

COMPASS HOUSE CRÈCHE, EXETER
Report of the Head of Adult Care and Health Commissioning

Recommendation: that Cabinet approve closure of the crèche given the additional assurances received by Devon Partnership Trust (DPT), continued low usage of the crèche and revised assessment of equality impacts

1. Background / Context

1.1 The Cabinet Member for Adult Care and Health made a decision on 19th August 2016 to close the Compass Home Crèche in Exeter.

1.2 This decision was called in by People Scrutiny at its meeting on 5th September 2016 and scrutiny resolved that:

“the Cabinet be recommended to retain the crèche for the present and that Devon Partnership Trust be asked (1) to look at the possibility of it providing those therapy and counselling services (currently provided at Compass House) in premises elsewhere in the city of Exeter which had an OFSTED registered crèche and (2) report back (to Cabinet) within a period of 3 months”

1.3 At its meeting on 14th September Cabinet accepted this recommendation. This report now provides further information for Cabinet to inform its decision on this matter.

2. Devon Partnership Trust

2.1 DPT have provided a written response to DCC (attached at Appendix A) from the Chief Operating Officer. It describes the current arrangements relating to the Depression and Anxiety Service (DAS) and the way in which DPT clinical staff find suitable childcare support at the beginning of treatment. A number of alternative options are described including the option of a crèche at another site (Chestnut), digital or telephony treatment and evening sessions. DPT describe a personalised approach to childcare support for those accessing the DAS service. Cabinet will need to consider if those arrangements provide adequate mitigation to the closure of the crèche.

3. Crèche Attendance and Unit Cost

3.1 The crèche attendance register for the 21 week period from 5 April 2016 until 22 August 2016 is attached at Appendix B.

3.2 The key facts are:

- The crèche is open 8 hours per week (Tuesday 10:00 – 12:00, Wednesday 10:00 – 13:00, Thursday 10:00 – 13:00).
- 2 staff are required at all times due to regulations.
- There is a significant number of ‘Do not attends’ (DNA) for planned sessions.

3.3 Hourly session usage is summarised below over the 168 hours that the crèche has been open between 5 April and 22 August.

Compass House Crèche
Hourly Session Usage

21 weeks – 8 hours opening per week = 168 hours in total

Children in Attendance	Number of Hourly Sessions	% of Total Sessions
4	1	1
3	6	3
2	19	12
1	49	29
0	93	55
Total	168	100

3.4 The low usage means that:

- Given 2 staff are on duty there have been only 7 sessions since April (4% of total hours available) where there have been more children than staff in attendance.
- On average over 21 weeks since April there are 5 hours of childcare delivered per week.
- On average there have been 4.5 hours per week (crèche is open 8 hours per week) with no child in attendance.
- The average attendance per session is 0.6 (106 attendances over 168 hourly sessions).

3.5 The low usage also impacts on the unit cost for each hour delivered by the crèche which is approximately £83 per child care hour across the whole period

4 **Equalities Impact Assessment**

4.1 Cabinet are reminded in coming to any decision that they must have due regard to responsibilities under the Public Sector Equality Duty. A revised impact assessment is attached to support any decision .

5 **Conclusion**

5.1 Further information on the service arrangements (and associated childcare support) have been provided by DPT, updated crèche usage data is also provided and equality impacts reassessed to inform the Cabinet decision.

Tim Golby
Head of Adult Care and Health Commissioning

Electoral Divisions: All

Cabinet Member for Adult Care and Health Services: Councillor Stuart Barker

Chief Officer, Adult Care and Health: Jennie Stephens

LOCAL GOVERNMENT ACT 1972: LIST OF BACKGROUND PAPERS

Contact for Enquiries: Tim Golby (Head of Adult Care and Health Commissioning), Tel No: 01392 3823000
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BACKGROUND PAPER DATE FILE REFERENCE

Impact Assessment: <https://new.devon.gov.uk/impact/closure-of-compass-creche/>

Devon Partnership 
NHS Trust

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Devon
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13/09/2016

Dear Councillor Barker

Re: Exeter Crèche, Compass House, Magdalene Road

The Depression and Anxiety service (DAS) has operated out of Compass House, a Devon County Council building, for the past few years. On taking up residence a small crèche was in situ and very established in the building. With the crèche already in existence became the option of choice for staff signposting people to available childcare options whilst they attended for therapy.

DAS is primarily a self-referral service for people with low to moderate mental health problems. It is a service that offers short term therapy to any person who is assessed as having a low to medium level of depression and anxiety and who can engage in the treatment provided. People are motivated and generally well-functioning. In most cases people do not require any additional or on-going mental health support from Devon Partnership Trust services.

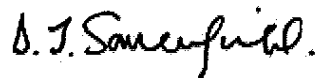
When taking referrals from new patients, or making a first appointment for someone, the service routinely asks if the person requires support with childcare in order to access the service. Because the crèche is on site it has been the primary option however in addition the service offers support to those who have childcare needs in the following ways:

- The offer of assessment and CBT based treatment over the telephone, to reduce the need for childcare.
- CBT based interventions via an online platform called SilverCloud, which can be accessed flexibly from any internet enabled device (computer, phone, tablet) 24hrs per day.
- They offer early morning (from 8am) and evening (up to 8pm) appointments. We are open until 8pm 3 days per week.
- An evening group based programme in a central location in Exeter.
- A clinician currently working out of a Children's Centre (Chestnut, near Wonford). Patients referred/signposted via Chestnut can access childcare there.
- The service can accommodate babies and very young children in sessions, without the need for the crèche, if the parent and clinician are both happy it is appropriate.

- We also offer priority care to Perinatal women (pregnant or with a child up to a year old) who are offered the first available appointment for their required treatment, avoiding any waiting lists.

Any changes to the crèche can be mitigated. The options available mean that anyone who requires the Depression and Anxiety service and needs childcare support will receive something tailored to their individual circumstances as set out above. This will be arranged by DPT staff as part of the clinical service.

Yours sincerely



Dr David Somerfield
Chief Operations Officer
Devon Partnership Trust

Compass House Creche Attendance Register									
Week Commencing	Tuesday		Wednesday			Thursday			Did Not Attend
	10am	11am	10am	11am	12noon	10am	11am	12noon	
05/04/2016	2					2			6
11/04/2016	1	2	3	3		1	1		5
18/04/2016	1		2	1		2			4
25/04/2016	1	1				1		1	4
02/05/2016		1	1	1		2			9
09/05/2016	1					2			6
16/05/2016	3	1	1	1		2			1
23/05/2016	4	2	1			1			1
30/05/2016	1		2	1	1				15
06/06/2016	3	3	1						3
13/06/2016	3		1					1	7
20/06/2016	1					1			6
27/06/2016	2	1	1			1	1		3
04/07/2016	1						1		7
11/07/2016	2	2	2			2			5
18/07/2016		1						2	5
25/07/2016	2	1		1	1		1		5
01/08/2016		1				1			7
08/08/2016	1	1				1			8
15/08/2016	1	1				1			7
22/08/2016	1	3				1			4
Totals	31	21	15	8	2	21	4	4	118

Total Attendances = 106 (Average 5 per week)

Total 'Did not Attend' = 118