

PENSION FUND RISK REGISTER

Report of the County Treasurer

Please note that the following recommendations are subject to consideration and determination by the Board before taking effect.
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Recommendation: That the Committee approves the Pension Fund Risk Register and the additional actions proposed to mitigate risk.

1. Introduction

- 1.1. Effective risk management is an essential part of any governance framework as it identifies risks and the actions required to mitigate their potential impact. For a pension fund, those risks will come from a range of sources including the funding position, investment performance, membership changes, benefits administration, costs, communications and financial systems. Good information is important to help ensure the complete and effective identification of significant risks and the ability to monitor those risks. The risks that have been identified are incorporated into the Fund's Risk Register.
- 1.2. The Pension Board monitors the Risk Register as part of its scrutiny role in relation to risk and compliance, and will raise any specific concerns to the Investment and Pension Fund Committee, as necessary. The Board previously considered the Risk Register at its meeting on 16th January 2020, and comments made at that meeting have been taken on board in updating the register.
- 1.3. The Risk Register is attached at Appendix 1 to this report. It highlights the key risks in relation to the Pension Fund, the current processes in place to mitigate the risk, and the planned improvements in place to provide further assurance. It incorporates the risk register of both the Investments Team and Peninsula Pensions. The format is slightly different from how it has been presented to the Committee previously as it has now been incorporated into the Authority's risk management system. As a result, some of the scoring of the risks is also slightly different. A one-page summary on risk management and the matrix used to assess risks is attached at Appendix 2.
- 1.4. The Investment and Pension Fund Committee is the ultimate risk owner for the Pension Fund and last reviewed the Risk Register in June 2019.

2. Assessment of Risk

- 2.1. Risks are assessed in terms of the potential impact of the risk event should it occur, and in terms of the likelihood of it occurring. These are then combined to produce an overall risk score. Each risk is scored assuming no mitigation, and then on the basis of the mitigation in place.
- 2.2. In addition to the current mitigation in place, further actions are planned to provide a greater level of assurance, and these are detailed together with the planned timescale for the action to take place. The level of risk will be reviewed once these additional actions have been implemented. As a result of the incorporation of the risk register into the

Authority's risk management system, there is now a more rigorous system in place for regular review of the risks identified, enabling better risk management.

- 2.3. Further risks are likely to arise from future decisions taken by the Investment and Pension Fund Committee, and from changes in legislation and regulations. Where such new risks arise, they will be added to the risk register, assessed, and mitigation actions identified.

3. Revisions to the Risk Register

- 3.1. The Risk Register is reviewed and updated on an ongoing basis during the year. The Pension Board highlighted a number of areas where additional plans had now been completed or dates had slipped, and the Risk Register has been amended to take those additional plans into account, where appropriate removing them from the additional plans section and adding them to the mitigating controls.
- 3.2. Several risks have been reviewed in relation to the Covid-19 pandemic. These include F2 and F6 in relation to the volatility of markets as a result of the pandemic. The fact that the Fund is a long term investor provides some mitigation against short term volatility. Risk F13 refers to the increased risk of the impact of Brexit as a result of trade talks being more difficult as a result of the pandemic. Risk F10 refers to the risk of employers not being able to meet their obligation to pay contributions to the Fund, which may be exacerbated by the crisis. However, to date, we are not aware of any employers being unable to make their contribution payments.
- 3.3. The mitigating controls on Risk F16, regarding the McCloud judgement, have been updated to reflect the approach to the 2019 valuation where some prudence was included to take account of potential benefit structure changes to the scheme.
- 3.4. Risk F17 has been added in relation to Climate Change. Risk F4 already referred to the need for adequate risk management policies on Environmental, Social and Governance issues, but following discussion with the Pension Board, it was felt that the specific risk in relation to climate change should be incorporated, reflecting the Fund's agreed approach to the issue.
- 3.5. Risk B3 has been added to reflect the dependence the Devon Fund now has on the effectiveness of the Brunel Pension Partnership, now that 65% of the Fund's assets are managed by Brunel, and this is likely to grow to more than 95% in the next 12 months. While the risks associated with the transition of assets will have passed, and therefore will be removed from the risk register once all the transitions have been completed, there will still be risk around the governance and performance of Brunel.
- 3.6. Risk PP17 (Pension System Failure) is now classified as a high risk. Strong mitigating controls are in place to reduce the impact of a system failure, including a daily back-up of data, a robust disaster recovery plan and a business continuity plan. However, despite these mitigating controls, the risk score remains high in view of the new risk scoring methodology adopted.
- 3.7. Taking account of the revisions above there are now 45 risks recorded in the Risk Register, 27 of which relate to Devon Pension Fund management and 18 to Peninsula Pensions. The following table summarises the number of risks assigned to low, medium and high-risk scores, before and after mitigation.

Risk Category	Number of Inherent Risks Identified	Number of Risks following mitigating action
Devon Pension Fund		
High	12	4
Medium	13	6
Low	2	17
Peninsula Pensions		
High	3	1
Medium	6	2
Low	9	15

3.8. Across Devon Pension Fund management and Peninsula Pensions, action taken to mitigate risks has reduced the number of high risks from 15 to 5. The remaining high risks are in respect of;

- Market Crash leading to a failure to reduce the deficit.
- Uncertainty resulting from Brexit.
- Investment strategy not providing sufficient returns longer term.
- Failure of the Pensions Administration system.
- Cost implications of the McCloud judgement.

4. Conclusion

4.1. The Board are asked to approve the Pension Fund Risk Register, and the additional actions proposed to mitigate risk.

Mary Davis

Electoral Divisions: All

Local Government Act 1972

List of Background Papers - Nil

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Risks: Devon Pension Fund and Peninsula Pensions

