

## **SECOND QUARTER PERFORMANCE REPORT: CHILDREN'S SOCIAL WORK AND CHILD PROTECTION**

### **Report of the Head of Children's Social Work and Child Protection**

The performance information enables us to identify good performance as well as where there is a need to target action plans with the emphasis on improving our performance to be more in line with 'good' Local Authorities.

The Children's Social Work and Education and Learning's management information team's work together to give managers comprehensive monthly data on key performance indicators (KPI's) in order to support their management and oversight of priority areas.

The Quality Assurance Framework (appended) reports on some (KPI's) for the Children's Social Work service as at the end of Q2, September 2016. All figures in this report relate to September 2016.

#### **1. Multi-Agency Safeguarding Hub (MASH)**

In Devon, the Multi-Agency Safeguarding Hub (MASH) facilitates multi-agency screening to enable decisions to be made about all information shared by professionals about children where there may be concerns. This enables concerns to be responded to by the most appropriate service, including early help or children's social work where needed. The MASH Development Plan continues to focus on ensuring that professionals use judgement in relation to decisions about risk and the need that referrals are made at the appropriate time and receive the appropriate response. The recent reduction in numbers of enquiries and referrals indicates progress in this area and this work will continue including through the Devon Safeguarding Children Board.

#### **2. Early Help**

The early help system provides integrated support to children, young people and their families at an early point to prevent needs from escalating. The aim is to intervene early in terms of the age of a child, and early in terms of an issue arising in the life of a child – from pre-birth to nineteen. Early help works with children, young people and families who are experiencing difficulties and provides services for children who need extra help with their learning, social, emotional, behavioural, developmental and other needs.

Activity in this service is currently measured by the number of Devon (Common) Assessment Frameworks (DAF) that are recorded in the Holistix data recording system. The DAF is an early help, inter-agency assessment led by any professional who has identified that a child may need extra support and that offers a basis for the early identification of children's additional needs.

Since October 2015, a reduction in the number of DAFs being completed has been seen and this trend has continued to date: Q2 16/17 (81), Q2 15/16 (369). We are currently piloting early help tools that are more user-friendly and intuitive. The Alliance has reinforced its commitment to Holistix and we expect the new early help tools to be being used from February 2017.

The data on the number or rate of DAFs needs to be treated with some caution, as DAFs are currently used for a range of purposes:

A) for their intended purpose as an early help assessment of need; leading to an early help plan, early help intervention and improved outcomes for the child or, if outcomes do not improve, as a tool to aid decision making on subsequent steps and

B) for unintended purposes as a record of basic information, as a MASH Enquiry, or as a referral form to other services.

The DSCB has asked all partners to record their current activity in relation to their multi-agency early help offer and to set targets to encourage their use in more cases. To be counted, the work must include an assessment recorded on Holistix, a multi-agency team around the child/family and an intervention or care plan for the family. At this time we are very cautious about what can be inferred from the reported data. A new approach is being planned for early 2017.

### **3. Children in Need**

Children in need are those identified by assessment to require advice and support. This includes those subject to a child protection plan and looked after children.

Our rate of children identified as being in need in Devon has been high, we have approximately 75 children in need per 10,000 more than our neighbours which indicates more should be done to support families earlier through early help and leads to higher caseloads.

As a result of ensuring only cases where there is an active social worker remain open in the social work service the number of Children in Need (CIN) continues to decrease to 5,149 at September 2016.

This includes 1,296 children where a budget only is allocated for a short break (usually disabled children) and if these are excluded, Devon's number of CIN is now 3,853. This has enabled SW caseloads to reduce.

### **4. Referrals into statutory children's service**

Referral levels continue to remain relatively consistent except around the periods of school holidays where we see a drop in activity. The monthly average for the number of referrals to Q2 2016/17 is (499) which is lower than the monthly average for 2015/16 (580)

Re-referrals to the service, defined as those children being re-referred to social care with 12 months of their original referral has decreased from 24.6% in September 2015 to 22.4%

currently for Q2 (Sep-16) This is better than latest comparison figures for 15/16 where the national rate is 24.0%, South West Authorities is 24.6% and in line with DCC's statistical neighbours are at 22.5%.

## **5. Single Assessments**

The vast majority of accepted referrals lead to an assessment to determine needs and risks, clarify the desired outcomes and, where required, allocate resources to achieve them. These assessments must be timely. The maximum timeframe for the single assessment to reach a decision on next steps should be 45 working days from the point of referral.

Although variable on a month by month basis, as at Q2 2016/17 90.5% of referrals progressed to an assessment. The year to date rate at the same point last year (Q2 2015/16) was 93.5%. 2906 single assessments have been completed and authorised by Q2 2016/17, of which 90.7% have been authorised within the 45 working day threshold.

This is a significant improvement in performance from last when outturn performance was 68.0% and now significantly better than other LA's. Comparing DCC's performance for 2015/16 (90.6%) against the latest available published data, the 15/16 national figure for assessments completed on time was 81.5%; other South West Authorities 79.3% and statistical neighbours (79.1%). Our focus is now on assuring the quality of these assessment and on ensuring only complex assessments take longer than 15 working days, if a family's needs can be identified and met quickly they should be.

By the end of Q2 2016/17 52% of the assessments undertaken led to no further involvement from the statutory social work service, although they may have been signposted for additional support from early help. This suggests that families are being brought into the statutory service when it is not needed which is both costly to the Council and potentially damaging to families. An improved early help strategy would help.

## **6. Child Protection Enquiries**

Section 47 of the Children Act 1989, places a duty on a local authority, to undertake enquiries where they have reasonable cause to suspect that a child in their area is suffering or is likely to suffer significant harm, in order to decide whether they should take any action to safeguard or promote the child's welfare. The decision to undertake enquiries under S47 is made after multi-agency consideration of the issues and risks in a strategy discussion. The number of such enquiries initiated in 2015/16 was 2,276, averaging 190 per month. The monthly average to Q2 September 2016 has reduced to 143 per month indicating strategy meetings are enabling better joint decision making about risk. The enquiries should only lead to a multi-agency initial child protection conference being held when children cannot be safeguarded from harm without a multi-agency plan.

## **7. Child Protection Conferences**

The Initial Child Protection Conference (ICPC) brings together family members, the child, where appropriate, and those professionals most involved with the child and family. Historically in Devon, 45% to 50% of all Section 47 enquiries lead to the initiation of an

ICPC. In 15/16 this increased to 53.1% with 1,202 such conferences being held. 2014/15 benchmarking figures were Devon 50.5%, South West 48.7%, national 44.6% and SN 52.5% Devon's figure to Q2 206/17 is 43.9%.

The purpose of the ICPC is to decide what future action is required to safeguard and promote the welfare of the child, how that action will be taken forward, and with what intended outcomes. Where the conference outcome determines that a child is at continuing risk of significant harm, a multi-agency child protection plan is formulated to protect the child.

The number of children who are subject to a CP plan has fallen by 32% from 714 at the end of 2015/16 to 482 at the end of Q2 2016/17 which now represents a rate of 33.8 per 10,000, below both SN (51.1) and the South West (54.3). An audit will be undertaken in the next quarter to ensure decision making is appropriate.

Improvements are currently being put in place to ensure strategy meetings enable child protection enquiries to be thorough and that child protection conferences are only held when they are needed. This will reduce the high number of child protection plans put in place at a conference that ended after only three months. The previous trend whereby almost a third (28%) of those children made subject to a child protection plan, were removed from it either on or before their first review within 3 months of the ICPC decision continues to improve to 11% at the end of Q2 2016/17.

## **8. Repeat Child Protection Plans**

The rate of repeat child protection plans is calculated by looking at whether the children who start a CP plan in the current reporting year have ever had a previous CP plan between the ages of 0-18 years. The purpose of this indicator is to consider whether the previous child protection plan failed to protect the child adequately.

The CIN census 15/16 reported a higher rate (22.4%) of repeat child protection plans in 15/16 compared to the national rate (16.6%), SN (19.6%) and the South West (19.4%)

Good performance for repeat CP Plans is around 15%, and our current rate at the end of Q2 September 2016 is 22.9% (57 children out of total 249 starting CP Plans). Further investigation will need to be undertaken to determine whether this indicates a concern about the decision to end the previous CPP.

**Electoral Divisions:** All

Cabinet Member for Children, Schools and Skills: Councillor James McInnes

LOCAL GOVERNMENT ACT 1972: LIST OF BACKGROUND PAPERS

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# SECTION 1

## CHILDREN AND YOUNG PEOPLE POPULATION PROFILE & CASELOADS

### 1) Children and Young People Population profile for Devon – 2015 Mid-Year Estimates

Source: Office of National Statistics

#### Population per age band ( Mid-Year 2015 estimates published June 2016).

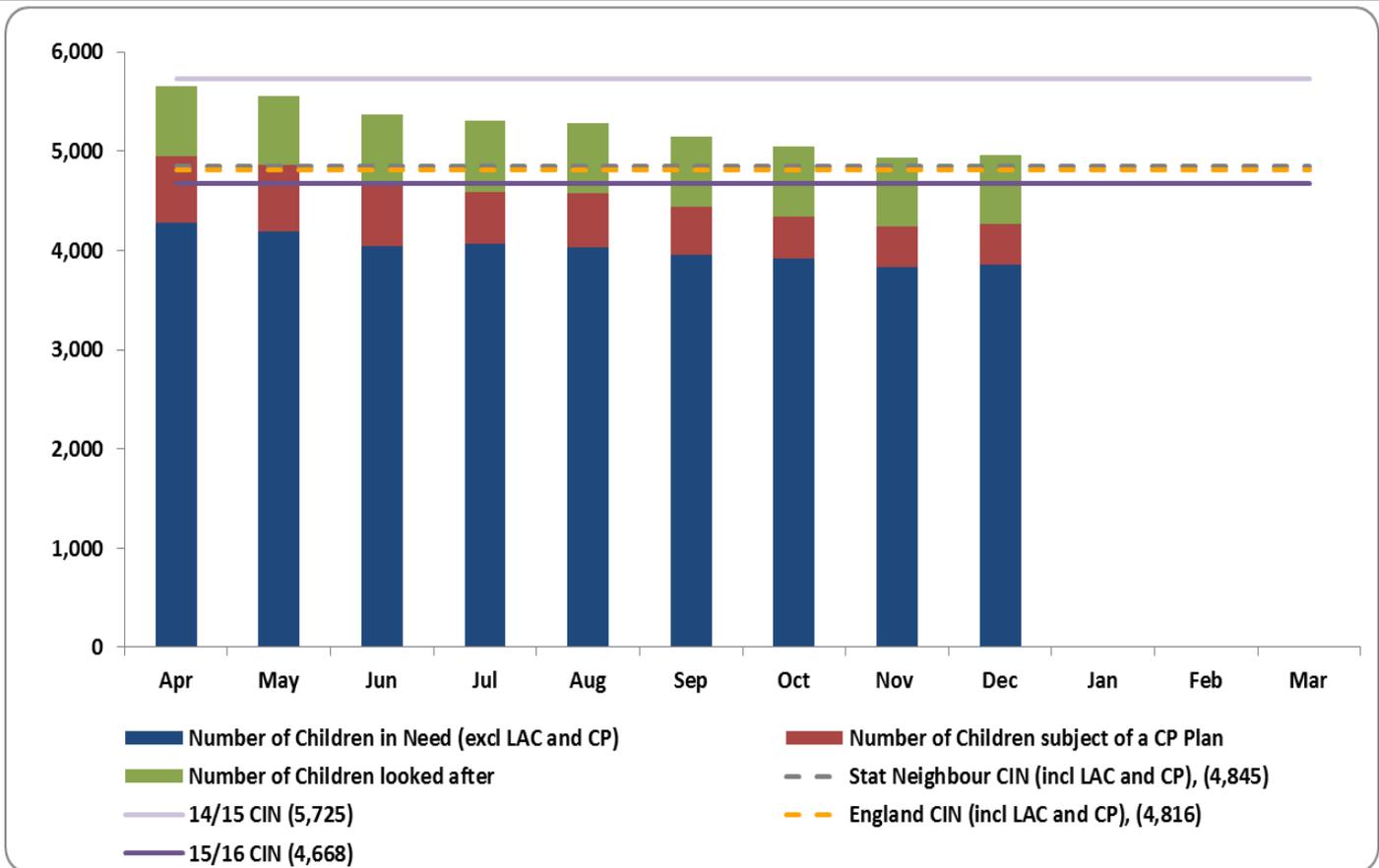
Age Band	0	1-4	5-9	10-15	16-17	18-25	Total 0-17	Total 0-25
England	662,977	2,771,703	3,357,463	3,612,971	1,272,742	5,674,723	11,677,856	29,030,435
Devon	7,005	31,596	40,769	46,422	16,799	73,900	142,591	216,491

#### Age Band as a Percentage of Total Population

England	1.2% ↓	5.1% ↑	6.0% ↑	6.6% ↑	2.4% ↓	10.4% ↑	21.3% ↑	31.8% ↑
Devon	0.9% ↓	4.1% ↓	5.2% ↑	6.1% ↓	2.2% ↓	9.5% ↑	18.6% ↑	28.0% ↑

### Workload Profile

#### 2) Children's Social Work Profile of all open cases



The total children in need in Devon for Dec-16 is 4,963 which includes 700 LAC, 403 CPP, 275 disabled children receiving a financial package to fund a short break and 1,099 other disabled children and young people supported by the Disabled Children's Social Work service.

