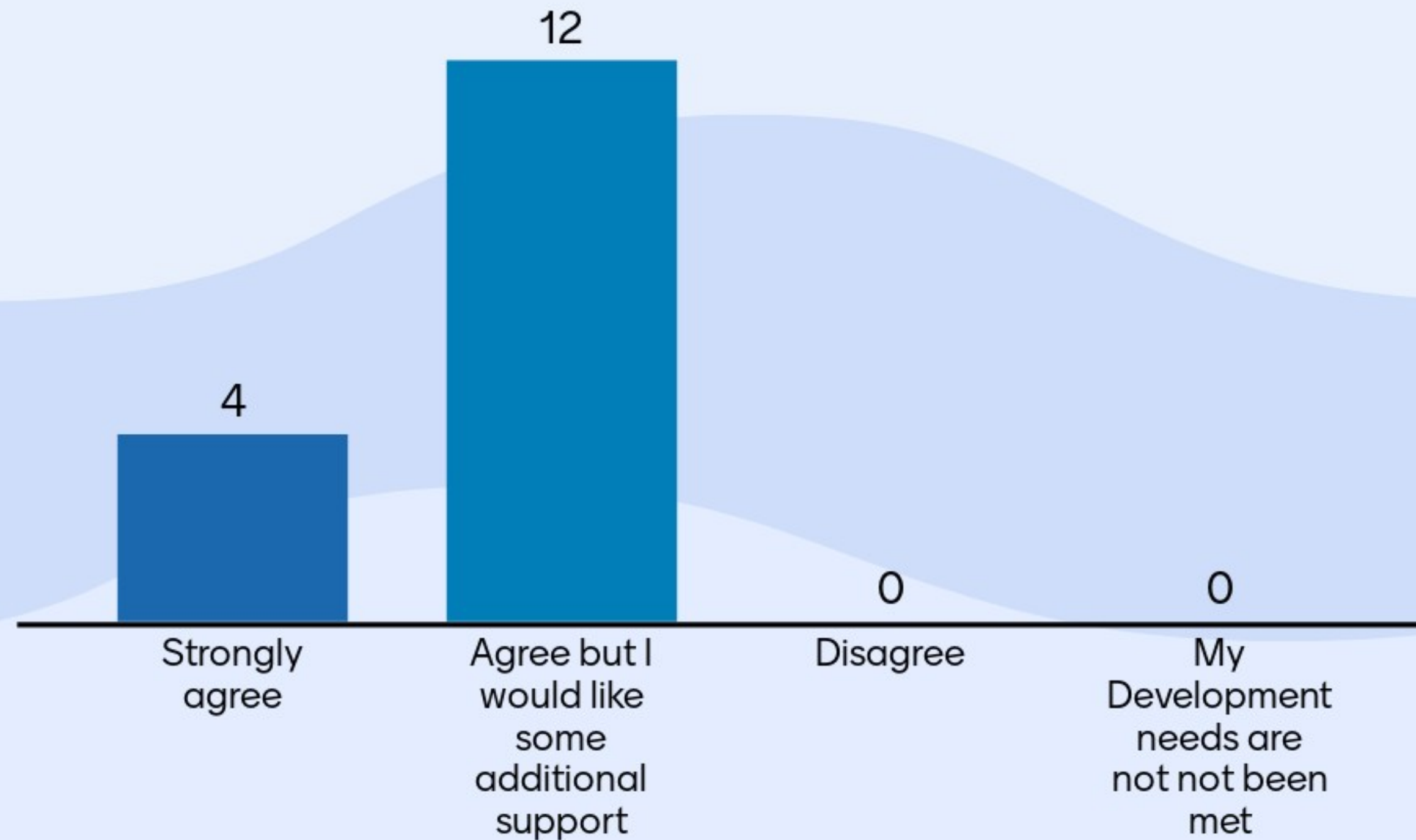


# Member Development



# I am provided with all the development I need to do my role



# I would member development to include.....

Ict skills

Update what is happening

IT help

More training on the diversity of IT provision

How to use BI eg to look at Highways maps.

How to use share point and the BI system.

Best Value in my capacity as Cllr

ICT training



# I would member development to include.....

Efficient working re emails

More on IT new programmes apps etc

Nothing more, although for new members im sure there will more.

Making best use of LGA training

Clearer pathways on the member site. Who do I contact for what? Karen and Julia (who are outstanding) get too many emails from me!

More understanding of Poerr BI

Public speaking training. Committee chairing. Handling workload \_ emails and reading

Help with the multiplicity of IT - Sharepoint, spreadsheets etc

# I would member development to include.....

Better support for new members. It took me a long time to fully understand my role on scrutiny. A mentor system maybe

More IT support I need to put more time in Bite size

MSTeams

How to cope with difficult angry residents

Checking in with 2021 cohort about needs - Covid, procedures, IT, physical tour (1st time today in this building - i had no idea)

Safety on Social Media

Social media

Social media training / dealing with aggressive behaviour online



## I would member development to include.....

Anger management

IT help

How to use the newer  
social media platforms

Highways. How to be more  
member led than officer led.  
How to wade through  
effectively roads... not  
everyone's expertise!!