Risk status (score)	Overdue (0 - 0)	Low (1 - 9)	Medium (10 - 14)	High (15 - 23)	Very high (24 - 30)
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Mitigating controls	Not started	Green	Amber	Red	Completed
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Risk details	Status and Risk owner	Mitigating controls
<p>A1: Accounting</p> <p>Cause: Lack of training/awareness around pension fund accounting regulations.</p> <p>Event: Non compliance with accounting regulations and fin regs.</p> <p>Impact: Reputational damage. Qualified accounts.</p> <p>Notes 13/08/2019 - Risk wording updated and category added. 29/08/2019 - Risk wording updated</p>	<p>Inherent status : 12 Medium</p> <p>Current status : 9 Low</p> <p>Risk owner: Mark Gayler Accountable officer: Angela Stirland Category: Compliance Last review: 31 Jul 2019</p> <p>Latest review details Risk added to system</p>	<p>Green Staff are kept up to date with changes to legislative requirements via network meetings, professional press, training and internal communication procedures.</p> <p>Green Pension Fund financial management and administration processes are maintained in accordance with the CIPFA Code of Practice, International Financial Reporting Standards (IFRS), and the DCC Financial Regulations.</p> <p>Green Regular reconciliations are carried out between in-house records and those maintained by the custodian and investment managers.</p> <p>Green Internal Audits are carried out on an annual basis.</p> <p>Green External Audit review the Pension Fund's accounts annually.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>B1: Brunel Pension Partnership</p> <p>Cause: The Devon Pension Fund has insufficient resources available to deliver the pooling proposal within the required timescale, without impacting the day-to-day management of the fund.</p> <p>Event: The management of the Pension Fund is adversely affected due to existing resources concentrating on the pooling proposal.</p> <p>Impact: Underperformance and failure to meet statutory obligations.</p> <hr/> <p>Notes 13/08/2019 - Risk wording updated and category added. 20/02/2020 - Now part way through the transition process and progress is on course</p>	<p>Inherent status : 16 High</p> <p>Current status : 12 Medium</p> <p>Risk owner: Mark Gayler Accountable officer: Mark Gayler Category: Operational Last review: 20 Feb 2020</p> <p>Latest review details Controls reviewed and note added</p>	<p>Completed The Brunel Pension Partnership is now established as an FCA regulated company, fully staffed to meet the business case as approved by the 10 client LGPS funds.</p> <p>Completed Governance arrangements are in place with an Oversight Board of elected members and a Client Group of fund officers from each of the LGPS client funds to oversee the service provided by Brunel and ensure that Brunel are delivering on their key objectives.</p> <p>Green Regular update meetings are held between the County Treasurer and Assistant County Treasurer, as well as update meetings within the Devon Investment Services team, to review progress, workloads in order to identify and address any areas of concern.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>B2: Brunel Pension Partnership</p> <p>Cause: There is a Failure to control operational risks and transaction costs during the transition process</p> <p>Event: Asset transition costs are greater than forecast.</p> <p>Impact: An increase in the initial set-up costs forecast by the pooling proposal.</p> <p>Notes 13/08/2019 - Risk wording updated and category added.</p>	<p>Inherent status : 16 High</p> <p>Current status : 12 Medium</p> <p>Risk owner: Mark Gayler Accountable officer: Mark Gayler Category: Operational Last review: 20 Feb 2020</p> <p>Latest review details Controls reviewed.</p>	<p>Completed Two asset transition management companies have analysed the costs of transitioning our current assets into the pool, under a variety of scenarios. The results of these analyses have been used as a basis for calculating the initial set-up costs of the Brunel Pension Partnership.</p> <p>Amber The transition process includes selling securities from one portfolio and buying securities in another while systematically controlling operational risks and transaction costs. There may also be the opportunity to transfer securities in 'specie', that is to transfer a security directly from an existing portfolio into the new portfolio. The timing of sales and purchases is also critical.</p> <p>Green A transition management service will be used by Brunel to ensure assets are transitioned efficiently, with the objective of preserving asset values, managing risk and project managing the transition process to ensure that costs are monitored and controlled. A transition advisor will also be used to ensure that the transition process for each portfolio has been carried out in an efficient and effective manner</p>
<p>B3: Brunel Pension Partnership</p> <p>Cause: Ineffective governance of Brunel or departure of key people from Brunel</p> <p>Event: Ineffective management of the Fund's investments or at the extreme breakup of the partnership.</p> <p>Impact: Significant costs to the Fund and financial loss. Reputational damage.</p>	<p>Inherent status : 16 High</p> <p>Current status : 12 Medium</p> <p>Risk owner: Mark Gayler Accountable officer: Mark Gayler Category: Operational Last review: 5 June 2020</p> <p>Latest review details Risk added to system.</p>	<p>Completed Shareholder agreement in place sets out governance framework.</p> <p>Green Strong team now in place at Brunel, so not dependent on one or two key individuals.</p> <p>Green Brunel have their own risk register which is regularly monitored both by the Brunel Board and the Oversight Board and Client Group.</p> <p>Amber Governance review still to be concluded, with some key issues left unresolved.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>Cm1: Communication</p> <p>Cause: Inadequate communications plan and/or insufficient resource to action.</p> <p>Event: Insufficient communication and engagement with pension fund stakeholders.</p> <p>Impact: Damage to reputation. Uniformed policy decisions. Non compliance with legislation/best practice.</p> <hr/> <p>Notes 13/08/2019 - Risk wording updated and category added.</p>	<p>Inherent status : 12 Medium</p> <p>Current status : 9 Low</p> <p>Risk owner: Mark Gayler Accountable officer: Daniel Harris Category: Operational Last review: 31 Jul 2019</p> <p>Latest review details Risk added to system</p>	<p>Completed A communications strategy is in place and was last reviewed and updated in November 2018.</p> <p>Green The Devon Investment Services and Peninsula Pensions websites are kept up to date.</p> <p>Green Fund Performance is reported to the Investment & Pension Fund Committee on a regular basis.</p> <p>Green Meetings are held regularly with the Fund's Employing Authorities.</p> <p>Green Benefit illustrations are sent annually to contributing and deferred Fund members.</p> <p>Green The contact list for employers is updated regularly.</p> <p>Green Annual forums are held for employers and scheme members.</p> <p>Green The annual report and accounts are published on the Peninsula Pensions website.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>Cu1: Custody</p> <p>Cause: Changing economic climate, fraud or changing financial position of the Custodian.</p> <p>Event: Failure of Pensions custodian.</p> <p>Impact: Financial loss. Failure to decrease deficit. Adverse media interest/damage to reputation.</p> <p>Notes 13/08/2019 - Risk wording updated and category added. 29/08/2019 - Risk wording updated.</p>	<p>Inherent status : 12 Medium</p> <p>Current status : 9 Low</p> <p>Risk owner: Mark Gayler Accountable officer: Charlotte Thompson</p> <p>Category: Operational Last review: 31 Jul 2019</p> <p>Latest review details Risk added to system.</p>	<p>Green The custodian contract is subject to regular review and periodic re-tendering by the Brunel Pension Partnership.</p> <p>Completed Following the formation of the Brunel Pension Partnership, State Street were appointed as Third Party Administrator, and will provide a custody service to each of the Brunel client funds. The procurement process included an assessment of their financial standing.</p> <p>Green The custodian must adhere to FCA and PRA financial regulations.</p> <p>Green Fund assets are protected in the event of insolvency of the custodian</p>
<p>D1: Data Protection</p> <p>Cause: Failure to secure and maintain pension fund systems.</p> <p>Event: Loss of sensitive data.</p> <p>Impact: Reputation risk. Financial loss arising from legal action.</p> <p>Notes 13/08/2019 - Risk wording updated and category added. 29/08/2019 - Risk wording updated.</p>	<p>Inherent status : 9 Low</p> <p>Current status : 6 Low</p> <p>Risk owner: Mark Gayler Accountable officer: Daniel Harris</p> <p>Category: Operational Last review: 31 Jul 2019</p> <p>Latest review details Risk added to system</p>	<p>Completed It is a mandatory requirement for all DCC employees to undertake Data Protection training and to adhere to DCC's data protection policy.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>F 1: Funding and Investments</p> <p>Cause: The committee Members and Investment Officers have insufficient knowledge of financial markets and inadequate investment and actuarial advice received.</p> <p>Event: The committee Members and Investment officers make inappropriate decisions.</p> <p>Impact: Poor fund performance/financial loss. Increased employer contribution costs.</p> <p>Notes 13/08/2019 - Wording of risk updated and category added. 25/02/2020 - Wording of mitigation updated to reflect delay in producing handbook due to delay in new website</p>	<p>Inherent status : 16 High</p> <p>Current status : 12 Medium</p> <p>Risk owner: Mark Gayler Accountable officer: Charlotte Thompson</p> <p>Category: Financial Last review: 25 Feb 2020</p> <p>Latest review details updated delivery date of training book</p>	<p>Green The Investment Strategy is set in accordance with LGPS investment regulations.</p> <p>Green The Investment Strategy is reviewed, approved and documented by the Investment and Pension Fund Committee.</p> <p>Green The Investment Strategy takes into account the Fund's liabilities.</p> <p>Green DCC employ an external investment advisor who provides specialist guidance to the Investment and Pension Fund Committee regarding the investment strategy.</p> <p>Green An Annual Training Plan has been agreed for 2019/20. Training programmes are available for Committee Members and Investment Staff.</p> <p>Green Members and Officers are encouraged to challenge advice and guidance received when necessary.</p> <p>Amber Following discussion at the Pension Board in April 2019, officers will look at the possibility of producing a handbook/manual for Board and Committee members by 31.08.20 to reflect new website</p>