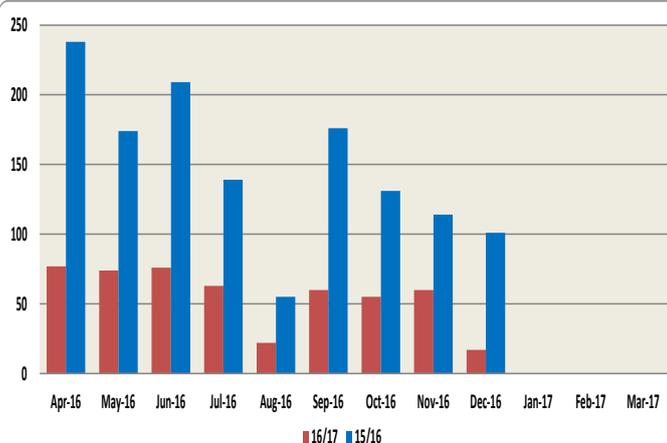
The rate of CIN cases is currently 327.4 per 10,000 compared to a SN average of 332.8. The average of a comparator group of 'good' LAs ( Essex, Hertfordshire, North Yorkshire, Lincolnshire and Wiltshire) is a rate of 227 per 10,000 suggesting Devon has further go in targetting its services appropriately. Team Managers have focused on reviewing all CIN cases that are open to CSW and we have been developing our early help response and this has resulted in a gradual reduction of open CIN cases to bring us more in line with statistical neighbours and the national average. In turn, of course, this leads to reduced caseloads.

In 15/16; Devon was 327.4, Statistical Neighbours average was 332.8, South West was 321.5 and the National rate was 337.7 per 10,000.

# SECTION 2

## EARLY HELP, MASH AND REFERRALS

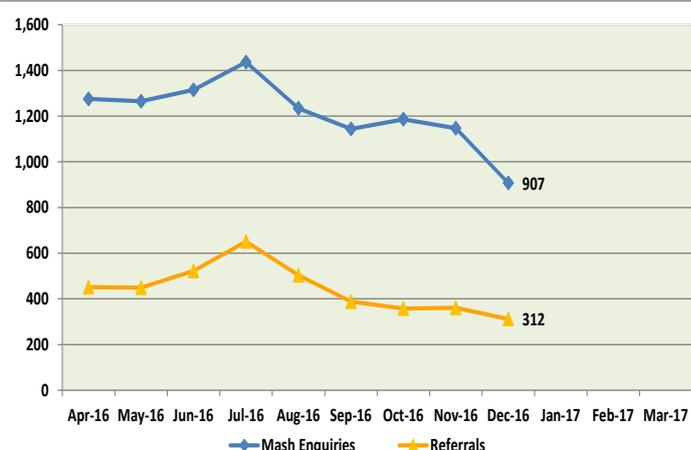
### 3) Number of DAF1s in Holistix



DAFs	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
14/15	53	108	96	112	15	125	148	186	130
15/16	238	174	209	139	55	176	131	114	101
16/17	77	74	76	63	22	60	55	60	17

The number of DAF's recorded on Holistix in 16/17 shows a significant month on month reduction compared to the same period in 15/16. The Alliance has reinforced its commitment to the new system, 'Right for Children' and new EH tools are being piloted. These are yet to go live, so do not yet impact on the current data.

### 4) Number of MASH Enquiries and Referrals in the month

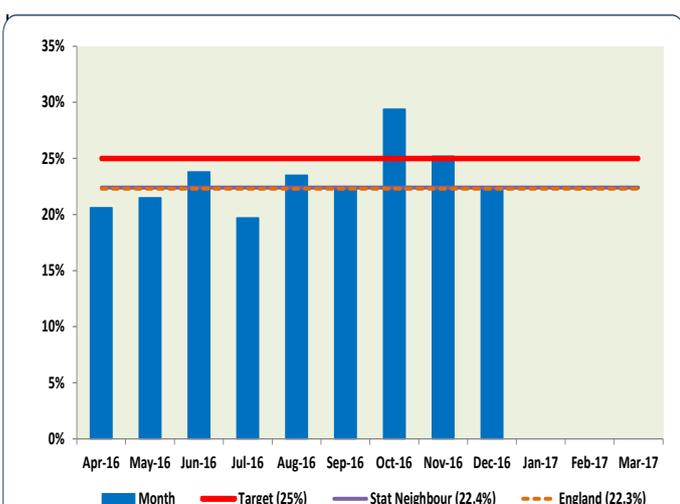


	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
MASH Enquiries	1,275	1,265	1,315	1,436	1,234	1,144	1,186	1,147	907
Referrals	451	449	522	651	503	388	357	360	312
% CYP Referrals	35.4%	35.5%	39.7%	45.3%	40.8%	33.9%	30.1%	31.4%	34.4%

This significant gap between enquiries and referrals suggests we need to strengthen understanding of thresholds, or confidence in decision making to hold risk outside of the statutory service.

Increased assistance is now given to partners who would like to make a referral, including by telephone rather than just by email, to ensure thresholds are understood and early help has been provided to the family in appropriate cases. MASH are continuing to focus on ensuring the referrals that pass to children's social work are appropriate leading to a gradual reduction in the number that need to be responded to by statutory CSW teams. Of the 312 referrals made 320 (96%) are for single assessment, with the remainder including Private Fostering and referrals to DCSW.

### 5) Percentage of social care referrals that are re-referrals within 12 months



### 6) Referral Outcome Breakdown

Outcome	No.	%
Single Assessment	360	96.8%
Private Fostering	4	1.1%
16 Plus Housing	0	0.0%
Refer to ICS	6	1.6%
OLA Child with a CP Plan	1	0.3%
Section 7 /Section 37 /Special Guardianship Report	1	0.3%
Advice & Information Provided	0	0.0%
<b>Total</b>	<b>372</b>	<b>100.0%</b>

The rate of children re-referred for a rolling 12 months remains at approximately a fifth of all children. For 15/16 Devon's rate of 20.6% (In 14/15 it was 23.4%) was less than Statistical Neighbours 22.4%, SW 23.7% and the National rate 22.3%. This continues to be monitored closely to ensure interventions are effective.

	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
Number of referrals in month (all children, all occurrences)	594	559	471	464	501	484	541	589	439	341	345	372
Nr referrals with single assessment outcome	565	501	421	429	459	427	463	538	391	309	320	360
<b>% referrals with single assessment outcome</b>	<b>95.1%</b>	<b>89.6%</b>	<b>89.4%</b>	<b>92.5%</b>	<b>91.6%</b>	<b>88.2%</b>	<b>85.6%</b>	<b>91.3%</b>	<b>89.1%</b>	<b>90.6%</b>	<b>92.8%</b>	<b>96.8%</b>
Number of children with referral in month	594	554	470	461	498	479	537	584	435	337	345	369
Of whom, number with referral in previous 12 months	138	132	97	95	107	114	106	137	98	99	87	88
<b>% with repeat referral in previous 12 months</b>	<b>23.2%</b>	<b>23.8%</b>	<b>20.6%</b>	<b>20.6%</b>	<b>21.5%</b>	<b>23.8%</b>	<b>19.7%</b>	<b>23.5%</b>	<b>22.5%</b>	<b>29.4%</b>	<b>25.2%</b>	<b>22.4%</b>

# SECTION 3

## CHILDREN IN NEED

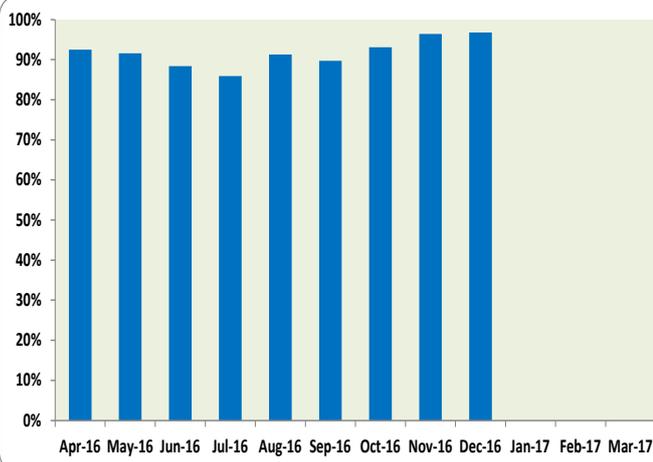
### 7) Children in Need: Numbers at Snapshot Date and Allocation Data

	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
<b>Total Children in Need (Inc Finance Only Cases)</b>	<b>4,272</b>	<b>4,186</b>	<b>4,046</b>	<b>4,068</b>	<b>4,030</b>	<b>3,960</b>	<b>3,915</b>	<b>3,830</b>	<b>3,860</b>
Children in Need (Ex Finance Only Cases)	3,063	2,973	2,813	2,827	2,734	2,662	2,512	2,456	2,486
Number Allocated to Qualified Social Worker (Ex FOC)	2,764	2,670	2,564	2,552	2,453	2,468	2,321	2,293	2,317
Number Allocated to Other Professional (Ex FOC)	230	237	194	207	218	138	148	131	133
Cases)	69	66	55	68	63	56	43	32	36
Finance Only Cases (Allocated & Unallocated)	246	243	248	256	257	252	311	275	275
ICS Finance Only Cases (Allocated & Unallocated)	963	970	985	985	1,039	1,046	1,092	1,099	1,099

### 8) Children in Need: Breakdown of Numbers by Service Area

Area / Service			Total	Number Allocated to Qualified Social Worker	% Allocated to Qualified Social Worker	Number Allocated to Other Professional	% Allocated to Other Professional	Number Not Allocated to Named Person (Non-Professional)	% Not Allocated to Named Person (Non-Professional)
Initial Response	Exeter	IRCX1	82	74	90.2%	8	9.8%	0	0.0%
	Mid & East	IRCM1	127	127	100.0%	0	0.0%	0	0.0%
	North	IRCN1	180	180	100.0%	0	0.0%	0	0.0%
	South	IRCS1	148	134	90.5%	13	8.8%	1	0.7%
<b>Initial Response Total</b>			<b>537</b>	<b>515</b>	<b>95.9%</b>	<b>21</b>	<b>3.9%</b>	<b>1</b>	<b>0.2%</b>
Children and Families	Exeter	CFCX1	63	62	98.4%	1	1.6%	0	0.0%
		CFCX2	55	55	100.0%	0	0.0%	0	0.0%
		CFCX3	91	85	93.4%	6	6.6%	0	0.0%
		CFCX4	62	62	100.0%	0	0.0%	0	0.0%
<b>Children and Families - Exeter Total</b>			<b>271</b>	<b>264</b>	<b>97.4%</b>	<b>7</b>	<b>2.6%</b>	<b>0</b>	<b>0.0%</b>
Children and Families	Mid & East	CFCM1	70	70	100.0%	0	0.0%	0	0.0%
		CFCM2	53	53	100.0%	0	0.0%	0	0.0%
		CFCM3	64	64	100.0%	0	0.0%	0	0.0%
		CFCM4	61	61	100.0%	0	0.0%	0	0.0%
<b>Children and Families - Mid/East Total</b>			<b>248</b>	<b>248</b>	<b>100.0%</b>	<b>0</b>	<b>0.0%</b>	<b>0</b>	<b>0.0%</b>
Children and Families	North	CFCN2	125	125	100.0%	0	0.0%	0	0.0%
		CFCN3	76	65	85.5%	11	14.5%	0	0.0%
		CFCN4	47	36	76.6%	11	23.4%	0	0.0%
<b>Children and Families - North Total</b>			<b>248</b>	<b>226</b>	<b>91.1%</b>	<b>22</b>	<b>8.9%</b>	<b>0</b>	<b>0.0%</b>
Children and Families	South	CFCS1	73	73	100.0%	0	0.0%	0	0.0%
		CFCS2	62	56	90.3%	6	9.7%	0	0.0%
		CFCS3	68	61	89.7%	7	10.3%	0	0.0%
		CFCS4	118	112	94.9%	5	4.2%	1	0.8%
<b>Children and Families - South Total</b>			<b>321</b>	<b>302</b>	<b>94.1%</b>	<b>18</b>	<b>5.6%</b>	<b>1</b>	<b>0.3%</b>
Permanency and Transition	Exeter	PTCX1	173	172	99.4%	0	0.0%	1	0.6%
	Mid & East	PTCM1	44	43	97.7%	0	0.0%	1	2.3%
	North	PTCN1	133	121	91.0%	7	5.3%	5	3.8%
	South	PTCS1	107	107	100.0%	0	0.0%	0	0.0%
<b>Permanency and Transition Total</b>			<b>457</b>	<b>443</b>	<b>96.9%</b>	<b>7</b>	<b>1.5%</b>	<b>7</b>	<b>1.5%</b>
Private Fostering		PFC1	41	25	61.0%	16	39.0%	0	0.0%
Disabled Children's Services	DCS East Mid	ICCEMID	76	52	68.4%	22	28.9%	2	2.6%
	DCS Exeter	ICCEXETR	131	104	79.4%	18	13.7%	9	6.9%
	DCS East IAT	ICCIAEME	2	1	50.0%	1	50.0%	0	0.0%
	DCS North 1	ICCNORTH	40	28	70.0%	0	0.0%	12	30.0%
	DCS North 2	ICCNRTH2	21	18	85.7%	0	0.0%	3	14.3%
	DCS South 1	ICCSWEST	26	26	100.0%	0	0.0%	0	0.0%
	DCS South 2	ICCSWST2	67	65	97.0%	1	1.5%	1	1.5%
<b>Disabled Children's Services Total</b>			<b>363</b>	<b>294</b>	<b>81.0%</b>	<b>42</b>	<b>11.6%</b>	<b>27</b>	<b>7.4%</b>
<b>Total (Excluding FOC Cases)</b>			<b>2,486</b>	<b>2,317</b>	<b>93.2%</b>	<b>133</b>	<b>5.3%</b>	<b>36</b>	<b>1.4%</b>
Finance Only Cases (Allocated & Unallocated)		FOC01	275						
ICS Finance Only Cases (Allocated & Unallocated)		ICSFREME, ICSFRN & ICSFRS	1,099						
<b>Total (Including FOC Cases)</b>			<b>3,860</b>						

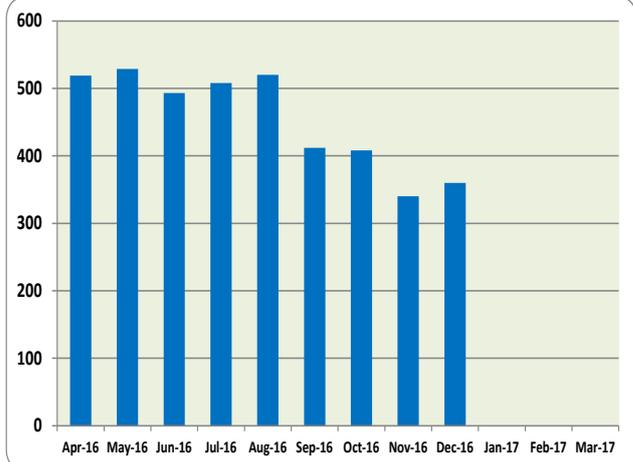
### 9) % of Referrals with a Single Assessment



Month	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
% of Referrals with a Single Assessment	92.5%	91.6%	88.4%	85.9%	91.3%	89.7%	93.1%	96.4%	96.8%

The rate of referrals that progress to a Single Assessment is 96.8%. The high rate of single assessments which do not lead to an ongoing statutory service indicates that obtaining benchmarking data from our Statistical Neighbours for comparison would benefit as this statistic is currently not reported publically.

