

## **Report of the Chairs of NEW Devon and South Devon & Torbay Clinical Commissioning Groups for Devon Health and Well Being Board meeting**

### **Recommendation**

The Health and Wellbeing Board notes the updates and progress within the Devon health and care system.

### **Introduction**

This is a joint report to Devon Health and Wellbeing Board on behalf of Northern, Eastern and Western Devon CCG (NEW Devon) and South Devon and Torbay (SD&T) Clinical Commissioning Groups. This reflects that the two CCGs in Devon, are increasingly working in an aligned way as we develop our arrangements for integrated care in Devon, whilst retaining their individual statutory responsibilities.

This report provides an update on the following subjects:

- Devon CCGs' Annual Reports: a summary
- Devon NHS system financial update – 2017/18 final position
- 2018-19 Operational Plan
- NHS Northern Devon Healthcare Trust (NDHT) and Royal Devon and Exeter NHS Foundation Trust (RDE) Collaboration Agreement
- CQC Update

### **Devon CCGs' Annual Reports: a summary**

As an extension of the joint-working between Devon's CCGs, the 2017/18 Annual Report is a combined effort reflecting the integrated working that we've undertaken to improve care for the county's diverse communities. Although the CCGs' reports are separate, with content that illustrates the work undertaken in their geographical areas, a large part of the content shows just how close the partnership working between both organisations has been.

Part of the closer working has involved the CCGs working together to align committee structures, to reduce duplication and support consistent decision-making. Dr Nick Roberts' role as chief officer for both CCGs strengthened and brought real focus to how we undertake our commissioning role across Devon, and this is now complemented by other joint senior roles, as well as governing body meetings in common and joint executive meetings.

The draft annual reports were reviewed by the Governing Bodies at their meeting in common on 24<sup>th</sup> May and will be formally published later this month following approval by NHS England. Some of examples from the reports relating to patient care in Devon are listed below:

- As part of the joint-working across wider, all four Trusts that provide acute hospital services in Devon came together with both CCGs in a ground-breaking 'mutual support agreement' for the benefit of the county's patients. This approach, which has been recognised by NHS England as "an exemplar of joint working", sees the four main hospitals and their commissioners working closely to ensure NHS services are delivered in the best way
- From 1 August 2017, we implemented the In Shape for Surgery initiative. This health improvement programme is for people with specific risk factors enabling them to access support to improve their health prior to surgery
- In terms of mental health, initiatives to help people with dementia included the establishing of Memory Cafes offering peer support, information, advice and lasting friendships to people with dementia or Alzheimer's. These are now available in more than 50 towns and villages
- The 2017/18 winter was the worst in recent memory, presenting a wide range of difficulties for Devon's NHS. The two CCGs combined their approach across the county to work in the most effective and consistent way possible for patients. Service capacity was challenged across health and care services, but we saw some good performance against the national standards in some communities
- In primary care, all Devon GP practices were rated by the CQC as 'outstanding' or 'good'. To build on this, we have set out a Devon-wide GP strategy to support and enable practices to obtain the necessary skills, workforce and infrastructure to deliver an efficient, resilient and sustainable service for our population. We also rolled out eConsult to Devon's practices. This online consultation service enables patients to get the right treatment in the right place. In addition, the CCGs are now part of Devon General Practice Nurse Workforce Strategy, aimed at increasing capacity and capability within primary care nursing
- Public engagement has also benefited from the CCGs working together. We have initiated the Joint Engagement Forum, canvassed all PPGs in Devon to find out how they work, doubled our efforts to make contact with hard-to-reach groups, and undertaken a survey to ask people if we were on the right track in how we described how services should be for the next 7-10 years
- On prevention, wellbeing and self-care, the CCGs have been working with partners from across the local system have made good progress this year. The views and experiences of patients and residents continued to inform the development of a range of new resources and ways of working to

support our wellbeing and self-care model, and we developed a common approach to embed prevention, wellbeing and self-care across our system. Our approach comprises a range of 'enablers' change the way in which we interact with our patients and population.

- For example, we know that the healthier people are before surgery, the fewer complications they may have and the better their outcomes can be. Eating healthily, being active and stopping smoking all make a real difference. Throughout Devon, from 1 August 2017, we implemented a health improvement programme for people with specific risk factors, so that they could access support to improve their health prior to non-urgent surgery.