<p><u>F 2: Funding and Investments</u></p> <p>Cause: The Pension Fund's investment strategy and /or Fund Managers fail to produce the required returns.</p> <p>Event: The Pension Fund has insufficient assets to meet its long term liabilities. Organisational changes / manager departures at a Fund Manager damage performance.</p> <p>Impact: Financial loss. Insufficient funds available to meet future obligations.</p>	<p>Inherent status : 20 High</p> <p>Current status : 15 High</p> <p>Risk owner: Mark Gayler Accountable officer: Mark Gayler Category: Financial Last review: 01 Jun 2020</p> <p>Latest review details In the short term returns will be impacted by market volatility arising from the Coronavirus COVID-19 pandemic (see risk F6). The mitigations are still relevant re longer term performance.</p>	<p>Green Triennial actuarial valuations provide periodic indications of the growth in assets against liabilities. Employer contribution rates are set in response to this. The 2016 actuarial valuation includes provision for the fund to achieve full funding over 22 years.</p> <p>Green The funding level is updated on a quarterly basis, based on roll forward of the Triennial valuation data and subsequent investment returns, pension and salary increases and reported to the Committee.</p> <p>Green The investment strategy is reviewed annually by the Pension Fund Committee with advice from the External Investment Advisor to determine whether any action needs to be taken to amend the fund's asset allocation strategy.</p>
<p>Notes 13/08/2019 - Wording of risk updated and category added.</p>		<p>Green The Fund's investments are diversified across a range of different types of assets to minimise the impact of losses in individual markets.</p> <p>Green Fund-specific benchmarks and targets are set.</p> <p>Green Fund assets are kept under regular review as part of the Fund's performance management framework.</p> <p>Green Fund managers have been thoroughly vetted prior to appointment and performance is reviewed regularly against the benchmark and performance objectives, and this is reported to Committee. Appropriate action may be taken if it is considered that an Investment Manager is underperforming.</p> <p>Completed The depth of expertise in the fund managers' teams have been assessed as part of the appointment process.</p>

Risk details	Status and Risk owner	Mitigating controls
		<p>Green Performance targets are agreed by the Investment and Pension Fund Committee and are based upon recommendations provided by the DCC in-house Investment Team and our external investment advisor.</p> <p>Green The Investment and Pension Fund Committee have the power to terminate a fund manager's contract if it is deemed that the manager has not performed as expected, or there are concerns about future performance due to organisational change / manager departures.</p> <p>Completed External review of the Fund's investment strategy is commissioned on a regular basis. Mercers undertook an investment strategy review in 2016, which was then refreshed in February 2019. The 2019 report and recommendations were presented to the Investment and Pension Fund Committee in February 2019.</p> <p>Green From April 2018, responsibility for new fund manager appointments and monitoring of the new managers appointed will transfer to the Brunel Pension Partnership. The Devon Fund will still have incumbent managers to monitor for a transition period of around 2 years, and will then need to focus on monitoring of Brunel's performance.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>F 3: Funding and Investments</p> <p>Cause: Investment arrangements are structured poorly.</p> <p>Event: The fund is exposed to unnecessary risks and avoidable costs.</p> <p>Impact: Financial loss.</p>	<p>Inherent status : 10 Medium</p> <p>Current status : 8 Low</p> <p>Risk owner: Mark Gayler Accountable officer: Mark Gayler Category: Operational Last review: 31 Jul 2019</p> <p>Latest review details</p>	<p>Green The Fund's investments are diversified across a range of different types of assets to minimise the impact of losses in individual markets.</p> <p>Green IMA disclosure tables are reviewed to ensure best execution by managers.</p> <p>Green The new cost transparency initiative should ensure full transparency of costs</p>
<p>Notes 13/08/2019 - Risk wording updated and category added.</p>	<p>Risk added to system.</p>	<p>Green Specialist services (e.g. transitions, currency transfers) are considered where appropriate in order to reduce costs.</p> <p>Green Banking and custodian arrangements are reviewed and re-tendered when appropriate.</p> <p>Green The Brunel Pension Partnership has been set up as part of the investment pooling requirements of Government. The future investment arrangements under Brunel should provide for improved risk management and better risk adjusted investment returns</p>