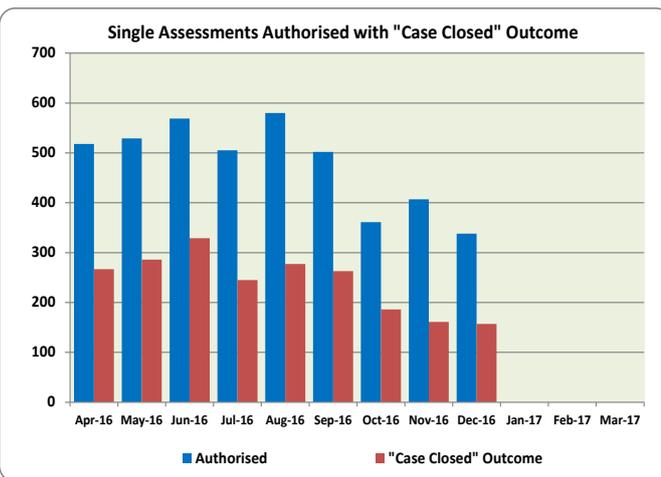
### 10) Number of Single Assessments Starting



Month	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
Number of Single Assessments Starting	519	529	493	508	520	412	408	340	360

The gradual reduction in the number of single assessments undertaken reflects better targeting of statutory social work. The 16/17 monthly average to date is 454 which indicates a continued reduction in SAs starting (in 15/16 the monthly average was 628).

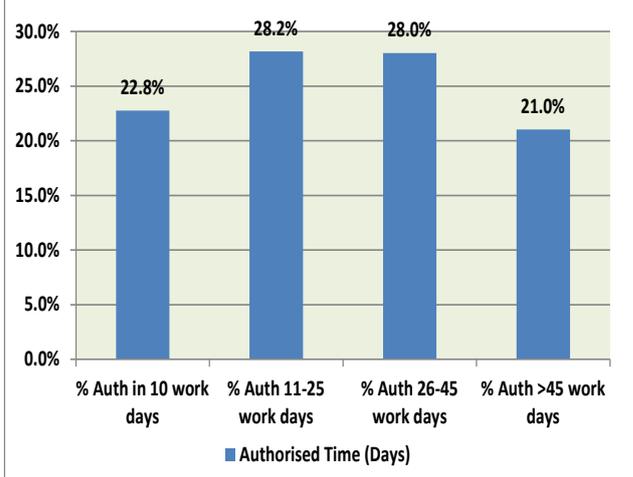
### 11) Cases closed at end of Single Assessment



Single Assessments	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
Authorised	518	529	569	505	580	502	361	407	338
"Case Closed" Outcome	267	286	329	245	277	263	186	161	157
% "Case Closed" Outcome	51.5%	54.1%	57.8%	48.5%	47.8%	52.4%	51.5%	39.6%	46.4%

The proportion of SA with "Case Closed" outcome following the assessment has increased slightly since November, in Dec-16 performance was 46.4%. In some cases families receive a brief intervention from a SW as part of the assessment which reduces the perceived risks, in other cases the assessment is needed because the referral appeared to indicate risks which are not substantiated by the assessment. However, a high proportion of assessments ending without needing ongoing support from a SW suggest inadequate screening of referrals and that more could be being done by early help to meet family needs and this will be addressed by the current work to improve the join up between MASH and early help triage.

### 12) Single Assessments % Authorised Time in Days



For Dec-16, 89.8% of Single Assessments are authorised in time, that compares favourably with 91.1% year to date and the proportion of assessments that are less complex and can be completed within 25 days appears appropriate indicating good oversight by managers.

# SECTION 4

## CHILD PROTECTION

### 13. Number of Strategy Discussions Starting and Ending in Month

	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Total
Number Started in Month	181	172	184	182	127	136	100	159	106	1,347
Number Ended in Month	172	161	231	160	145	117	109	153	141	1,389

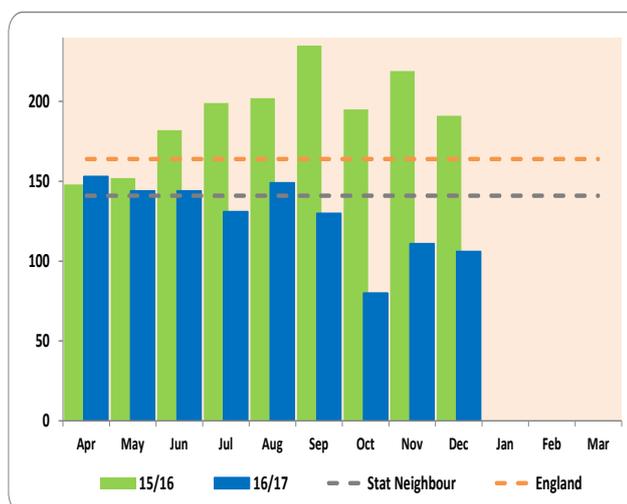
### 14. Strategy Discussions Ending in Month: Outcome Breakdown

Outcome	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Dec-16 %
Section 47 Enquiries	129	129	186	105	115	95	85	124	101	71.6%
Further Strategy	5	6	7	10	4	3	13	7	15	10.6%
Section 17 Assessment	12	9	13	16	15	14	4	19	14	9.9%
No Further Action	26	17	25	29	11	5	7	3	11	7.8%
<b>Total</b>	<b>172</b>	<b>161</b>	<b>231</b>	<b>160</b>	<b>145</b>	<b>117</b>	<b>109</b>	<b>153</b>	<b>141</b>	<b>100.0%</b>

### 15. Number of s47 Enquiries Starting and Ending in Month

	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Total
Number of s47 Enquiries Starting and Ending in Month from Single Assessments	153	144	144	131	149	130	80	111	106	1,148

### 16) Number of Section 47 Enquiries Ending in Month Outcomes

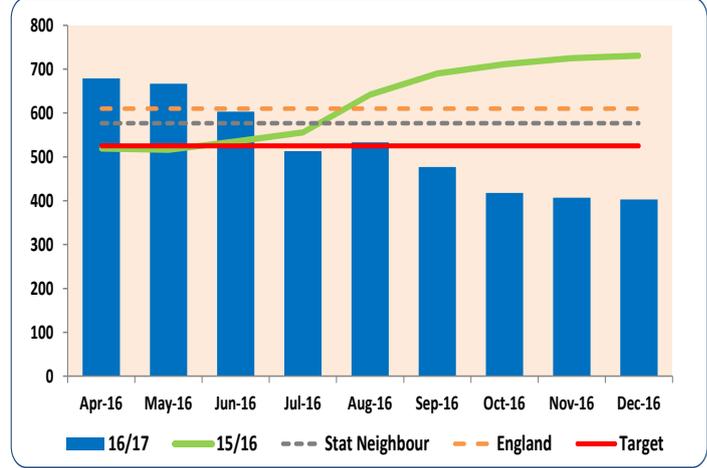
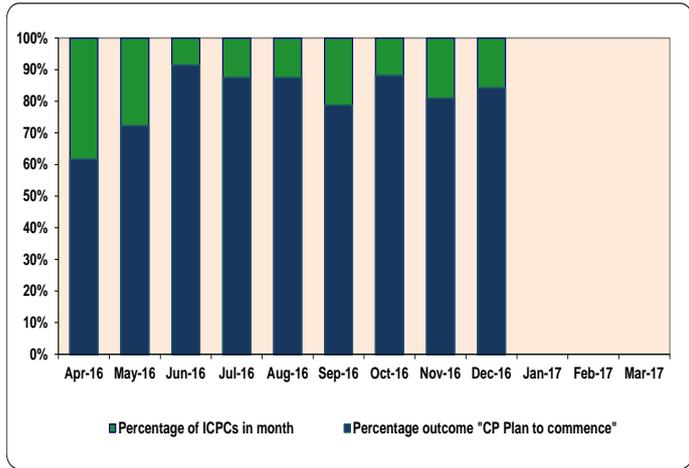


In Dec-16 the number of S47 enquiries, which are undertaken where there is a concern that a child is suffering significant harm, decreased to 106 which is below our rate / 10000 for 15/16 of 144 and our Statistical Neighbours of 124. As a result of the reduction being seen, work is being undertaken with managers and by the IRU to ensure that thresholds for child protection enquiries are understood and being applied correctly.

Outcome	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Dec-16 %
Concerns not substantiated	43	41	38	28	36	34	25	27	18	17.0%
Substantiated and continuing risk of harm	61	55	66	61	69	61	22	65	66	62.3%
Substantiated but no continuing risk of harm	49	48	40	42	44	35	33	19	22	20.8%
<b>Total</b>	<b>153</b>	<b>144</b>	<b>144</b>	<b>131</b>	<b>149</b>	<b>130</b>	<b>80</b>	<b>111</b>	<b>106</b>	<b>100.0%</b>

### 17) Proportion of children subject to ICPC resulting in Child Protection Plans

### 18) Rate/10,000 of Children Subject to a Child Protection Plan



	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
Number of ICPCs in month	47	65	35	48	64	52	17	58	51
Number with "CP Plan to commence" outcome	29	47	32	42	56	41	15	47	43
No Outcome Recorded	0	0	0	0	0	1	0	0	0
Percentage outcome "CP Plan to commence"	61.7%	72.3%	91.4%	87.5%	87.5%	78.8%	88.2%	81.0%	84.3%
Percentage of ICPCs in month	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
Number	679	667	603	513	533	477	418	407	403
Rate / 10,000	47.6	46.8	42.3	36.0	37.4	33.5	29.3	28.5	28.3
England	610	610	610	610	610	610	610	610	610
	54.2	54.2	54.2	54.2	54.2	54.2	54.2	54.2	54.2
Stat Neighbour	577	577	577	577	577	577	577	577	577
	52.3	52.3	52.3	52.3	52.3	52.3	52.3	52.3	52.3

There was a slight reduction in the number of ICPCs held this month compared to Nov, although 84% resulted in a child protection plan compared to 81% in Nov-16.

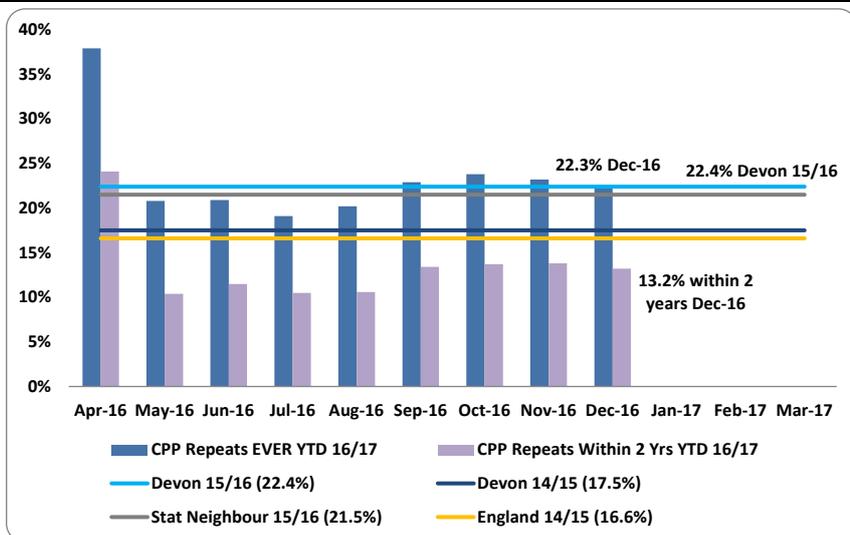
To ensure decision making around the need to hold ICPCs is appropriate, from mid-December 2016, the IRU have begun to use the new screening tool (part of the new CP conference model approach) to quality assure decisions and consult with SW teams regarding threshold and preparation for the conference. This will offer quality assurance regarding the application of threshold for holding an ICPC across the County.

In Dec-16 403 children were subject to a CPP which is a rate for Devon of 28.3 per 10,000. A comparator group of 'good' LAs has an average rate of 25.2 per 10000.

The reduction in number of CPPs has been more rapid earlier in the year, reducing from a comparatively high rate, and is now levelling off. The rate of children on CPPs in Devon is still within the range for SN, however, given the fluctuating trend this area is currently subject to detailed analysis by senior managers to ensure decision making is appropriate, including meetings with Team and Area Managers to ensure practice expectations across CP practice are clear, understood and operated consistently. Since November 2016, the IRU have regular monthly performance meetings and these seek to ensure increased consistency across the county in respect of CP conference thresholds/decision making.

The new strengths based conference model is likely to see an initial rise in the number of CP plans if Devon's experience mirrors other authorities following implementation. However, this should stabilise as all partners work to embed the new model with a consistent approach to threshold.

