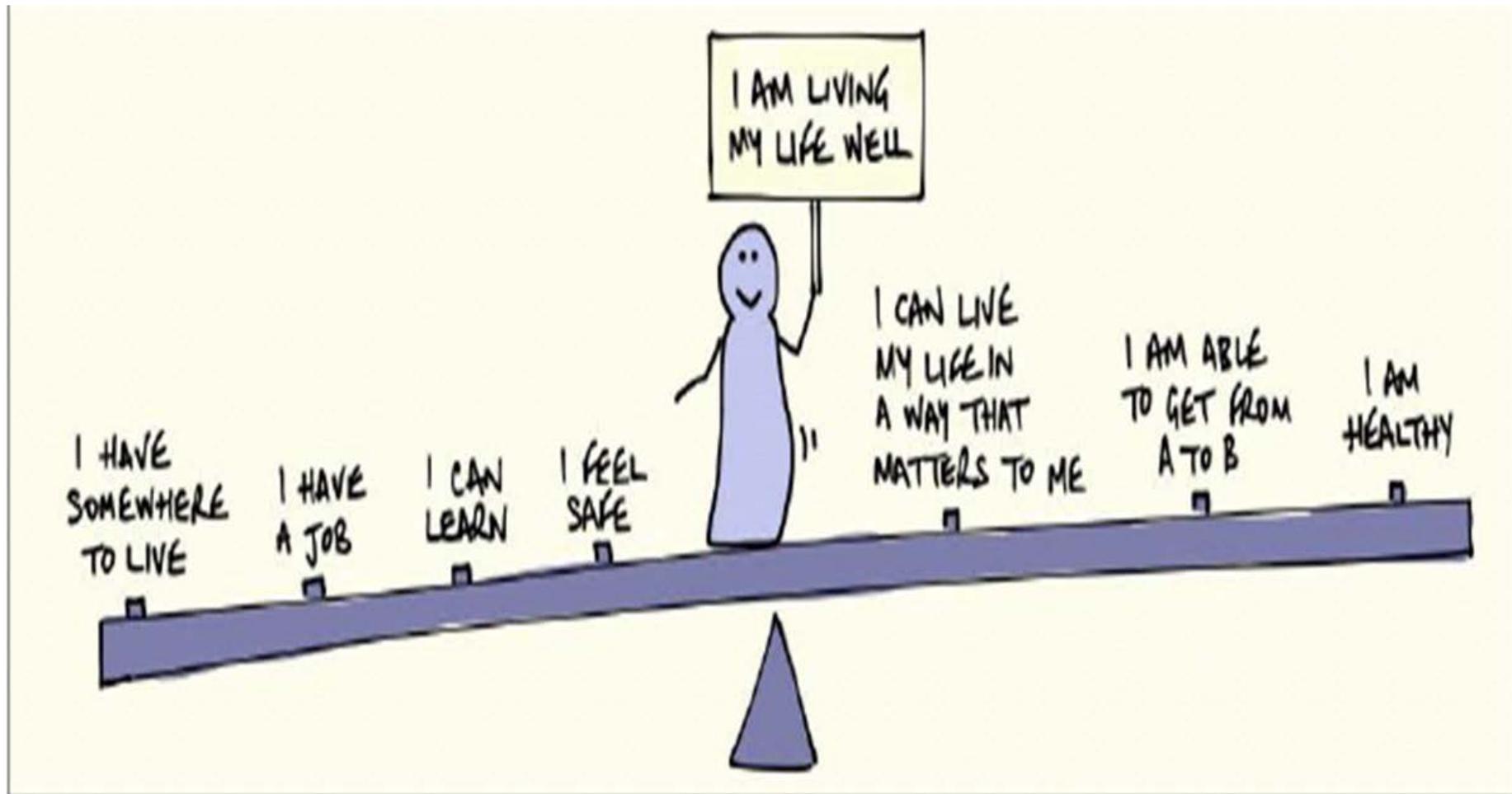
Types and levels of service that we provide

Our approach to responding to people’s needs and to promoting their independence will be tailored to their level of need.

Promoting independence in Devon - strength based approach



Adult Care and Health in Devon is aiming to support people to achieve the things that help them feel they are living their life well



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How we work

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