Risk details	Status and Risk owner	Mitigating controls
<p>F 4: Funding and Investments</p> <p>Cause: Inadequate risk management policies on Environmental, Social and Governance Issues. Lack of awareness/training.</p> <p>Event: The fund fails to manage environmental, social and governance risks.</p> <p>Impact: Financial loss. Damage to reputation.</p> <hr/> <p>Notes 13/08/2019 - Risk wording updated and category added. 29/08/2019 - Risk wording updated</p>	<p>Inherent status : 15 High</p> <p>Current status : 8 Low</p> <p>Risk owner: Mark Gayler Accountable officer: Mark Gayler</p> <p>Category: Operational Last review: 31 Jul 2019</p> <p>Latest review details Risk added to system.</p>	<p>Green The Fund expects its fund managers (including the Brunel Pension Partnership) to monitor and manage the risks associated with ESG issues, and will review with managers on a regular basis how they are managing those risks.</p> <p>Green The Fund will engage (through Brunel, its asset managers, the Local Authority Pension Fund Forum or other resources) with investee companies to ensure they can deliver sustainable financial returns over the long term.</p> <p>Green The Fund holds annual meetings for both employers and scheme members to provide the opportunity for discussion of investment strategy and consideration of non-financial factors.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>F 5: Funding and Investments</p> <p>Cause: Collapse of a fund manager. Fraudulent activity (Internal/external). Event: Negligent or wilful loss of pension funds. Impact: Inability to meet financial obligations.</p>	<p>Inherent status : 12 Medium</p> <p>Current status : 9 Low</p> <p>Risk owner: Mark Gayler Accountable officer: Mark Gayler Category: Financial Last review: 31 Jul 2019</p>	<p>Green The Fund has considered the financial stability of managers during the appointment process and the situation is kept under review. In future when Brunel is selecting managers we would expect Brunel to consider financial stability of those managers, and will work with other Brunel clients to ensure that Brunel has in place robust procedures to do so.</p>
<p>Notes 13/08/2019 - Risk wording updated and category added.</p>	<p>Latest review details Risk added to system.</p>	<p>Completed DCC use a global custodian service to ensure that there exists a separation of investment management arrangements from custody of assets.</p> <p>Completed Legal requirements are in place for fund managers and are set out in the investment management agreements.</p> <p>Green Fund managers are required to be fully compliant with FCA, PRA and other regulatory requirements.</p> <p>Green The risk that a fund manager cannot provide a service during windup is mitigated by the availability of transition management arrangements put in place by the Brunel Pension Partnership.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>F 6: Funding and Investments</p> <p>Cause: Global financial crisis. Substantial political changes.</p> <p>Event: The market crashes, reducing the value of investments.</p> <p>Impact: The deficit increases, or there is a failure to reduce the deficit. Financial loss. Increased employer contribution costs.</p> <p>Notes 13/08/2019 - Risk wording updated and category added.</p>	<p>Inherent status : 20 High</p> <p>Current status : 16 High</p> <p>Risk owner: Mark Gayler Accountable officer: Mark Gayler Category: Financial Last review: 01 Jun 2020</p> <p>Latest review details Markets have incurred significant losses as a result of the Coronavirus COVID-19 pandemic. This has had a significant impact on the value of the Fund. At the present time this will not impact on employer contributions, but there is a risk to future contribution levels if markets and the value of the Fund do not recover before the next Actuarial Valuation as at 31 March 2022.</p>	<p>Green The fund is well diversified and consists of a wide range of asset classes which aims to mitigate the impact of poor performance from an individual market segment.</p> <p>Amber Investment performance reporting and monitoring arrangements exist which provide the committee and investment officers with the flexibility to rebalance the portfolio in a timely manner.</p> <p>Green The long term nature of the liabilities provides some mitigation, in that markets tend to bounce back after crashes, such that the impact is significantly reduced.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>F 7: Funding and Investments</p> <p>Cause: Substantial changes to UK or global economies.</p> <p>Event: Pay and price inflation are higher than anticipated.</p> <p>Impact: There is an increase in liabilities which exceeds the previous valuation estimate.</p>	<p>Inherent status : 16 High</p> <p>Current status : 12 Medium</p> <p>Risk owner: Mark Gayler Accountable officer: Mark Gayler Category: Strategic Last review: 20 Feb 2020</p>	<p>Green The triennial actuarial valuation review focuses on the real returns on assets, net price and pay increases.</p> <p>Green Employers pay for their own salary awards and are reminded of the geared effect on pension liabilities of any bias in pensionable pay rises towards longer serving employees.</p> <p>Green The Fund is increasing its target allocation to investments in infrastructure funds with inflation linked returns, to act as a hedge against inflation increases.</p>
<p>Notes 13/08/2019 - Risk wording updated and category added.</p>	<p>Latest review details Controls reviewed and updated</p>	<p>Green The Committee has received training on understanding liabilities and potential approaches to Liability Driven Investment.</p> <p>Completed Hymans Robertson were commissioned to produce a report which reviewed the strategy for the fixed interest and its role in managing inflation risk. The report was presented to the I&PFC in September 2015, and recommendations partly implemented. This issue was also addressed in the strategic review carried out by Mercer in 2016/17 and the refresh in 2018/19.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>F 8: Funding and Investments</p> <p>Cause: Public services are cut and ill health increases.</p> <p>Event: There is an increase in the number of early retirements.</p> <p>Impact: There is an increase in liabilities which exceeds the previous valuation estimate.</p> <p>Notes 13/08/2019 - Risk wording changed and category added.</p>	<p>Inherent status : 12 Medium</p> <p>Current status : 6 Low</p> <p>Risk owner: Daniel Harris Accountable officer: Daniel Harris Category: Strategic Last review: 31 Jul 2019</p> <p>Latest review details Risk added to system.</p>	<p>Green Employers are charged the extra capital cost of non ill health retirements following each individual decision.</p> <p>Green Employer ill health retirement experience is monitored.</p>
<p>F 9: Funding and Investments</p> <p>Cause: The average life expectancy of pensioners is greater than assumed.</p> <p>Event: The actuarial assumptions are incorrect.</p> <p>Impact: There is an increase in liabilities which exceeds the previous valuation estimate.</p> <p>Notes 13/08/2019 - Risk wording updated and category added.</p>	<p>Inherent status : 16 High</p> <p>Current status : 9 Low</p> <p>Risk owner: Mark Gayler Accountable officer: Mark Gayler Category: Strategic Last review: 31 Jul 2019</p> <p>Latest review details Risk added to system.</p>	<p>Green Life expectancy assumptions are reviewed at each triennial valuation.</p> <p>Green Mortality assumptions include an allowance for future increases in life expectancy</p>