### 19) % of Repeat CPP's in the year



	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
No. of Children Re-Reg in rolling Yr	11	16	23	29	42	57	63	72	79
No. of CPP starts	29	49	32	42	56	41	16	46	43
Cumulative 16/17 CPP starts	29	78	110	152	208	249	265	311	354
CPP % Re-Reg YTD 16/17	37.9%	20.8%	20.9%	19.1%	20.2%	22.9%	23.8%	23.2%	22.3%
CPP Re-Reg within 2 Yrs YTD 16/17	24.1%	10.4%	11.5%	10.5%	10.6%	13.4%	13.7%	13.8%	13.2%

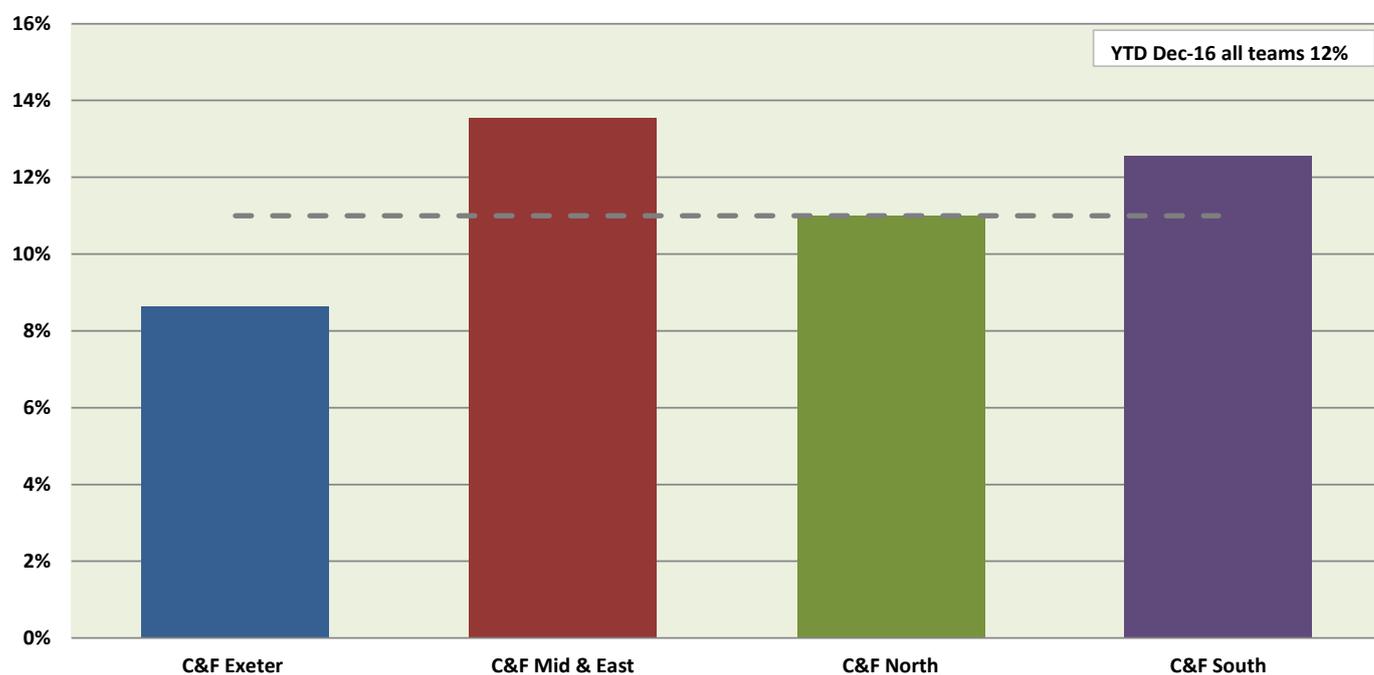
Chart 19 looks at how many children have been made the subject of a CPP in the month and whether they have ever been subject to a CPP before. By the end of 16/17 the data will show the % of children subject to a CPP more than once in their childhood, For 15/16 this was 22.4% for Devon, 21.5% for Stat Neighbours. Currently, to Dec-16 for Devon it is 22.3% The rate of repeat CPP's within 2 years is 13.27%.

All incidents where a child is subject to a CPP for a second time are scrutinised by managers to ensure decision making to end plans is not premature. An audit of all repeat plans is being scheduled by the IRU in January 2017 (report will be available in February 2017) to ensure protection plans are not being ended before the risks are fully addressed and that families are supported effectively to sustain changes when plans are ended. When a second or subsequent CP conference process is requested, the IRU will review these requests using the new screening tool.

## 20) Team breakdown of children ending CPP within 3 months of starting CPP's. (Total data from Apr – Dec 2016 is 12%)

Team	Sep 2016				Oct 2016				Nov 2016				Dec 2016				Grand Total			
	Ended 0-2 months	Ended 3+ months	Total Ends	% 0-2 months	Ended 0-2 months	Ended 3+ months	Total Ends	% 0-2 months	Ended 0-2 months	Ended 3+ months	Total Ends	% 0-2 months	Ended 0-2 months	Ended 3+ months	Total Ends	% 0-2 months	Ended 0-2 months	Ended 3+ months	Total Ends	% 0-2 months
CHILDREN & FAMILIES EXETER 1	1	12	13	8%	2	3	5	40%		8	8	0%		1	1	0%	4	55	59	7%
CHILDREN & FAMILIES EXETER 2		9	9	0%		2	2	0%		4	4	0%	1	5	6	17%	8	42	50	16%
CHILDREN & FAMILIES EXETER 3		2	2	0%		12	12	0%		2	2	0%		6	6	0%	2	38	40	5%
CHILDREN & FAMILIES EXETER 4		10	10	0%		5	5	0%	1		1	100%	1		1	100%	2	34	36	6%
<b>TOTAL CHILDREN &amp; FAMILIES EXETER</b>	<b>1</b>	<b>33</b>	<b>34</b>	<b>3%</b>	<b>2</b>	<b>22</b>	<b>24</b>	<b>8%</b>	<b>1</b>	<b>14</b>	<b>15</b>	<b>7%</b>	<b>2</b>	<b>12</b>	<b>14</b>	<b>14%</b>	<b>16</b>	<b>169</b>	<b>185</b>	<b>9%</b>
CHILDREN & FAMILIES MID & EAST 1		4	4	0%		5	5	0%		4	4	0%		2	2	0%	4	50	54	7%
CHILDREN & FAMILIES MID & EAST 2		3	3	0%		6	6	0%						2	2	0%	9	33	42	21%
CHILDREN & FAMILIES MID & EAST 3						7	7	0%						2	2	0%	5	28	33	15%
CHILDREN & FAMILIES MID & EAST 4	1	5	6	17%		2	2	0%	1	5	6	17%					3	23	26	12%
<b>TOTAL CHILDREN &amp; FAMILIES MID &amp; EAST</b>	<b>1</b>	<b>12</b>	<b>13</b>	<b>8%</b>		<b>20</b>	<b>20</b>	<b>0%</b>	<b>1</b>	<b>9</b>	<b>10</b>	<b>10%</b>		<b>6</b>	<b>6</b>	<b>0%</b>	<b>21</b>	<b>134</b>	<b>155</b>	<b>14%</b>
CHILDREN & FAMILIES NORTH 1																	1		1	100%
CHILDREN & FAMILIES NORTH 2	1	3	4	25%	2	3	5	40%		5	5	0%					4	33	37	11%
CHILDREN & FAMILIES NORTH 3		5	5	0%		1	1	0%	2	3	5	40%					2	25	27	7%
CHILDREN & FAMILIES NORTH 4		1	1	0%		2	2	0%						1	1	0%	3	23	26	12%
<b>TOTAL CHILDREN &amp; FAMILIES NORTH</b>	<b>1</b>	<b>9</b>	<b>10</b>	<b>10%</b>	<b>2</b>	<b>6</b>	<b>8</b>	<b>25%</b>	<b>2</b>	<b>8</b>	<b>10</b>	<b>20%</b>		<b>1</b>	<b>1</b>	<b>0%</b>	<b>10</b>	<b>81</b>	<b>91</b>	<b>11%</b>
CHILDREN & FAMILIES SOUTH 1	1	10	11	9%		3	3	0%					2	5	7	29%	5	45	50	10%
CHILDREN & FAMILIES SOUTH 2	2	9	11	18%	2		2	100%		7	7	0%	1	2	3	33%	8	39	47	17%
CHILDREN & FAMILIES SOUTH 3	1	4	5	20%	3	5	8	38%	2	8	10	20%		5	5	0%	6	52	58	10%
CHILDREN & FAMILIES SOUTH 4	1	12	13	8%	1	6	7	14%		6	6	0%	2	8	10	20%	10	66	76	13%
<b>TOTAL CHILDREN &amp; FAMILIES SOUTH</b>	<b>5</b>	<b>35</b>	<b>40</b>	<b>13%</b>	<b>6</b>	<b>14</b>	<b>20</b>	<b>30%</b>	<b>2</b>	<b>21</b>	<b>23</b>	<b>9%</b>	<b>5</b>	<b>20</b>	<b>25</b>	<b>20%</b>	<b>29</b>	<b>202</b>	<b>231</b>	<b>13%</b>
ICS EXETER						1	1	0%										1	1	0%
INITIAL RESPONSE EXETER						1	1	0%										1	1	0%
INITIAL RESPONSE SOUTH													1		1	100%	1		1	100%
PERMANENCY & TRANSITION EXETER 1						1	1	0%										1	1	0%
<b>TOTAL AD-HOC TEAMS</b>						<b>3</b>	<b>3</b>	<b>0%</b>					<b>1</b>		<b>1</b>	<b>100%</b>	<b>1</b>	<b>3</b>	<b>4</b>	<b>25%</b>
<b>GRAND TOTALS</b>	<b>8</b>	<b>89</b>	<b>97</b>	<b>8%</b>	<b>10</b>	<b>65</b>	<b>75</b>	<b>13%</b>	<b>6</b>	<b>52</b>	<b>58</b>	<b>10%</b>	<b>8</b>	<b>39</b>	<b>47</b>	<b>17%</b>	<b>77</b>	<b>589</b>	<b>666</b>	<b>12%</b>

**21) CPP Ending within 3 months of CPP starting Apr to Dec 16/17 (12%)**



Ap-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	YTD Ave
19%	2%	5%	14%	22%	8%	13%	11%	17%	12%

Dec-16 shows a 6% increase in CPP's ending at 3 months, with an average of 12% Apr-16 to Dec-16 as a result of focused management action in this area. The high % within North is being scrutinised to understand why it is out of line with other area's.

The number of plans lasting less than 3 months has reduced in December and has been the subject of audit. Twelve cases have been looked at by the IRU and managers. There is no single issue arising. Themes are emerging, such as the late notification of unborn babies resulting in CP plans being made which were subsequently ended when further assessment made; children removed and care proceedings commencing at early stage following plan being made; a 17 year old being made subject to plan followed by a quick step-down at 1st RCPC.

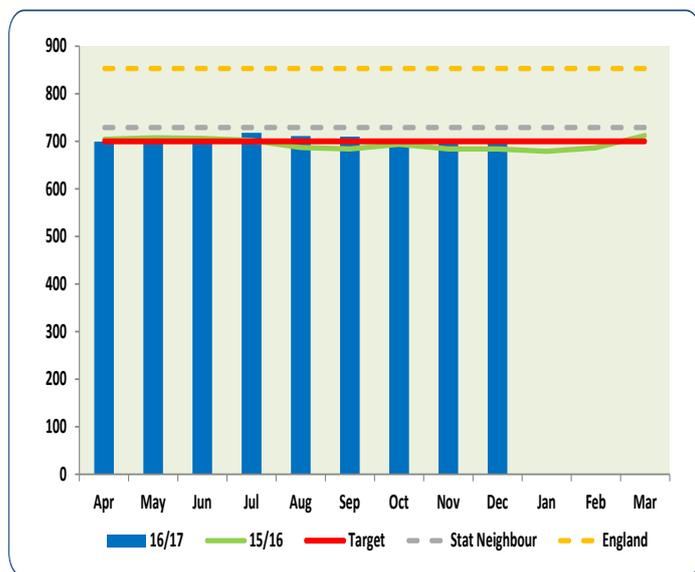
Not all requests for ICPC are preceded with a full S47 investigation signed off by managers. The new CP pathway with separate S47 reporting expectations will support consistent completion of this process across all teams.

All ISRO's are now required to inform the Operational Manager for the IRU when a request is made to end plans within 3 months so that the case is audited/quality assured prior to the first review conference. This is already having an impact with cases being discussed prior to the conference taking place to support evidenced based decision making. This issue will continue to be reviewed as part of the IRU monthly performance meetings.

# SECTION 5

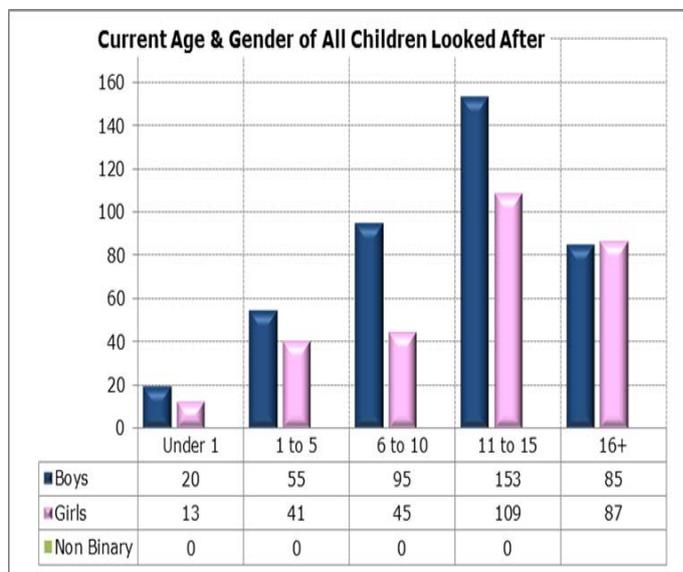
## CHILDREN IN CARE

### 22) Number of Children in Care



	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
16/17	699	696	708	718	711	710	703	704	700
Rate /10,000	49.0	48.8	49.7	50.4	49.9	49.8	49.3	49.4	49.1

### 23) Age and Gender of children in care

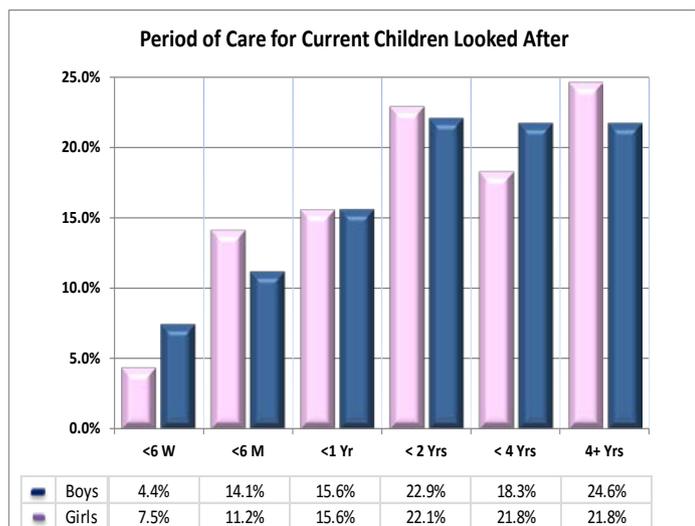


In Nov-16 there were 704 Looked After Children which represents a steady rate this year, just below our Statistical Neighbours.