### **Devon NHS system financial update – 2017/18 final position**

Through 2017/18 the NHS in wider Devon continued its collaborative programme to deliver efficiencies as part of plans to reduce its historic financial deficit. As a result the local NHS system ended the year with a deficit of £22.7 million, which was £38.9 million better than plan. To achieve this position the NHS organisations across Devon collectively delivered savings of £156.6 million and earned additional income from national funding. As a result NHS overspending has now reduced to £22.7 million and Devon is planning for financial balance during 2019/20.

### **2018-19 Operational Plan**

This is another example of how NEW Devon and South Devon & Torbay Clinical Commissioning Groups are working jointly. The final draft of the joint operating plan for the two CCG's was reviewed and approved by the Governing Bodies at their meeting in common in public on 24<sup>th</sup> May 2018 and will be published on the website.

In summary the operating plan sets out the CCGs' plans to address the national expectations in accordance with the NHS planning guidance as well driving forward local CCG and health and care system priorities building on the progress and plans made in 2017/18.

The programme of work set out in the Devon Sustainability and Transformation Plan are planned around four strategic priorities:

1. Enabling more people to stay and be healthy
2. Enhancing self-care and community resilience
3. Integrating and improving community care and care in people's homes
4. Delivering modern, safe and sustainable services.

In line with these wider strategic priorities, the operating plan is underpinned by objectives to commission services to reduce inequalities, to promote self-care and prevention, to support people in an integrated way closer to home and to

enable access to safe and effective services that meet national quality standards. In relation to meeting core NHS expectations the operating plan is focused on:

- Making the next step on the journey towards providing equal status for mental and physical health including meeting the mental health investment standard across all ages
- Progressing local delivery of the National Cancer Strategy. Continuing to focus on waiting times, assessment and diagnostic pathways and those for people living with and beyond cancer
- Continuing to work to stabilise general practice for today and support the transformation of primary care for tomorrow with a particular focus on workload, workforce, infrastructure and sustainability
- Continue to redesign and strengthen the urgent care system to ensure people receive the right care in the right place at the right time, with developments of NHS 111, GP extended access and the role of urgent treatment centres
- Transforming care for people with learning disabilities including improving access to annual health checks, reducing hospitalisation and reviews for children before or immediately after admission to hospital
- Continuing to follow the national ambitions of Better Births (2016) by further developing the service model with shared standards and protocols and further work on access to perinatal mental health
- Continuing the procurement of services for children and young people that is already underway working with the three local authorities in Devon and moving towards an outcomes based contract
- Continuing to address waiting times in planned care and build on work on equitable thresholds for surgery and use of patient reported pre-operative outcomes measures

The plan also looks at key enablers for delivery including the workforce, digital technology, and the use of improvement methodology using tried and tested approaches to improve performance and delivery.

### **NDHT and RDE Collaborative Agreement**

Northern Devon Healthcare NHS Trust (NDHT) and the Royal Devon and Exeter NHS Foundation Trust (RD&E) have reached agreement in principle on a new collaboration between the two organisations.

The collaboration aims to support NDHT to address the challenges it faces in continuing to provide acute services and to ensure that the health needs of the population of northern Devon continue to be met.

The Collaborative Agreement requires the approval of both Trust Boards in early June and is then expected to commence from the 18 June 2018.

### **CQC update**

Torbay and South Devon NHS Foundation Trust has been rated as 'Good' by the Care Quality Commission (CQC). As a result of significant improvements made since their last visit, inspectors rated the trust as 'Good' overall and 'Outstanding' for caring.

While some areas, such as maternity and community end-of-life care, were marked as 'Requires improvement', the Trust is already taking action to improve these. The full report is [here](#).

Devon Partnership NHS Trust (DPT) also retained its overall rating of 'Good' following a recent CQC visit. DPT's Secure Services have been rated as 'Outstanding', one of only two services nationally (out of 44), to attain this rating. Community mental health services for adults with mental health needs were rated as 'Requires improvement', although the CQC did acknowledge improvements have been made in some areas. The full report is [here](#).

**Tim Burke, Chair, NEW Devon Clinical Commissioning Group**

**Paul Johnson, Chair, South Devon & Torbay Clinical Commissioning Group**