Risk details	Status and Risk owner	Mitigating controls
<p>F10: Funding and Investments</p> <p>Cause: Inadequate training. Availability of staff. Cashflow issues for employers</p> <p>Event: Scheme employers' contributions to the Fund are not received, processed and recorded completely and accurately.</p> <p>Impact: There are increased costs across all remaining scheme employers.</p> <hr/> <p>Notes 13/08/2019 - Risk wording updated and category added.</p>	<p>Inherent status : 12 Medium</p> <p>Current status : 9 Low</p> <p>Risk owner: Mark Gayler Accountable officer: Martyn Williams</p> <p>Category: Operational Last review: 31 Mar 2020</p> <p>Latest review details Cashflow for some employers might be impacted by the Coronavirus COVID-19 pandemic, increasing the likelihood that they may find it difficult to make contributions payments</p>	<p>Completed The team has procedures in place to monitor the receipt of contributions to the fund.</p> <p>Green The team communicates regularly with scheme employers to ensure that contributions are made in a timely manner and are recorded accurately.</p> <p>Green Details of any outstanding and overdue contributions are recorded and appropriate action is taken in order to recover payments.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>F11: Funding and Investments</p> <p>Cause: An employer ceases to exist with insufficient funding available to settle any outstanding debts, or refuses to pay the cessation value.</p> <p>Event: Departing employer does not fully meet their liabilities.</p> <p>Impact: Increased costs across the remaining scheme employers.</p>	<p>Inherent status : 12 Medium</p> <p>Current status : 6 Low</p> <p>Risk owner: Mark Gayler Accountable officer: Daniel Harris</p> <p>Category: Financial Last review: 31 Jul 2019</p> <p>Latest review details Risk added to system</p>	<p>Green Vetting prospective employers before admission and ensuring that they fully understand their obligations. Applications for admission to the Fund are considered carefully and a bond or guarantee is put into place if required.</p> <p>Green The Actuary has an objective of keeping contributions as stable as possible whilst ensuring the long term solvency of the Fund.</p> <p>Green Outstanding liabilities will be assessed and recovered from any successor bodies or spread amongst remaining employers.</p>
<p>Notes 13/08/2019 - Risk wording updated and category added.</p>		<p>Green The actuarial valuation attempts to balance recovery period with risk of withdrawal.</p> <p>Green If necessary, appropriate legal action will be taken.</p> <p>Completed An Employer Covenant Risk Assessment is undertaken by the Fund Actuary, Barnett Waddingham, in conjunction with the triennial valuations of the Fund.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>F12: Funding and Investments</p> <p>Cause: The Government's 'Freedom and Choice' legislation.</p> <p>Event: A significant number of LGPS members transfer their pension pots to other pensions providers.</p> <p>Impact: Significant cashflow out of the Fund. Reduction in assets greater than reduction in the Fund's liabilities.</p> <hr/> <p>Notes 13/08/2019 - Risk wording updated and category updated.</p>	<p>Inherent status : 9 Low</p> <p>Current status : 6 Low</p> <p>Risk owner: Mark Gayler Accountable officer: Daniel Harris</p> <p>Category: Financial Last review: 31 Jul 2019</p> <p>Latest review details Risk added to system.</p>	<p>Green Effective communication of the benefits of remaining in the LGPS.</p> <p>Green Actuarial calculation of transfer value should ensure transfer value does not exceed reduction in liability.</p>
<p>F13: Funding and Investments</p> <p>Cause: Significant economic instability and slowdown as a result of the decision to leave the European Union,</p> <p>Event: Lower investment returns.</p> <p>Impact: Financial loss, and/or failure to meet return expectations. Increased employer contribution costs.</p> <hr/> <p>Notes 13/08/2019 - Risk wording updated and category added. 29/08/2019 - Risk wording updated.</p>	<p>Inherent status : 20 High</p> <p>Current status : 16 High</p> <p>Risk owner: Mark Gayler Accountable officer: Mark Gayler</p> <p>Category: Financial Last review: 19 May 2020</p> <p>Latest review details Brexit has now happened, but the future relationship between the UK and the EU is still unclear. The Coronavirus pandemic has taken focus away from trade talks adding to the uncertainty.</p>	<p>Amber The long term nature of the Fund's liabilities provides some mitigation, as the impact of "Brexit" will reduce over time.</p> <p>Green Diversification of the Fund's investments across the world, including economies where the impact of "Brexit" is likely to be smaller.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>F14: Funding and Investments</p> <p>Cause: UK Leaving the EU.</p> <p>Event: Updated Legislative and regulatory requirements.</p> <p>Impact: Additional work to ensure compliance. Fines for noncompliance. Damage to reputation. Loss of members.</p> <p>Notes 13/08/2019 - Risk wording updated and category added.</p>	<p>Inherent status : 12 Medium</p> <p>Current status : 8 Low</p> <p>Risk owner: Mark Gayler Accountable officer: Daniel Harris Category: Compliance Last review: 31 Jul 2019</p> <p>Latest review details Risk added to system.</p>	<p>Amber The Government is likely to ensure that much of current EU regulation is enshrined in UK law.</p> <p>Green Officers receive regular briefing material on regulatory changes and attend training seminars and conferences, in order to ensure that any regulatory changes are implemented in the management of the Fund.</p>
<p>F15: Funding and Investments</p> <p>Cause: There is a failure to meet the requirements of the Markets in Financial Instruments Directive II.</p> <p>Event: The Devon fund is downgraded to retail client status.</p> <p>Impact: Assets are sold at less than fair value . The Fund is unable to access a range of investment opportunities. Failure to meet return expectations. Reduction in diversification.</p> <p>Notes 13/08/2019 - Risk wording updated and category added.</p>	<p>Inherent status : 12 Medium</p> <p>Current status : 6 Low</p> <p>Risk owner: Mark Gayler Accountable officer: Mark Gayler Category: Strategic Last review: 31 Jul 2019</p> <p>Latest review details Risk added to system</p>	<p>Completed All the Fund's current fund managers and financial counterparties have accepted Devon's application for elective professional client status.</p> <p>Green Robust training plan to ensure committee and officers have required knowledge and experience to meet the qualitative criteria to opt up.</p> <p>Completed Availability of LGA template to enable the Fund to make multiple applications to financial institutions to opt back up to professional client status, should any new applications or amendments be required.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>F16: Funding and Investments</p> <p>Cause: Remedies resulting from McCloud and Sargeant legal cases.</p> <p>Event: Significant additional pension liabilities for the Fund.</p> <p>Impact: Increased employer contribution costs.</p> <p>Notes 13/08/2019 - Risk wording updated and category added. 29/08/2019 - Risk wording updated.</p>	<p>Inherent status : 16 High</p> <p>Current status : 15 High</p> <p>Risk owner: Mark Gayler Accountable officer: Mark Gayler Category: Strategic Last review: 01 Jun 2020</p> <p>Latest review details Allowance made in 2019 Triennial Valuation. It is understood proposals will be made later in the year.</p>	<p>Amber A level of prudence was incorporated into the 2019 Triennial Valuation to take account of the potential consequences of McCloud/Sargeant</p>
<p>F17: Funding and Investments</p> <p>Cause: Climate Change</p> <p>Event: Impact on investee companies of the consequences of climate change and the transition to a low carbon economy</p> <p>Impact: Financial loss and/or failure to meet return expectations Increases employer contribution costs</p>	<p>Inherent status : 16 High</p> <p>Current status : 12 Medium</p> <p>Risk owner: Mark Gayler Accountable officer: Mark Gayler Category: Last review: 03 Dec 2019</p> <p>Latest review details Review mitigations</p>	<p>Completed 100% of Brunel's portfolios, across all asset classes, are carbon and climate aware. Consideration of climate change impacts is fully embedded into their manager selection process</p> <p>Green Brunel integrates climate change into their risk management process, using carbon footprinting, assessing fossil fuel exposure and challenging managers on physical risks, and seek to reduce unrewarded climate and carbon risk.</p> <p>Green The Devon Fund expects its non-Brunel investment managers to take climate change risks into account and to engage with companies over their approach to climate change issues</p> <p>Green The Devon Fund will undertake an annual assessment of the carbon footprint of its investments.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>G1: Governance Arrangements</p> <p>Cause: The Administering Authority fails to have appropriate governance arrangements, including the requirement for a Pension Board.</p> <p>Event: The administering authority is non compliant with legislation and/or best practice.</p> <p>Impact: There is an inability to determine policy. There is an inability to make effective decisions. There is an inability to deliver service. Negative impact on reputation.</p> <hr/> <p>Notes 13/08/2019 - Wording of risk updated.</p>	<p>Inherent status : 12 Medium</p> <p>Current status : 8 Low</p> <p>Risk owner: Mark Gayler Accountable officer: Charlotte Thompson</p> <p>Category: Strategic Last review: 25 Jul 2019</p> <p>Latest review details Risk added to system.</p>	<p>Completed DCC has produced a Governance Policy and Compliance Statement, as required by regulation 31 of the LGPS Regulations 2008.</p> <p>Green The Governance Policy and Compliance Statement is reviewed and updated regularly and scheme employers are consulted to ensure that the policy remains appropriate.</p> <p>Completed The Statement is published on the Devon Pensions website: https://www.peninsulapensions.org.uk/pension-fund-investments/devon-county-council-investments/devon-fund-key-documents/</p> <p>Green Pension fund stakeholders are made aware of the Statement.</p> <p>Completed DCC has appointed an Investment and Pension Fund Committee to discharge the duties of the Council as Administering Authority of the Pension Fund.</p> <p>Green The Committee review and approve the annual statement of accounts of the Devon Pension Fund, consider whether appropriate accounting policies have been followed and whether there are concerns arising from the financial statements or from any audit that need to be brought to the attention of the Council.</p> <p>Completed A Pension Board has been established as required by the Public Service Pension Act 2013.</p> <p>Green Support and training are being provided to ensure that the Board is equipped to undertake its role.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>G2: Governance Arrangements</p> <p>Cause: Poor governance arrangements.</p> <p>Event: The Investment and Pension Fund Committee and Pension Board are unable to fulfil their responsibilities effectively.</p> <p>Impact: Non-compliance with legislation and/or best practice. There is an inability to determine policy, make effective decisions and/or deliver service. There is a risk to reputation. Possibility of fines/sanctions.</p> <hr/> <p>Notes 13/08/2019 - Wording of risk updated and category added.</p>	<p>Inherent status : 12 Medium</p> <p>Current status : 9 Low</p> <p>Risk owner: Mark Gayler Accountable officer: Charlotte Thompson</p> <p>Category: Operational Last review: 25 Feb 2020</p> <p>Latest review details Updated delivery date of member handbook to reflect delays in new website</p>	<p>Green The Committee has adopted the CIPFA Code of Practice on Knowledge and Skills, and regular training is provided to ensure that members have the level of understanding required.</p> <p>Green An Annual Training Plan is agreed by the Committee and Pension Board on an annual basis.</p> <p>Green A training and induction programme is available for new Committee and Pension Board Members.</p> <p>Amber Committee and Pension Board members are asked to complete the Pension Regulator Trustee Toolkit.</p> <p>Green The Fund subscribes to relevant bodies (e.g. CIPFA, LAPFF, PLSA) and sends representatives to major conferences.</p> <p>Green DCC organises at least two training days per year for Investment and Pension Fund Committee and Pension Board members, with an additional engagement day being held with the Brunel Pension Partnership.</p> <p>Green Committee and Pension Board members are made aware of and adhere to the Governance Compliance Statement, and are encouraged to identify training requirements.</p> <p>Amber Following discussion at the Pension Board in April 2019, officers will look at the possibility of producing a handbook/manual for Board and Committee members 31/08/20 when new website is available</p>