**Comparative Local Authorities (LA) inspected as "Good"; Average Number is 829, Rate / 10,000 Population 0-17yrs is 56.**

LA	Numbers	Rate	LA	Numbers	Rate	SN/SW/Good	Numbers	Rate
Essex	1,005	33	Leeds	1,225	75	SN	534	53
Gloucestershire	555	45	Lincolnshire	625	44	SW	357	53
Hertfordshire	1,010	38	Salford	555	103	Good LA's	829	56

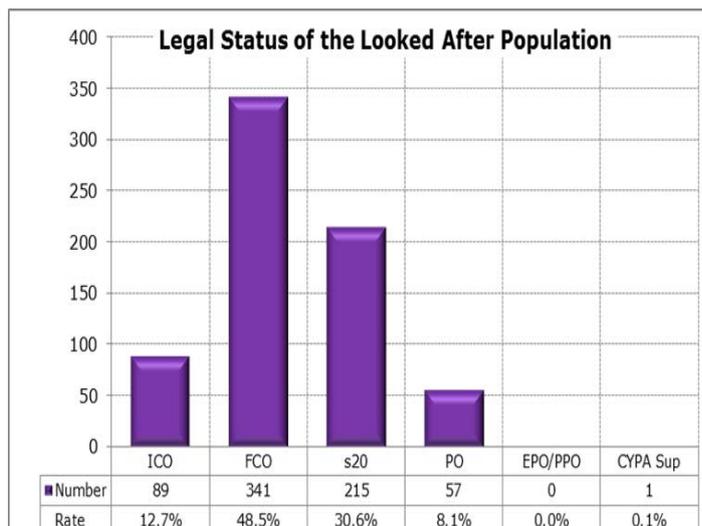
### 24) Length of time in care



There are a high proportion of 11-15 year olds in care in Devon less than 2 years which creates a risk for placement stability and education attainment.

All children changing school or are absent are tracked at the 'Missing Monday Panel' to ensure good transitional arrangements between schools or identify any additional support that may be needed.

### 25) Legal Status

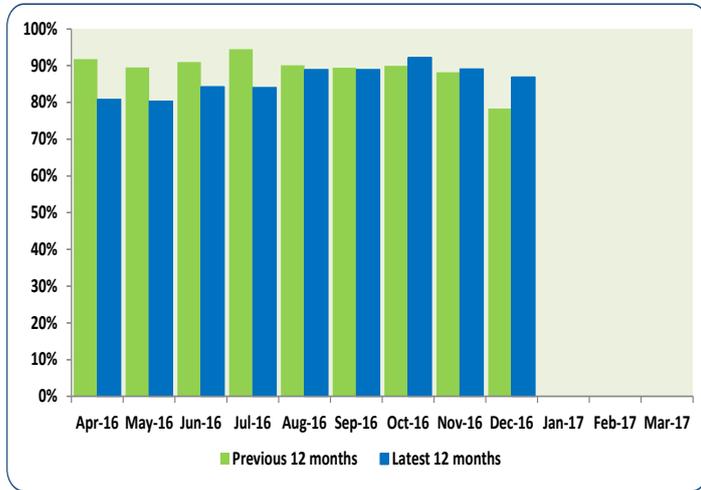


S20 should not generally be used over the long term for looked after children as its voluntart nature presents a risk for drift and challenge on a human rights basis; particularly in respect of children where permanence planning decisions must be made. Devon is slightly above the rate of S20 nationally which was 27.9%. in 2013-14. Of the current children with a placement order 43 are placed or have been matched. The 14 children who are awaiting a match are being tracked on a weekly basis. 11 have been waiting less than 4 months. Of those waiting over 4 months, 2 have had placements which have disrupted and one has

significant health needs.

All cases are currently being scrutinised to ensure that those cases which should progress to Care Proceedings to secure a more appropriate permanence plan do so. This will be overseen through the child's review as all IROs are now expected to consider every s20 case and to escalate any concerns so that individual cases can be reviewed by social work teams on an ongoing basis. Close focus is currently being given across all SW teams and in the IRU to ensure all children's plans progress to permanence in a timely way, at the four month review. We are still in process of updating where cases have previously been reviewed and should be in a position by the end of January to comment on any themes or issues that are impacting on progress.

**26) Percentage of Children in Care with a Visit Completed in the Previous 6 Weeks**

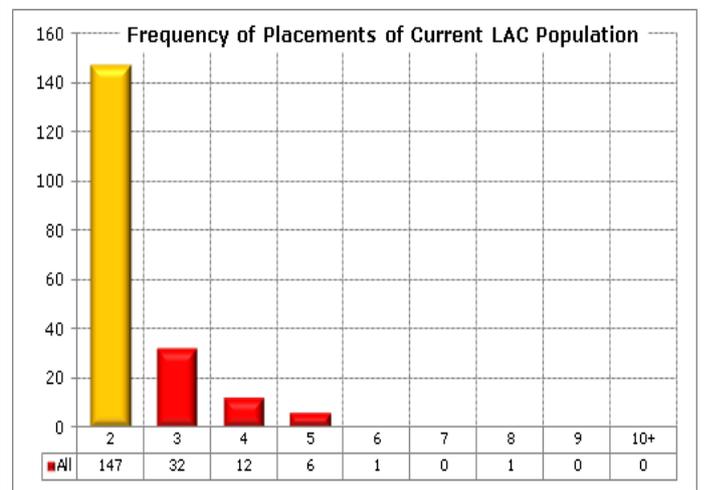


Target	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
100.0%	80.9%	80.3%	84.3%	84.1%	89.0%	89.0%	92.3%	89.1%	86.9%

The six weekly visiting frequency is a minimum and focused work is in place to ensure this is achieved in all cases. Recent discussion at SMT indicates a need to report that the child is seen in accordance with the frequency identified in their plans, as for many looked after children this is much more frequently than six weekly. However, current discussion in the service is about the quality of SW interaction with the child, their relationship with the child, and the nature of the work being undertaken with the child and family by the SW in line with the Plan. Visits should not be seen as an activity in their own right. We have reiterated standards and expectations and Senior Managers now have oversight and give approval for visiting that goes outside the statutory minimum. This will be only agreed in exceptional circumstances if confident young peoples needs will still be met and overseen by statutory reviews.

The IRU is now regularly reviewing the quality and frequency of visits to looked after children as part of their review process. Concerns will be raised, using the dispute resolution process where required. This is considered as part of the IRU monthly performance meetings.

**27) Number of Placements (Oct-16)**



As at 31 Oct 2016 there are 52 / 703 children in care who have had 3 or more Placements (7.4%) and there are 147 children in care who have had 2 Placements. Additional scrutiny by management is currently being undertaken of all children in 2+ placements to identify the children who may be at risk of a further move and to ensure appropriate support plans are put in place as a response to this.

Reporting is currently being scrutinised to ensure data is accurate and children who are not in stable permanence arrangements are identified and prioritised for care planning improvements by the SW team and IRU.

**28) 3+ Placement Moves by Team (Oct-16)**

For Total 703 LAC	3+ Placements		
	Num	Num Total	Out-turn
Children & Families	24	237	10.1%
Permanency & Initial Response	24	366	6.6%
CwD	1	9	11.1%
Other	3	65	4.6%
	0	26	0.0%
	<b>52</b>	<b>703</b>	<b>7.4%</b>

**29) 3+ Placement Information (Oct-16)**

% of Children with 3+ Placements in financial year to date.

2014/15	2015/16	to Oct-16	16/17 Year Forecast
14.9%	12.9%	7.4%	12.8%

Weekly data available and planning support for Children & Young People where stability is an issue.

Additional scrutiny is currently being undertaken by senior managers, to identify the children who have already had two placement moves who may be at risk of a further move to ensure appropriate placement planning and supports are in place, particularly including specialist interventions such as CAMHS, as a response to this.

An improved approach to Placement Planning has been introduced and early support to children and carers when first placed is being strengthened to prevent breakdown, including through CAMHS and Fostering Support Teams.

### 30) Looked After Children Health Services

## DEVON COUNTY COUNCIL

### LOOKED AFTER CHILDREN HEALTH SERVICES

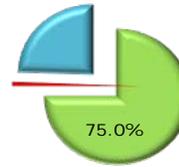
PERFORMANCE ON A PAGE (31 October 2016)

Devon County's Looked After Population		
Number of Children	703	-
Aged 5 and Over	602	85.6%
Aged Under 5	101	14.4%
Potential OC2 Cohort (LAC at least 1 Year at Mar. 31st 2016)		
Number of Children	552	-
Aged 5 and Over	495	89.7%
Aged Under 5	57	10.3%
Performance Measures (All Current LAC)		
Number of Children Starting to be Looked After Since April 1st	151	-
Initial Health Assessments (IHA's) Completed	130	86.1%
Of IHA's Completed, those Completed within 20 Working Days	75	57.7%
Annual Dental Check Completed within the Year	188	26.7%
Substance Misuse Identifications	-	-
Performance Measures (Potential OC2 Cohort)		
Annual Review Health Assessment Completed within the Year (a)	230	71.3%
Annual Review Health Assessment Completed (NHS Provided)	-	-
Annual Dental Check Completed within the Year	166	51.6%
Substance Misuse Identifications	58	10.5%
SDQ Cohort (LAC at least 1 Year at March 31, Aged 4-16)		
Number of Children Eligible	346	-
Number of Children with a Recorded Score	181	52.3%
Of those, Recorded Scores above the Intervention Score of 17	90	49.7%
Highest Score Recorded (of a Maximum of 40)	35	-
<b>Overall Outturn Figure - Average for all SDQ Scores</b>	<b>16.3</b>	<b>-</b>

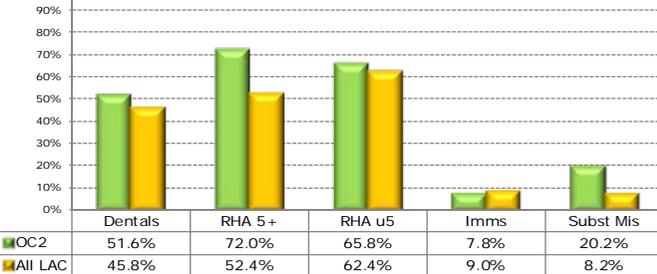
Location of All LAC Population



Location of OC2 Population



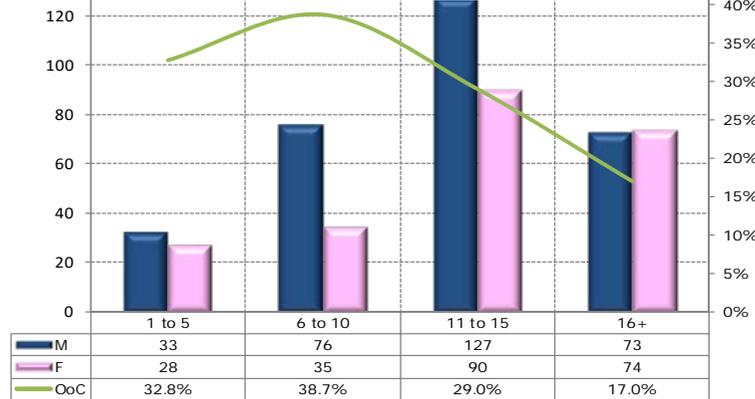
Comparison of Health Measures Between Two YTD Populations



Frequency of SDQ Scores



Age and Gender Split of the OC2 Population also Showing the Proportion of the Cohort Living Out of the County



Geographical & Service Area Breakdowns of the 2016/17 LAC, OC2 & SDQ Populations

Geographical Area				Health Assessments			Dental Checks		SDQ's	Substance		Imms	
	All LAC	OC2	SDQ	All LAC	OC2	IHA's	All LAC	OC2	SDQ	All LAC	OC2	All LAC	OC2
Exeter	161	118	76	35.4%	2.9%	55.9%	26.1%	39.0%	16.1	TBA	TBA	9.3%	3.3%
East & Mid Devon	142	121	80	40.8%	8.3%	40.0%	32.4%	29.8%	17.6	TBA	TBA	0.7%	0.6%
North Devon	153	120	80	35.3%	0.8%	61.3%	22.2%	29.2%	17.5	TBA	TBA	9.2%	11.1%
South & West Devon	221	175	105	41.2%	0.0%	50.0%	26.2%	25.7%	15.5	TBA	TBA	3.2%	0.2%
Others	26	18	5	34.6%	4.5%	37.5%	30.8%	22.2%	5.333333	TBA	TBA	0.0%	0.9%
<b>Totals</b>	<b>703</b>	<b>552</b>	<b>346</b>	<b>38.3%</b>	<b>4.5%</b>	<b>52.4%</b>	<b>26.7%</b>	<b>30.1%</b>	<b>16.3</b>	<b>TBA</b>	<b>TBA</b>	<b>5.3%</b>	<b>0.0%</b>
Service Area				Health Assessments			Dental Checks		SDQ's	Substance		Imms	
	All LAC	OC2	SDQ	All LAC	OC2	IHA's	All LAC	OC2	SDQ	All LAC	OC2	All LAC	OC2
Initial Response	9	5	3	55.6%	10.2%	100.0%	44.4%	80.0%	22.7	TBA	TBA	0.0%	0.0%
Children & Families	237	127	87	27.0%	3.5%	49.5%	16.5%	18.9%	15.0	TBA	TBA	n/a	n/a
Permanency & Transition	366	346	215	45.6%	0.0%	76.9%	31.7%	32.1%	16.7	TBA	TBA	1.9%	12.5%
Disabled Children's Service	65	56	36	36.9%	0.0%	60.0%	32.3%	33.9%	18.9	TBA	TBA	1.5%	20.0%
Other	26	18	5	34.6%	0.0%	37.5%	30.8%	44.4%	5.333333	TBA	TBA	0.03846	5.6%
<b>Totals</b>	<b>703</b>	<b>552</b>	<b>346</b>	<b>38.3%</b>	<b>4.5%</b>	<b>52.4%</b>	<b>26.7%</b>	<b>30.1%</b>	<b>16.3</b>	<b>TBA</b>	<b>TBA</b>	<b>1.3%</b>	<b>1.6%</b>

