

## Health and Adult Care Scrutiny Committee

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### **COMMENTARY ON THE ROYAL DEVON AND EXETER NHS FOUNDATION TRUST'S QUALITY ACCOUNT**

Devon County Council's Health and Adult Care Scrutiny Committee has been invited to comment on the Royal Devon and Exeter NHS Foundation Trust's Draft Quality Account for the year 2017/18 which includes the priorities for 2018/19. All references in this commentary relate to the reporting period 1st April 2017 to 31st March 2018 and refer specifically to the Trust's relationship with the Scrutiny Committee and its members.

The Scrutiny Committee commends the Trust on a comprehensive Quality Account for 2017-18 and believes that it provides a fair reflection on the services provided by the Trust, based on the Scrutiny Committee's knowledge.

In terms of the priorities for 2017-18, Members appreciated the campaign undertaken by the Trust in May 2017 to support the rehabilitation and reablement of its patients. The Committee also supports the work of the Trust in improving the availability of quality domiciliary care across Eastern Devon.

The Committee notes however that despite the Trust's shift from a bed-based model of care to providing more rehabilitation and reablement support in people's own homes, the Trust has been unable to meet the NHS Acute target for Delayed Transfers of Care. Reducing delayed transfers of care has been an issue of concern to Members.

Overall, the Committee is impressed with RD&E performance. It would like to commend the Trust on reducing the percentage of people readmitted to hospital within 30 days of being discharged with support from the Urgent Community Response service from 25% to 11% between September 2017 and March 2018.

Members are also grateful to the Trust for attending the meeting of the Health and Adult Care Scrutiny Committee Standing Overview Group in May 2018 in which the Trust outlined its Quality Account for 2017-18 to Members.

In the next year the Committee looks forward to receiving information on the Trust's progress in promoting the independence of patients. Members also appreciate the Trust's focus on continuing to improve the health and wellbeing of its staff and on the use of patient feedback to drive improvements in care. However, the Committee feels that there could be more of a focus on prevention surrounding drug abuse.

The Committee welcomes a continued positive working relationship with the RD&E in 2018/19 and beyond to continue to ensure the best possible outcomes for Devon residents.