Risk details	Status and Risk owner	Mitigating controls
<p>I1: Internal</p> <p>Cause: Concentration of knowledge in a small number of staff.</p> <p>Event: Loss of staff leading to a breakdown in internal processes and service delivery.</p> <p>Impact: Financial loss and potential risk to reputation.</p>	<p>Inherent status : 16 High</p> <p>Current status : 12 Medium</p> <p>Risk owner: Mark Gayler</p> <p>Accountable officer: Charlotte Thompson</p> <p>Category: Strategic</p> <p>Last review: 20 Feb 2020</p> <p>Latest review details</p>	<p>Green The Investment Manager is able to cover in the absence of the Assistant County Treasurer.</p> <p>Completed In 2018 the Head of Peninsula Pensions and the Investment Manager swapped roles to improve the sharing of knowledge and the resilience of the Fund. The change of roles has now been made permanent, but the shared knowledge will continue to provide resilience.</p> <p>Green Knowledge of all tasks shared by at least two team members and can in addition be covered by senior staff.</p>
<p>Notes</p> <p>13/08/2019 - Risk wording updated and category added.</p> <p>29/08/2019 - Risk wording updated.</p>	<p>Controls reviewed and updated</p>	<p>Green Training requirements are set out in job descriptions and reviewed annually with team members through the appraisal process.</p> <p>Green A formal training record for officers is maintained centrally.</p> <p>Green A procedure manual is in place which sets out work instructions for the majority of crucial tasks undertaken.</p> <p>Green The Devon Investment Services procedure manual will continue to be refined and updated on an ongoing basis.</p> <p>Green Ensure the review of CIPFA's knowledge and skills framework relating to officers results in key outcomes being delivered.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>I2: Internal</p> <p>Cause: Inadequate treasury management practices.</p> <p>Event: Fraud, corruption or error.</p> <p>Impact: Risk of financial loss. Damage to reputation.</p> <p>Notes 13/08/2019 - Risk wording updated and category added.</p>	<p>Inherent status : 12 Medium</p> <p>Current status : 9 Low</p> <p>Risk owner: Mark Gayler Accountable officer: Mark Gayler</p> <p>Category: Operational Last review: 31 Jul 2019</p> <p>Latest review details Risk added to system.</p>	<p>Green Counterparty transactions are authorised by senior staff outside of the investment team.</p> <p>Green All staff are covered by fidelity insurance up to £15 million</p> <p>Green Sufficient members in the team to cover absence and leave - a weekly planner is produced in order to review cover requirements.</p> <p>Green Appropriate separation of duties exists.</p> <p>Green Treasury Management Practices are reviewed and updated regularly.</p> <p>Green Up to date financial regulations and practices.</p>
<p>PP 1 Annual Benefit Statments</p> <p>Cause/s Staffing Absences ICT Failures Poor data quality</p> <p>Event Annual Benefit statements are not sent to active and deferred members by 31st August.</p> <p>Impact Fines from the regulator Damage to reputation Increased complaints from Members Increased demand on resources to rectify the situation Creation of a backlog of other tasks due to diverted resource.</p>	<p>Inherent status : 8 Low</p> <p>Current status : 6 Low</p> <p>Risk owner: Daniel Harris Accountable officer: Martin Oram</p> <p>Category: Operational Last review: 16 Jan 2020</p> <p>Latest review details Risks and mitigating controls remain appropriate. Risk reviewed by the Devon Pension Board 16/01/2020.</p>	<p>Green • Project management approach • Regular contact with employers to obtain data. • Monthly interfacing to reduce workload at year end • Statements to employers for 31/7/18 to allow time for distribution to staff prior to 31/8/18</p> <p>Amber We are looking to increase employer take up of monthly interfaces and are exploring options to improve software processes.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>PP 2 Failure to provide Basic information about the LGPS</p> <p>Cause/s Inability to access basic LGPS information via the website due to IT issues or non publication. Starter Packs not being sent and/or received by members. General scheme literature not being made available to members. LGPS Administration team not informed of new members. Event Failure to make available provide Basic information about the LGPS including: how benefits are worked out; how member and employer contributions are calculated. Impact Negative reporting by or fines from the Pension's regulator. Damage to reputation.</p>	<p>Inherent status : 10 Medium</p> <p>Current status : 8 Low</p> <p>Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Operational Last review: 16 Jan 2020</p> <p>Latest review details Risks and mitigating controls remain appropriate. Risk reviewed by the Devon Pension Board 16/01/2020.</p>	<p>Green Reviews of documentation/letters</p> <p>Green Website regularly updated</p> <p>Green Links to Pension Funds investment information and LGPS included on website</p> <p>Completed A revised New Starter pack has been designed and is now provided to members</p> <p>Amber Our methods and content of communication will be reviewed to ensure that members and employers are provided with accurate and relevant information.</p>
<p>PP 3 - Non-compliance with legislation and failure to correctly implement new legislation and regulations</p> <p>Cause Lack of structure/process to identify new legislation as it is released. Event Non-compliance with legislation/regulations. Impact Incorrect benefit payments. Damage to reputation. Fines from Regulators.</p>	<p>Inherent status : 12 Medium</p> <p>Current status : 6 Low</p> <p>Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Operational Last review: 16 Jan 2020</p> <p>Latest review details Risks and mitigating controls remain appropriate. Risk reviewed by the Devon Pension Board 16/01/2020.</p>	<p>Green LGA/External training</p> <p>Green Project work approach to implementation of legislative changes.</p> <p>Green In house training for all staff. • Use of Perspective and Bulletins</p> <p>Amber A Training and Technical team is now in place, following the Pension Review. The team has commenced delivering training across the teams.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>PP 4 - Failure of employing authority to provide timely and accurate member data</p> <p>Cause Employing authorities not fulfilling their responsibilities.</p> <p>Event Delays in the provision of pensions member data. Inaccuracies in the pension member data.</p> <p>Impact Incorrect benefit calculations. Financial Loss due to compensation to members. Incorrect benefit payments Delays to payments Additional work to request and correct information</p>	<p>Inherent status : 12 Medium</p> <p>Current status : 9 Low</p> <p>Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Operational Last review: 16 Jan 2020</p> <p>Latest review details Risks and mitigating controls remain appropriate. Risk reviewed by the Devon Pension Board 16/01/2020.</p>	<p>Green Administration Strategy in place since April 2015, employer duties clearly identified. Ability to fine employers is provided for in strategy and LGPS regulations.</p> <p>Green Employing authorities are contacted for outstanding information when it is identified that information is missing or contains errors.</p> <p>Green Outstanding data queries are passed to Employer and Communications Team to monitor</p> <p>Completed Guidance available on website</p> <p>Green Individual employer meetings include review of employer performance</p> <p>Amber An Employer and Communications team is now in place. The team will consider employer performance and take action to address any issues, as required.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>PP 6 - Communicaiton of Entitlements</p> <p>Cause Insufficient communication and engagement with LGPS scheme members/employers.</p> <p>Event Employers and or Members are not made aware of their entitlements within LGPS resulting in Non-compliance with legislation and/or best practice.</p> <p>Impact Inability to determine policy Employees not joining the scheme. Inability to make effective decisions and/or deliver service</p>	<p>Inherent status : 12 Medium</p> <p>Current status : 9 Low</p> <p>Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Operational Last review: 16 Jan 2020</p> <p>Latest review details Risks and mitigating controls remain appropriate. Risk reviewed by the Devon Pension Board 16/01/2020.</p>	<p>Green The Peninsula Pensions website is kept up to date</p> <p>Green Meetings between PP managers and Communications team on a regular basis, with a communications plan and strategy for the year ahead</p> <p>Green Meetings are held with the Funds Employing Authorities and on request for training</p> <p>Green Benefit illustrations are sent annually to contributing and deferred Fund members</p> <p>Green The contact list for employers is updated regularly.</p> <p>Green Annual forums are held for employers and Trade Unions</p> <p>Green The annual report and accounts are published on the Peninsula Pensions website</p> <p>Amber The Peninsula Pensions Senior Management team are in the process of reviewing our communication strategy and requirements to take the service forward.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>PP 7 - Non Payment of Pension Benefits</p> <p>Cause Systems Failures Lack of information from employers Poor internal processes</p> <p>Event Pension benefits are not paid.</p> <p>Impact Damage to Reputation. Financial loss arising from compensation claims.</p>	<p>Inherent status : 12 Medium</p> <p>Current status : 8 Low</p> <p>Risk owner: Daniel Harris Accountable officer: Martin Oram</p> <p>Category: Operational Last review: 16 Jan 2020</p> <p>Latest review details Risks and mitigating controls remain appropriate. Risk reviewed by the Devon Pension Board 16/01/2020.</p>	<p>Green The payroll system is set up to pay pensioners monthly.</p> <p>Green Disaster recovery plan in place with Heywoods which will restore data within 7 days in the event of system failure</p> <p>Green The payroll manual has been revised and updated following the introduction of RTI (Real Time Information) and new administration systems.</p> <p>Amber Fully updated Pensioner Payroll Manual is now in place. An online training resource outlining the key payroll processes will follow in 2018</p>
<p>PP 8 - Payment to deceased pensioners</p> <p>Cause LGPS Information is not updated as circumstances change. Poor internal processes.</p> <p>Event Pension benefits continue to be paid to deceased pensioners.</p> <p>Impact Damage to Reputation. Financial loss arising from overpayments. Additional resource to recover funds</p>	<p>Inherent status : 8 Low</p> <p>Current status : 6 Low</p> <p>Risk owner: Daniel Harris Accountable officer: Martin Oram</p> <p>Category: Operational Last review: 16 Jan 2020</p> <p>Latest review details Risks and mitigating controls remain appropriate. Risk reviewed by the Devon Pension Board 16/01/2020.</p>	<p>Green All pensioners are contacted annually.</p> <p>Green Pension suspended if post is returned</p> <p>Green Pensioners are incorporated into National Fraud Initiative</p> <p>Green Further targeted checks are conducted with credit reference agencies as appropriate</p> <p>Green Monthly mortality screening is undertaken and any positive matches are ceased immediately</p> <p>Green Western Union overseas existence service undertaken bi annually</p> <p>Green Tell us once service has been rolled out to LGPS. All relevant staff now have access and we are using fully utilising the service.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>PP 9 - Pensions transferred to other providers</p> <p>Cause Take up of Freedom of Choice Legislation.</p> <p>Event LGPS members transfer their pension pots to other pensions providers.</p> <p>Impact Significant cashflow out of the Fund. Reduction in assets greater than reduction in the Fund's liabilities.</p>	<p>Inherent status : 9 Low</p> <p>Current status : 6 Low</p> <p>Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Operational Last review: 16 Jan 2020</p> <p>Latest review details Risks and mitigating controls remain appropriate. Risk reviewed by the Devon Pension Board 16/01/2020.</p>	<p>Green Effective communication of the benefits of remaining in the LGPS.</p> <p>Green Actuarial calculation of transfer value should ensure current fair value and not be detrimental to the fund.</p> <p>Green CLG monitoring CETVs nationwide and reviewing accordingly (may introduce regulations amendments to prohibit if thought necessary)</p>
<p>PP10 - Data and System Security</p> <p>Cause Insecure pensions and administration data.</p> <p>Event Loss/disclosure of Sensitive Data/Information.</p> <p>Impact Financial costs from legal action. Fines from ICO.</p>	<p>Inherent status : 9 Low</p> <p>Current status : 6 Low</p> <p>Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Operational Last review: 16 Jan 2020</p> <p>Latest review details Risks and mitigating controls remain appropriate. Risk reviewed by the Devon Pension Board 16/01/2020.</p>	<p>Green Access and security controls exist and the system is tested regularly by Heywoods and PP.</p> <p>Green The system is subject to regular checks by internal audit.</p> <p>Green GDPR training was delivered to all team members throughout April and May 2018 to ensure that staff are fully aware of requirements under the new data protection legislation. All new staff also undertake GDPR training. A GDPR refresher will be rolled out to all staff during 2020.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>PP11 - Personal Member Data</p> <p>Cause Error when printing/sorting/compiling data. Poor internal processes.</p> <p>Event Information issued to the wrong person/organisation.</p> <p>Impact Financial Costs from legal action. Fines from ICO.</p>	<p>Inherent status : 9 Low</p> <p>Current status : 6 Low</p> <p>Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Operational Last review: 16 Jan 2020</p> <p>Latest review details Risks and mitigating controls remain appropriate. Risk reviewed by the Devon Pension Board 16/01/2020.</p>	<p>Green It is a mandatory requirement for all DCC employees every 2 years to undertake Data Protection training and to adhere to DCC's data protection policy.</p> <p>Completed GDPR training was delivered to all team members throughout April and May 2018 to ensure that staff are fully aware of requirements under the new data protection legislation</p> <p>Completed Internal E-Learning training 'Sharing personal data' was also undertaken by whole office during March 2018</p> <p>Amber Staff are fully aware of requirements under GDRP legislation. New Data Protection ELearning to be undertaken when available.</p>
<p>PP12 - Knowledge Management</p> <p>Cause Departure or non-availability of staff who hold key knowledge.</p> <p>Event Breakdown in internal processes and service delivery.</p> <p>Impact Financial Loss due to costs of obtaining resource, or delays/inefficiencies in existing processes. Reputation Damage.</p>	<p>Inherent status : 16 High</p> <p>Current status : 12 Medium</p> <p>Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Strategic Last review: 16 Jan 2020</p> <p>Latest review details Risks and mitigating controls remain appropriate. Risk reviewed by the Devon Pension Board 16/01/2020.</p>	<p>Green Knowledge of all tasks are shared by at least two team members and can in addition be covered by senior staff</p> <p>Green Training requirements are set out in job descriptions.</p> <p>Amber The Training and Technical are in the process of creating procedure notes for the team. These will help to ensure consistency across the teams and will assist with the training of new recruits.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>PP13 - Scheme Membership Data</p> <p>Cause</p> <p>Incorrect information from employers. Fraudulent provision of data. System errors Poor internal processes.</p> <p>Event</p> <p>Unauthorised or invalid payments.</p> <p>Impact</p> <p>Financial loss Reputational Damage</p>	<p>Inherent status : 9 Low</p> <p>Current status : 6 Low</p> <p>Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Operational Last review: 16 Jan 2020</p> <p>Latest review details Risks and mitigating controls remain appropriate. Risk reviewed by the Devon Pension Board 16/01/2020.</p>	<p>Green Information and instructions are only accepted from authorised sources.</p> <p>Green Employers and scheme members are required to review and confirm membership records annually</p> <p>Green Benefit calculations are checked by senior colleagues and are subject to independent authorisation</p> <p>Green All transactions comply with DCC financial regulations and are subject to independent authorisation</p> <p>Green All staff are covered by fidelity insurance up to £15 million</p> <p>Green Members approaching 75 are separately identified monthly</p> <p>Green Data accuracy checks undertaken by the systems team including address / NINO checks</p> <p>Amber Employer Self Service being introduced to including a reporting element to assist Employers with checking their data annually and signing off as correct</p>