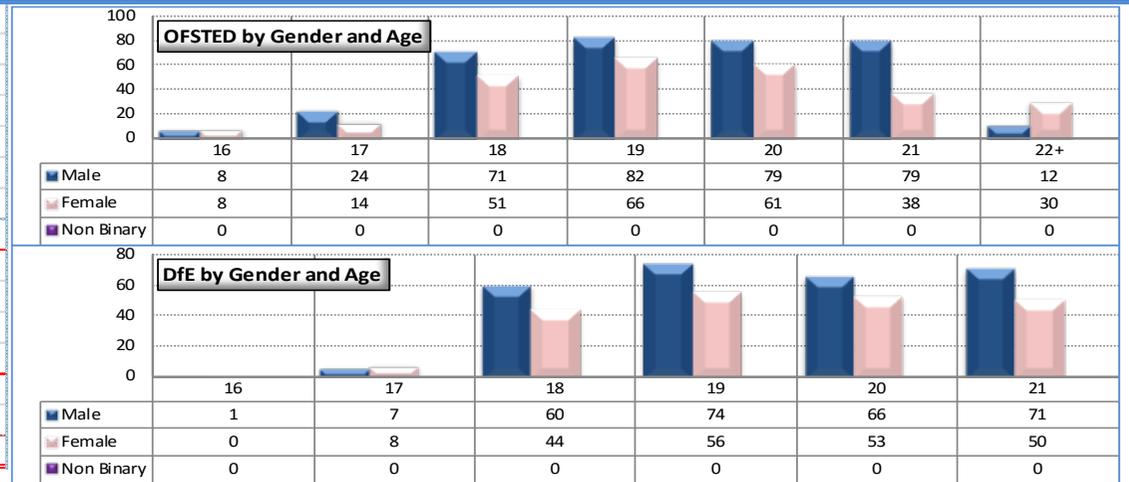
**31) Care Leavers**

**DEVON COUNTY COUNCIL**

CARE LEAVER SERVICE

PERFORMANCE ON A PAGE 31 December 2016

OFSTED - Care Leavers Cohort Eligibility Status	No.	Share
Relevant	19	3.0%
Former Relevant	421	67.6%
Qualifying Special Guardianship	8	1.3%
Qualifying Private Fostering	16	2.6%
Qualifying Pre-planned Short	90	14.4%
Qualifying LAC less than 13 weeks	9	1.4%
Other open to PERMANENCY & TRANSITION Team	60	9.6%
	623	-
DfE - Care Leavers Cohort Eligibility Status	No.	Rate
Former Relevant	471	96.1%
Relevant	19	3.9%
	490	-
LAC - Eligible for Care Leaving Services	156	-
Total Number of Unique Care Leavers*	840	-



\* Currently 426 Care Leavers appear in both the DfE and OFSTED Cohorts

**LIST OF CASES THAT NEED INVESTIGATING**

**STATUTORY RETURN MEASURES**

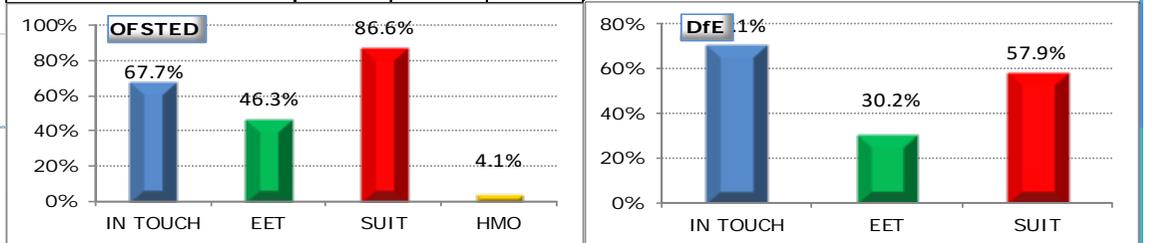
Potential Care Leavers Cohort Eligibility Status	No.	Rate
Relevant	1	0.1%
Former Relevant	22	2.7%
Qualifying Special Guardianship	26	3.1%
Qualifying Private Fostering	636	77.0%
Qualifying Pre-planned Short	100	12.1%
Qualifying LAC less than 13 weeks	20	2.4%
Other open to PERMANENCY Team & Finance	21	2.5%
Total Number of Potential Care Leavers	826	-

OFSTED COHORT (ANNEX A)				DfE COHORT (SSDA903) (Cohort based on young people who's information is required at this point of the year)			
Measure	Num	Den	Rate	Measure	Num	Den	Rate
DCC In Touch? - YES	419	619	67.7%	DCC In Touch? - YES	281	401	70.1%
DCC In Touch? - NO	8		1.3%	DCC In Touch? - NO	7		1.7%
DCC In Touch? - REFUSED	6		1.0%	DCC In Touch? - REF.	6		1.5%
DCC In Touch? - BLANKS	186	419	30.0%	DCC In Touch? - BLNK	107	401	26.7%
Care Leaver is EET	194		46.3%	Care Leaver is EET	121		30.2%
Care Leaver is NEET	225		53.7%	Care Leaver is NEET	280		69.8%
Accomm is SUITABLE	363	419	86.6%	Accomm is SUITABLE	232	401	57.9%
Accomm is NOT SUITABLE	56		13.4%	Accomm is NOT SUIT.	169		42.1%
Multiple Occupancy	17		4.1%	Not Measured for DfE Cohort			

The **Potential Care Leavers Cohort** above are those Cases that are Currently Unallocated or Finance Only cases, that could fall into the OFSTED Cohort

The **OFSTED** Cohort requires the latest information ever recorded on a Care Leaver.

The **DfE** Cohort requires information on Care Leavers to be Recorded within the Window of 3 Months Prior to and 1 Month After their relevant birthday for the 19 to 21 year old, and after care or up to 1 month after care for 17 to 18 year old.



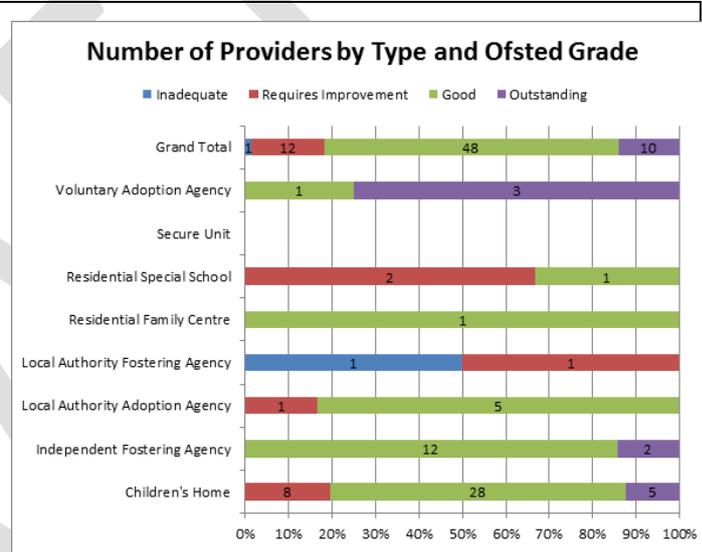
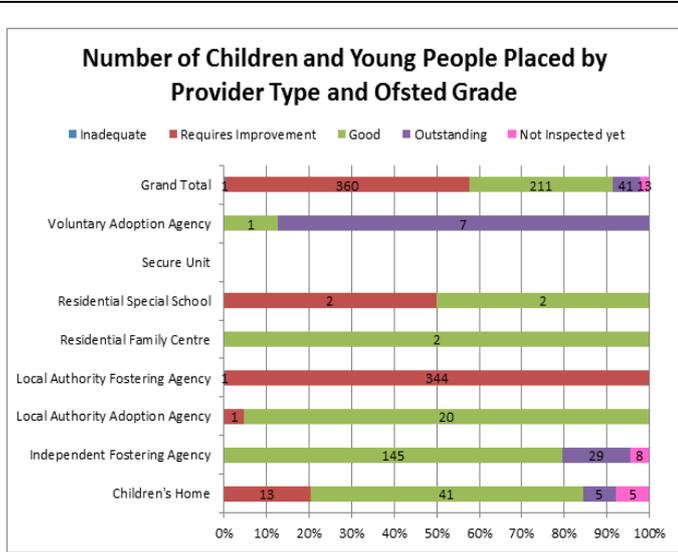
### 32) Local Authority Level Tables: Source, Published Census 2015-16, SFR41/2016, December 2016.

Local Authority Level Tables		Change from 2014/15 Census period	Devon 2015/16	Devon 2014/15	compared to 2015/16 Average of Stat. Neighbours	Average across Stat. Neighbours 2015/16	South West 2015/16	Good LA's (Essex, Leeds, Hertfordshire, Thurrock)	National 2015/16
LAF1a	Care leavers now aged 19, 20 and 21 by contact with Local Authority	↓	350	455	↑	185	156	295	151
LAF1b	Care leavers now aged 17 and 18 by contact with Local Authority - Experimental Statistics		135		↑	63	59	138	57
LAF2a	Care leavers aged 19, 20 and 21 by activity	↓	415	455	↑	206	156	398	173
LAF2b	Care leavers aged 17 and 18 by activity - Experimental Statistics		140		↑	66	58	146	61
LAF3a	Care leavers now aged 19, 20 and 21 by accommodation		415		↑	206	170	398	13

**Care Leavers**

### 33) Number of Looked After Children and Young People Placed by Provider Type and Ofsted Grade Q3 2016/17

### 34) Number of Providers by Type and Ofsted Grade Q3 16/17



The above chart includes all of Devon's looked after children, including those placed out of county.  
 Note: in-house adoption and fostering services are now judged separately through the LA's single inspection framework.  
 In Q3 16/17 40% of the children are in providers inspected as good (211), or outstanding (41)  
 The data indicates 58% (360) of children are in a provider that has a category that 'requires improvement' of which the majority (55% or 344) are local authority Foster carers.

82% of total (71) children's homes were judged as Good (48) or Outstanding (10) in Q3 16/17. A number of children's homes that were Inadequate or Requires Improvement have now moved to good following QA work with the Children's Commissioning Team. One L.A. fostering agency (Torbay) was judged as inadequate, this service was judged overall through local authority single inspection framework. Two residential special schools are graded as requires improvement. Children's social care and commissioning are monitoring the providers on an improvement plan.