Risk details	Status and Risk owner	Mitigating controls
<p>PP14 - Compliance with Disclosure Regulations</p> <p>Cause Requirement to issue information within a certain timescale after a request/event.</p> <p>Event Failure to comply with disclosure regulations and to process accurate pension benefit payments in a timely manner.</p> <p>Impact Complaints which take up time to resolve. Additional Time spent chasing data Regulator Fines Compensation costs for members</p>	<p>Inherent status : 9 Low</p> <p>Current status : 6 Low</p> <p>Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Operational Last review: 16 Jan 2020</p> <p>Latest review details Risks and mitigating controls remain appropriate. Risk reviewed by the Devon Pension Board 16/01/2020.</p>	<p>Green Robust workflow management system in place.</p> <p>Green Payroll deadline procedures in place</p> <p>Green Item in Business Continuity/Disaster Recovery Plan</p> <p>Green Participate in National Fraud Initiative (NFI)</p> <p>Green Life Certificates exercise carried out /mortality checks</p> <p>Amber Full review of performance within PP being conducted to incorporate Employer performance and Admin strategies</p>
<p>PP15 - Fraud, Corruption & Error</p> <p>Cause Poorly designed or implemented management practices/processes. Staff deliberately updating or providing fraudulent data.</p> <p>Event Fraud, corruption or error.</p> <p>Impact Financial Loss Reputational Damage</p>	<p>Inherent status : 12 Medium</p> <p>Current status : 9 Low</p> <p>Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Operational Last review: 16 Jan 2020</p> <p>Latest review details Risks and mitigating controls remain appropriate. Risk reviewed by the Devon Pension Board 16/01/2020.</p>	<p>Green Transactions are authorised by senior staff</p> <p>Green All staff are covered by fidelity insurance up to £15 million</p> <p>Green Sufficient members in the team to cover absence and leave</p> <p>Green Heywoods Audit trace report</p> <p>Green Appropriate separation of duties exists</p> <p>Green Up to date regulations and practices</p> <p>Green Internal and external audit checks performed to ensure that appropriate and effective controls are in place</p>