### 35) Children in Devon Care Homes: Overall Effectiveness

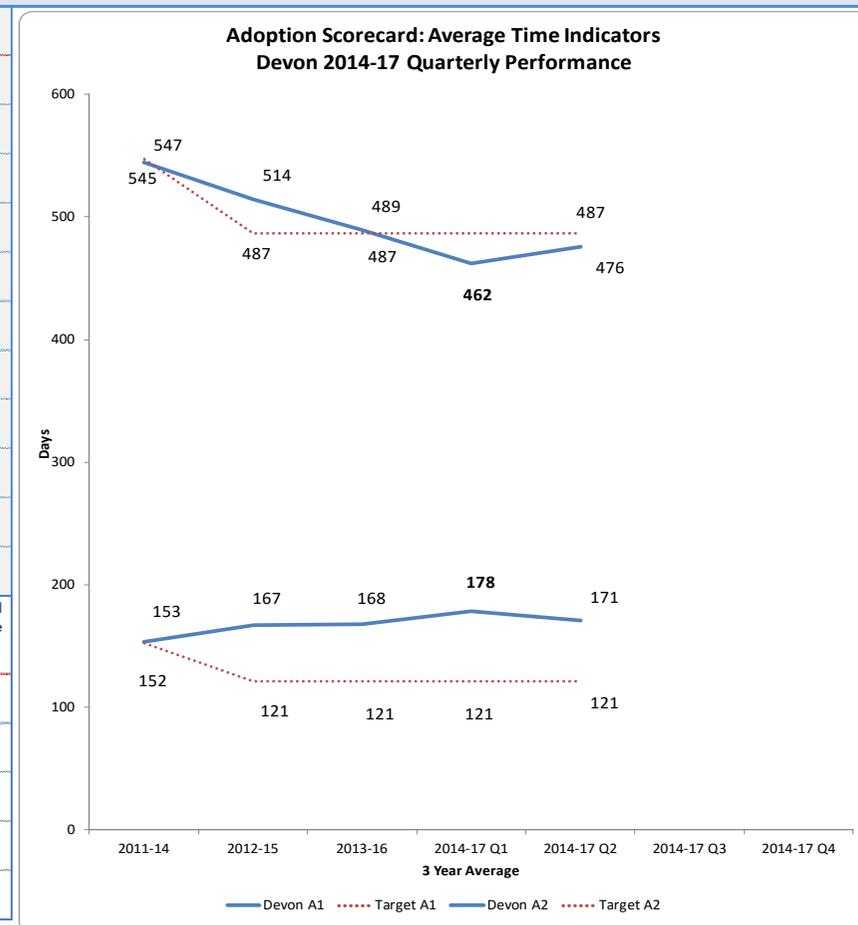
Ward	URN	Setting Name	Provider Subtype	Sector	Registration Date	Max Users	Full Inspection Start Date	Overall Effectiveness	Interim Inspection Start Date	Interim Inspection Overall Effectiveness	Comment	DCC Placed children (Y/N)	Number of Devon Children Place	% of capacity used by DCC
Axminster Rural	SC407753	Woodview	Children's home	Private	04/03/2010	4	07/07/2016	Good	22/03/2016	Improved Effectiveness		Yes	1	25%
Axminster Rural	SC468747	Highview	Children's home	Private	12/08/2013	2	23/05/2016	Requires Improvement	15/02/2016	Declined in Effectiveness		No	0	0%
Bere Ferrers	SC036528	Chelham Senior School	Residential special school	Private	20/02/2004	14	28/06/2016	Requires Improvement	24/02/2016	Declined in Effectiveness		Yes	1	7%
Bickleigh and Shaugh	SC457266	Blaxton Farm	Children's home	Private	21/03/2013	3	30/09/2016	Good	19/03/2015	Sustained Effectiveness		No	0	0%
Bickleigh and Shaugh	SC457553	Horsham Farm	Children's home	Private	14/03/2013	2	07/10/2015	Good	10/02/2016	Sustained Effectiveness		Yes	2	100%
Bideford East	1244137	Newport Terrace	Children's home	Private	25/10/2016	2	Not Inspected yet					No	0	0%
Bideford East	SC463431	Clifton Street	Children's home	Private	31/05/2013	2	08/09/2016	Requires Improvement	02/02/2016	Improved Effectiveness		No	0	0%
Bideford North	SC368137	Meddon Street	Children's home	Private	25/01/2008	2	21/04/2016	Good	11/12/2015	Improved Effectiveness		Yes	1	50%
Bideford North	SC381652	Bridge View	Children's home	Private	15/10/2008	2	10/08/2016	Good	25/02/2016	Improved Effectiveness		Yes	1	50%
Bishop's Nympton	SC066179	Little Oak	Children's home	Private	09/02/2006	5	06/11/2015	Good	15/03/2016	Improved Effectiveness		No	0	0%
Bovey	SC456726	Shaptor Farm	Children's home	Private	14/03/2013	3	15/10/2015	Outstanding	15/03/2016	Improved Effectiveness		No	0	0%
Canonsleigh	SC455991	Higher Whipcott Farm	Children's home	Private	19/12/2012	4	12/08/2015	Good	09/03/2016	Declined in Effectiveness	A recent Interim Inspection (09/03/16) found declined in effectiveness.	No	0	0%
Castle	SC458431	Barnes Children's Home	Children's home	Private	28/03/2013	5	13/05/2016	Requires Improvement	26/01/2016	Improved Effectiveness		Yes	1	20%
Clovelly Bay	SC038167	Four Winds	Children's home	Private	23/12/2002	4	04/09/2015	Requires Improvement	17/02/2016	Improved Effectiveness	A recent Interim Inspection (17/02/16) found improved effectiveness.	No	0	0%
Clyst Valley	SC467704	Russets Court	Children's home	Private	09/08/2013	2	07/10/2016	Requires Improvement	02/02/2016	Sustained Effectiveness		Yes	2	100%
College	SC463647	Penn House	Children's home	Private	06/08/2013	5	09/06/2016	Good	15/01/2016	Declined in Effectiveness		Yes	1	20%
Cullompton Outer	SC484790	Knowles House	Children's home	Private	05/01/2015	4	12/05/2016	Good	25/08/2016	Sustained Effectiveness		No	0	0%
Darlington	SC003792	Robins (Respite & Life Skills Centre)	Children's home	Voluntary	19/08/1999	10	17/09/2015	Requires Improvement	18/03/2016	Improved Effectiveness	A recent Interim Inspection (18/03/16) found improved effectiveness.	Yes	5	50%
Dunkeswell	SC465120	Brookside Farm	Children's home	Private	27/03/2014	3	19/07/2016	Inadequate				No	0	0%
Ivybridge Woodlands	SC065443	Dame Hannah Rogers School	Residential special school	Voluntary	22/12/2005	15	20/05/2016	Good	25/02/2016	Improved Effectiveness		Yes	5	33%
Kenn Valley	SC458422	Meadowpark	Children's home	Private	28/03/2013	5	26/04/2016	Good	18/12/2015	Sustained Effectiveness		Yes	3	60%
Kerswell-with-Combe	SC458352	Valley View	Children's home	Private	14/03/2013	3	10/06/2016	Good	25/02/2016	Sustained Effectiveness		Yes	1	33%
Kingsteignton East	1231066	Paddon's Coombe	Children's home	Private	17/02/2016	1	14/04/2016	Requires Improvement				No	0	0%
Kingsteignton East	SC003884	One to One Crisis Intervention	Children's home	Private	19/10/2001	1	17/06/2016	Good	15/03/2016	Sustained Effectiveness		No	0	0%
Kingsteignton East	SC003897	One to One Crisis Intervention (Longfield Avenue)	Children's home	Private	13/02/2002	1	28/04/2016	Good	10/02/2016	Sustained Effectiveness		No	0	0%
Kingsteignton East	SC362610	One to One Crisis Intervention Ltd	Children's home	Private	24/08/2007	1	22/09/2016	Good	07/03/2016	Improved Effectiveness		No	0	0%
Kingsteignton East	SC457132	Orchid Vale	Children's home	Private	25/02/2013	1	04/05/2016	Good	02/02/2016	Sustained Effectiveness		No	0	0%
Kingsteignton East	SC457137	Woodmere	Children's home	Private	14/03/2013	1	02/12/2015	Good	08/03/2016	Sustained Effectiveness		No	0	0%
Kingsteignton West	1231067	Chudleigh Road	Children's home	Private	08/03/2016	1	29/09/2016	Requires Improvement				No	0	0%
Kingsteignton West	SC068205	One to One Crisis Intervention (Haytor Park)	Children's home	Private	21/08/2006	1	08/09/2016	Good	23/03/2016	Declined in Effectiveness		No	0	0%
Longbridge	SC403234	Osbourne Terrace	Children's home	Private	22/12/2009	3	24/08/2016	Good	03/03/2016	Improved Effectiveness		No	0	0%
Lowman	SC408149	Boumville Place	Children's home	Private	25/02/2010	2	01/09/2016	Requires Improvement	28/01/2016	Sustained Effectiveness		No	0	0%
Mincinglake	SC046276	Atkinson Unit	Secure Unit	Local Authority	19/03/2004	10	29/09/2016	Good	12/01/2016	Sustained Effectiveness		No	0	0%
Pilton	SC458429	Welland House Children's Home	Children's home	Private	28/03/2013	7	30/08/2016	Good	18/02/2016	Sustained Effectiveness		Yes	3	43%
St Leonard's	SC489640	Progress House	Children's home	Voluntary	27/07/2015	3	08/01/2016	Good				No	0	0%
Tale Vale	SC064472	Loyalty Hall	Children's home	Private	28/09/2005	4	15/12/2015	Good	03/03/2016	Sustained Effectiveness		Yes	1	25%
Tale Vale	SC458430	Hillcrest Children's Home	Children's home	Private	09/01/2013	3	14/10/2016	Good	07/11/2013	Good Progress		Yes	3	100%
Walkham	SC433286	Gern Cottage	Children's home	Private	10/08/2011	2	09/10/2015	Good	05/02/2016	Declined in Effectiveness	A recent Interim Inspection (05/02/16) found declined in effectiveness.	Yes	1	50%

Subsequent interim inspection has been carried out. Comments added to indicate where there has been an improvement on decline in effectiveness found during that interim inspection.

**36) Adoption Scorecard (Q3 YTD 41 adopted and 38 leaving care due to SGO) Q3 scorecard to be produced shortly**

**DEVON COUNTY COUNCIL  
ADOPTION SCORECARD  
QUARTER 2 2016/17**

Devon County's Adoption Population	2016-17 YTD	Percentage	
<b>Number of Children adopted</b>	<b>25</b>	<b>100%</b>	
Aged 5 and Over	8	32.0%	
Aged Under 5	17	68.0%	
No. of adopted children in sibling groups	15	60.0%	
Number of children with a decision to be placed for Adoption	68	-	
Number of children with a placement order	58	85.3%	
No. of children in sibling groups	35	51.5%	
Number of children matched to adopter	30	51.7%	
Number of children matched & placed with adopter	25	43.1%	
Number of children whose decision to be placed for adoption has been rescinded	6		
<b>Number of children ending care due to Special Guardianship order</b>	<b>22</b>	<b>-</b>	
<b>Children Looked After and Adoption Performance measures</b>	<b>DEVON (2014-17)</b>	<b>SN average (2012-15)</b>	<b>England average (2012-15)</b>
Adoption scorecard A1: time between child entering care and placement for adoption	<b>476 days</b>	517 days	593 days
Adoption scorecard A2: time between receiving court authority to place a child and deciding on a match	<b>171 days</b>	152 days	223 days
Adoption scorecard A3: children waiting less than <b>16 months</b> between entering care and placement for adoption (NB: measure reduced from 18 months previously reported)	<b>63.6%</b>	n/a	47%
Adoption 1: Percentage of looked after children who ceased to be looked after who were adopted	<b>14.8%</b>	16%	14%
Adoption 2: Percentage of looked after children who ceased to be looked after because of special guardianship order	<b>11.5%</b>	10%	10%



\*Data source: ALB Adoption Survey, CareFirst and Adoption Database

The Q2 figures continue to show positive work being undertaken in the adoption service to improve timescales for children. An additional tracker has been put in place by management systems to support the A2 indicator which is evidencing signs of improvement.

The children who wait are those who are older and are deemed difficult to place and have longer transitions. Good progress can be seen in the number of children who are placed in sibling groups (60%) and this specific work to support these children is ongoing. The figure for % of children adopted and special guardianship has continued to exceed the English average showing a positive trajectory from last year's figures (12% and 8%). The numbers of children gaining permanence through SGO's is also above statistical neighbours and the English average. Although The A2 indicator is better than the English National it is behind statistical neighbours and an action plan is in place to address this.

# SECTION 6

## CASE ALLOCATION

### 37) Worker Case Allocation and FTE Breakdown by Service and Team

Service Area	Team Name	Practice Manager	Current FTEs - Caseload Adjustment*	Total Open Cases	Of Which, Allocated to Named Worker	% Allocated to Named Worker	Ave. No. of Cases per Current FTE Total	
<b>Initial Response</b>	Exeter	IRCX1	Juanita Scallan	4.1	87	87	100.0%	21.3
	Mid & East	IRCM1	Kevin Kenna	8.4	128	128	100.0%	15.2
	North	IRCN1	Naomi Pollard	8.3	180	180	100.0%	21.7
	South	IRCS1	Jean Beynon	9.0	153	153	100.0%	17.0
<b>Initial Response Total</b>				<b>29.8</b>	<b>548</b>	<b>548</b>	<b>100.0%</b>	<b>18.4</b>
<b>Children &amp; Families</b>	Exeter	CFCX1	Tilia Lenz	6.6	103	103	100.0%	15.6
		CFCX2	Phil Staggs	6.2	97	97	100.0%	15.6
		CFCX3	Aiden Mitchelmore	7.0	132	132	100.0%	18.9
		CFCX4	Helen Neighbour	6.8	91	91	100.0%	13.4
<b>Children and Families - Exeter Total</b>				<b>26.6</b>	<b>423</b>	<b>423</b>	<b>100.0%</b>	<b>15.9</b>
<b>Children &amp; Families</b>	Mid & East	CFCM1	Anna Russell	6.6	112	112	100.0%	17.0
		CFCM2	Helen Patten	6.6	101	101	100.0%	15.4
		CFCM3	Emily Hextall	5.6	84	84	100.0%	15.0
		CFCM4	Corrina Bryant	8.0	102	102	100.0%	12.8
<b>Children and Families - Mid/East Total</b>				<b>26.8</b>	<b>399</b>	<b>399</b>	<b>100.0%</b>	<b>14.9</b>
<b>Children &amp; Families</b>	North	CFCN2	Rebekah Porter	7.6	174	174	100.0%	22.9
		CFCN3	Fran Hughes	7.5	109	109	100.0%	14.6
		CFCN4	Heather Cooper	4.4	91	91	100.0%	20.6
<b>Children and Families - North Total</b>				<b>19.5</b>	<b>374</b>	<b>374</b>	<b>100.0%</b>	<b>19.2</b>
<b>Children &amp; Families</b>	South	CFCS1	Matthew Chislett	6.3	117	117	100.0%	18.5
		CFCS2	Herdaypal Johal	7.7	111	111	100.0%	14.4
		CFCS3	Kathy Pendle	7.7	138	138	100.0%	18.0
		CFCS4	Diane Yates	7.6	177	177	100.0%	23.4
<b>Children and Families - South Total</b>				<b>29.3</b>	<b>543</b>	<b>543</b>	<b>100.0%</b>	<b>18.6</b>
<b>Permanency &amp; Transition</b>	Exeter	PTCX1	Juliet Jones	13.2	257	257	100.0%	19.5
	Mid & East	PTCM1	Peter Baron	11.2	138	138	100.0%	12.3
	North	PTCN1	Giles Bashford	11.6	208	208	100.0%	17.9
	South	PTCS1	Karen Thompson	13.1	225	225	100.0%	17.2
<b>Permanency and Transition Total</b>				<b>49.1</b>	<b>828</b>	<b>828</b>	<b>100.0%</b>	<b>16.9</b>
<b>Disabled Children's Services</b>	DCS East Mid	ICCEMID	Brian Copp	3.5	84	84	100.0%	23.9
	DCS Exeter	ICCEXETR	Martin Quaintance	6.6	150	150	100.0%	22.7
	DCS Exeter 2	ICCIAEME	Martin Quaintance / Brian Copp	0.0	2	2	100.0%	-
	DCS North 1	ICCNORTH	Jonathan Mitchell	1.0	43	43	100.0%	43.0
	DCS North 2	ICCNRT2	Jonathan Mitchell	2.6	37	37	100.0%	14.2
	DCS South 1	ICCSWEST	Tasha Allington	2.0	36	36	100.0%	18.0
	DCS South 2	ICCSWST2	Tasha Allington	3.6	79	79	100.0%	21.9
<b>Disabled Children's Services Total</b>				<b>19.3</b>	<b>431</b>	<b>431</b>	<b>100.0%</b>	<b>22.3</b>
Private Fostering	PFC1	Elaine Newton	2.9	41	41	100.0%	14.2	
<b>Total (Excluding FOC Cases)</b>				<b>203.2</b>	<b>3,587</b>	<b>3,587</b>	<b>100.0%</b>	<b>17.7</b>
Finance Only Cases	FOC01			275				
ICS Finance Only Cases	ICSFREME, ICSFRN & ICSFRS			1,099				
No Assigned Team				2				
<b>Total (Including FOC Cases)</b>					<b>4,963</b>			