Risk details	Status and Risk owner	Mitigating controls
<p>PP16 - Loss of Shared Service Partner</p> <p>Cause Shared service partner choosing to use a different pensions administrator.</p> <p>Event Peninsula pensions no longer operates on the same scale.</p> <p>Impact Reputational Damage. Loss of staff / redundancies.</p>	<p>Inherent status : 9 Low</p> <p>Current status : 9 Low</p> <p>Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Strategic Last review: 16 Jan 2020</p> <p>Latest review details Risks and mitigating controls remain appropriate. Risk reviewed by the Devon Pension Board 16/01/2020.</p>	<p>Green Constant assessment of Performance</p> <p>Green Quarterly Shared Service meetings with key Fund colleagues</p> <p>Green Regular meetings between Peninsula Pensions and Employers</p> <p>Green Employer Newsletters</p> <p>Amber Full review of performance within PP being conducted to incorporate Employer performance and Admin strategies</p>
<p>PP17 - Pensions System Failure</p> <p>Cause Connection issues. Supplier fault Cyber Attack.</p> <p>Event The hosted Altair pensions system fails.</p> <p>Impact</p> <ul style="list-style-type: none"> • Loss of sensitive data. • Reputation risk. • Financial loss arising from legal action 	<p>Inherent status : 15 High</p> <p>Current status : 15 High</p> <p>Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Operational Last review: 06 Apr 2020</p> <p>Latest review details Risks and mitigating controls remain appropriate. Risks are reviewed quarterly by the Devon Pension Board and updated as necessary. Reviewed by DH, pending review by DPB which has been delayed.</p>	<p>Green The system is backed-up daily. System is hosted by Heywoods</p> <p>Green A full disaster recovery plan and Business Continuity Plan is in place and tested/updated annually.</p>

Risk details	Status and Risk owner	Mitigating controls
<p>PP18 - Cyber Attack</p> <p>Cause Cyber-attack on the Pensions ICT systems and or host systems.</p> <p>Event Loss of system access. Theft of confidential/personal data.</p> <p>Impact Inability to make payments to members. Fines from the ICO. Financial loss. Loss of membership data. Disclosure of sensitive data.</p>	<p>Inherent status : 15 High</p> <p>Current status : 10 Medium</p> <p>Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Operational Last review: 16 Jan 2020</p> <p>Latest review details Risks and mitigating controls remain appropriate. Risk reviewed by the Devon Pension Board 16/01/2020.</p>	<p>Green Ensure that the relevant people are suitably vetted and trained, that administrators and service providers have measures in place to avoid security breaches</p> <p>Green A full disaster recovery plan and Business Continuity Plan is in place and tested/updated annually</p> <p>Green Information from The Pensions Regulator: You can assess how secure your scheme is and find out more about protecting yourself on the government's Cyber Essentials website. And for more information about protecting against cyber threats, visit the National Cyber Security Centre's website.</p>
<p>PP19 - Member Self Service</p> <p>Cause Member Self Service access is compromised due to insecurity or lack of maintenance.</p> <p>Event Data is accessed and or obtained inappropriately.</p> <p>Impact Damage to reputation Loss of data Fines from ICO.</p>	<p>Inherent status : 9 Low</p> <p>Current status : 6 Low</p> <p>Risk owner: Daniel Harris Accountable officer: Martin Oram Category: Operational Last review: 16 Jan 2020</p> <p>Latest review details Risks and mitigating controls remain appropriate. Risk reviewed by the Devon Pension Board 16/01/2020.</p>	<p>Green Information and Instructions are only accepted from authorised sources</p> <p>Green It is a mandatory requirement for all DCC employees to undertake Data Protection training and to adhere to DCC's Data Protection Policy</p> <p>Green Regular penetration testing</p> <p>Green Secure website (annual license renewal)</p>

Appendix 2

Risk Management - is a modern management discipline and is about getting the right balance between innovation and change on the one hand, and the avoidance of shocks and crises on the other.

1. Identify your risks

Risk: an event or action that will have affect our ability to achieve our **objectives**

Opportunities **and** Threats

Event leads to Impact

Identify in groups - by those responsible for delivery of the objectives

When:

Setting strategic aims

Setting business objectives

Early stages of project planning & key stages

Entering partnerships

Categories can help:

Political, Economic/Financial, Social, Technological, Legislative/Legal, Environmental, Community, Professional/Managerial, Physical, Partnership/Contractual.

2. Assess your risks

Combination of the probability of an event and its consequences; Impact x Likelihood::

LIKELIHOOD	6	12	18	24	30
	5	10	15	20	25
	4	8	12	16	20
	3	6	9	12	15
	2	4	6	8	10
	IMPACT				

24 - 30 VERY HIGH (VIOLET)

- Immediate action

15 - 20 HIGH (RED)

- Regular review to seek better control

10 - 12 MEDIUM (AMBER)

- Review current controls / incorporate into action plan

1 - 9 LOW (YELLOW)

- Limited action - long term plans

3. Respond to risks

Concentrate on Top Risks:

Set risk appetite

Proportionate and cost-effective response

Can we reduce likelihood?

Can we reduce impact?

Can we change the consequences?

Treat

Transfer

Tolerate

Terminate

Devise Contingencies

Business Continuity Planning

4. Monitor & Review

Risk Registers:

Baseline data to be prepared and monitored regularly; these should clearly indicate impacts, responses and contingencies as well as the risk owner.

Use early warning indicators.

Review Top Risks regularly as agenda item.

Report progress to senior management.