Staff names in red text denotes 'Agency Staff'

Minus staff shown as on long term sick leave or maternity

In 'Current FTEs - Caseload Adjustment\*' figures ASYE's and NQSW's can only carry a 60% caseload and therefore a full time (1 FTE) ASYE or NQSW is adjusted to be 0.6 FTE

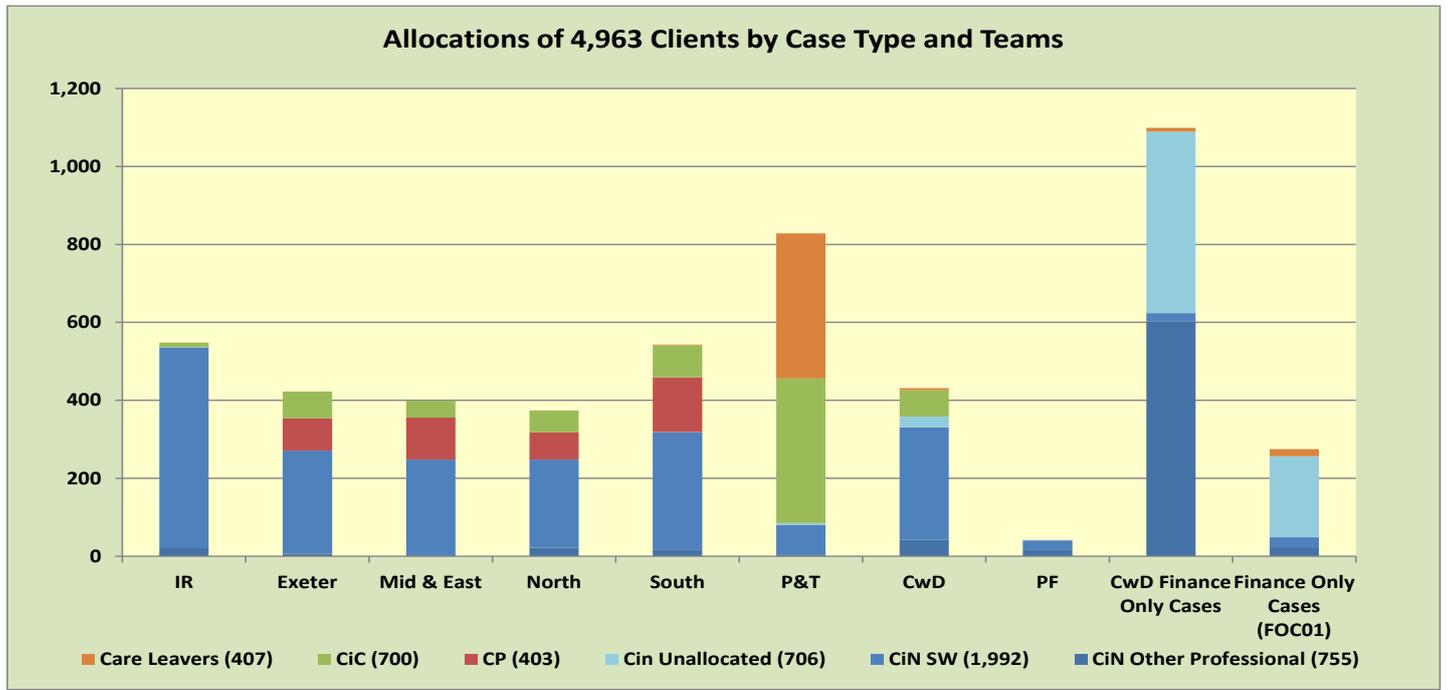
\* FTE Caseload Adjustment = Family Practitioners only counted in P&T teams, ASYEs throughout adjusted to be 0.6 of their FTE for caseload purposes.

All Team Managers and Assistant Team Managers are excluded from caseload calculations, i.e. they are not case-holding.

In the Private Fostering team the Manager is included and is said to be case-holding.

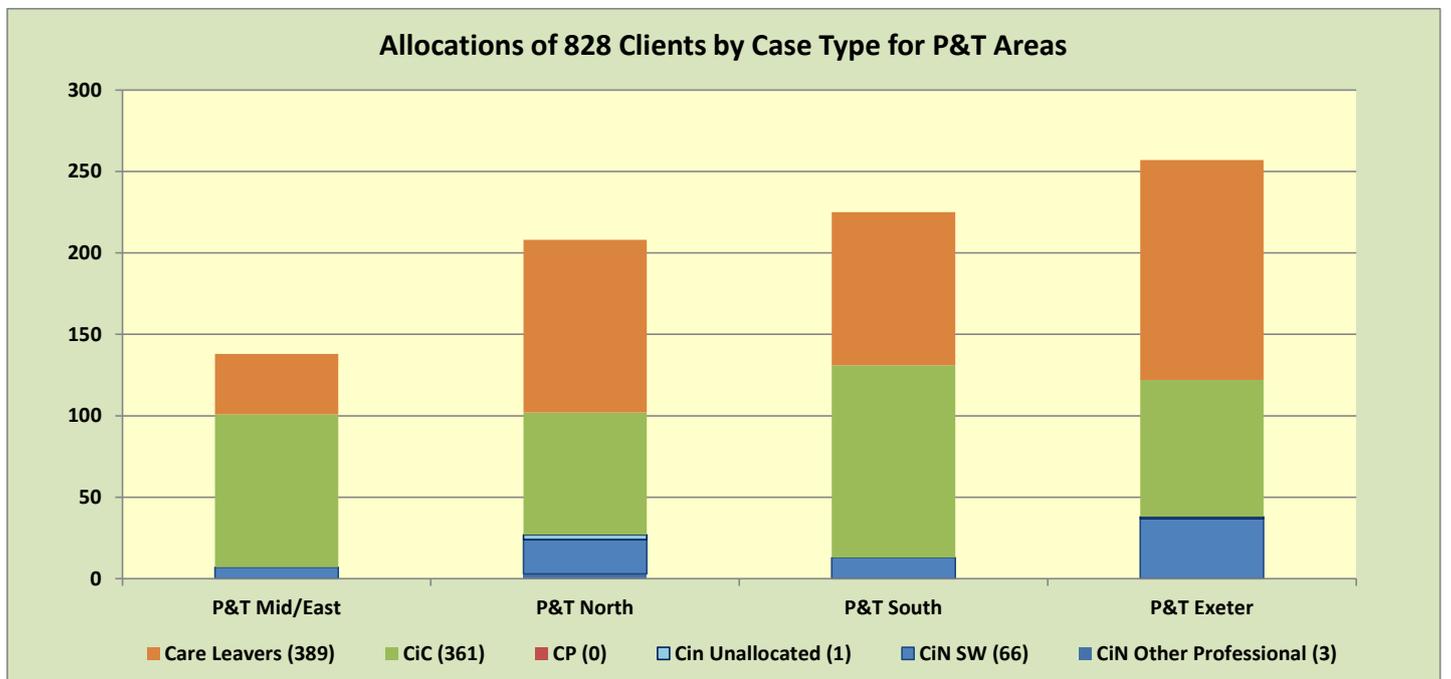
Cases that have not been assigned to a team will be considered to be allocated to the team that their main caseworker is a member of.

### 38) Caseloads



The average caseload is now 17.7 consistent with Nov-16 (17.7).  
 There is variation in some service areas; comparison between Dec16 and Nov16;  
 18.6 from 18.4 in South, 19.2 from 19.6 in North, 14.9 from 16.0 in Mid/East, 15.9 from 16.2 in Exeter, 16.9 from 16.9 in P&T, 18.4 from 16.1 in IR and 22.3 from 22.0 in DCS.  
 There is also some discrepancy in team sizes. Work is underway to address this and ensure equity.  
 Allocation generally remains good. The proportion of permanent staff continues to increase although there has been an increase in agency staff as a result of maternity and sickness absence.

### 39) Allocations; P&T teams, Open Cases (828)



# SECTION 7

## INTERNAL CASE AUDITS

- The overarching aim of the audits is to improve the quality of practice and outcomes for children and young people. The audit considers the quality of the information and recording on the young person's file, the arrangements for the audit include discussion with the Social Worker, the quality of the decision making process, risk assessment and analysis. Accordingly, the scoring system above reflects this. Judgements are: (1) No or few standards met. (2) Some standards partially met. (3) Some standards met in full. (4) Many standards met in full. (5) All standards met in full or exceeded. The charts below show the cases that meet standards 3, 4 and 5. In the main, scores remain high.
- The new QAF will require that all audits undertaken require a new reporting model.
- There is currently no scrutiny of the quality of the individual audits completed and this will be rectified as part of the new model. A moderating approach will be introduced.
- The audits do not test key practice areas of concern and this needs to be reflected in the new approach (such as placement stability, effectiveness of plans to keep children safe, effective thresholds being applied at CP conferences etc, effective thresholds being applied for initial response allocation, assessments leading to effective intervention in all cases).
- Management oversight scores less well in all areas except leaving care. We are in the process of reviewing the level of management oversight as part of an analysis strategy meetings and section 47s and ICPC practice.
- Concerns are indicated in leaving care visits, assessment of needs and quality of reports.

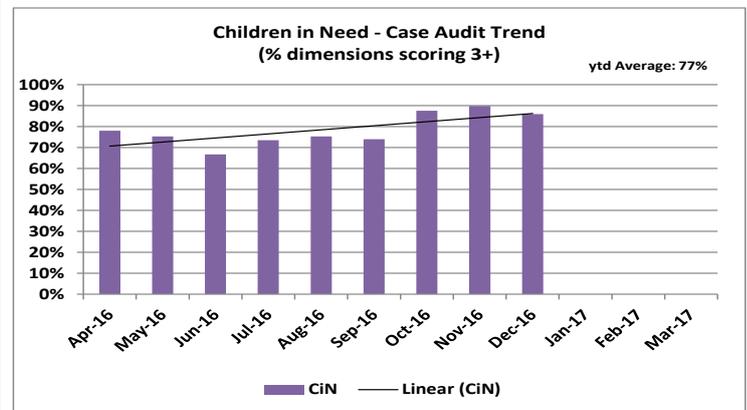
### CASE AUDITS: CHILDREN IN NEED

Of the **38** internal audits completed during Dec-16, **13** relate to Children in Need.

% judged as 'some', 'many' or 'all standards met in full or exceeded'		
Audit Standards	Dec-16	
	No's	%
1a: Management scrutiny/oversight	12	92%
2: Experience of child/young person	11	85%
3: Practitioner contact	11	85%
4: Assessment & needs analysis	11	85%
5: Planning for children	11	85%
6: Recording and report writing	11	85%
Number of audit dimensions scored	<b>78</b>	
Number of audits for CiN cases	<b>13</b>	
<b>Overall % judged 'Acceptable' or better</b>	<b>86%</b>	

3+ scores increase for standard 1a, 6 and decrease for standards 2, 3, 4, 5. Overall % 3+ scores decrease **4%** compared to Nov-16.

CiN case audits completed since April 16 show a gradually increasing trend in terms of the % of audit dimensions scoring 3+ (acceptable or better).



Year to date % of 3+ scores is **77%**.  
Dec-16 is **9%** above the year to date average for 3+ scores.

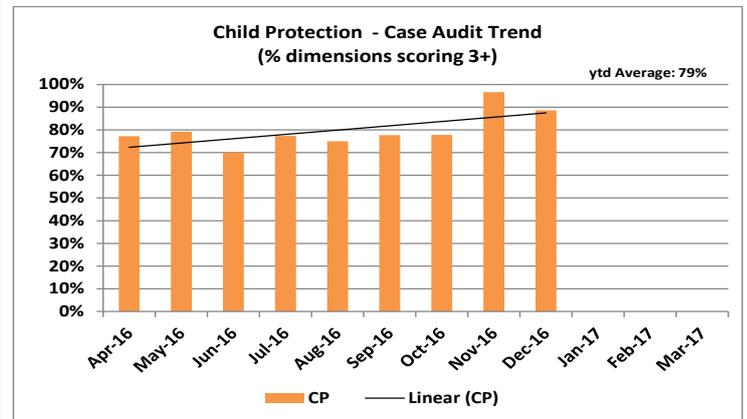
### CASE AUDITS: CHILD PROTECTION

Of the **38** internal case audits completed during Dec-16, **10** relate to Child Protection cases.

% judged as 'some', 'many' or 'all standards met in full or exceeded'		
Audit Standards	Dec-16	
	No's	%
1a: Management scrutiny/oversight	7	70%
2: Experience of child/young person	9	90%
3: Practitioner contact	9	90%
4: Assessment & needs analysis	9	90%
5: Planning for children	9	90%
6: Recording and report writing	10	100%
Number of audit dimensions scored	<b>60</b>	
Number of audits for CP cases	<b>10</b>	
<b>Overall % judged 'Acceptable' or better</b>	<b>88%</b>	

3+ scores decreases for standards 1a, 2, 3, 4 and increase for standards 5, 6. Overall % 3+ scores have decreased by **8%** compared to Nov-16

CP case audits completed since April 16 show a gradually increasing trend in terms of the % of audit dimensions scoring 3+ (acceptable or better).



Year to date % of 3+ scores is **79%**.  
Dec-16 is **10%** above the year to date average of 3+ scores.

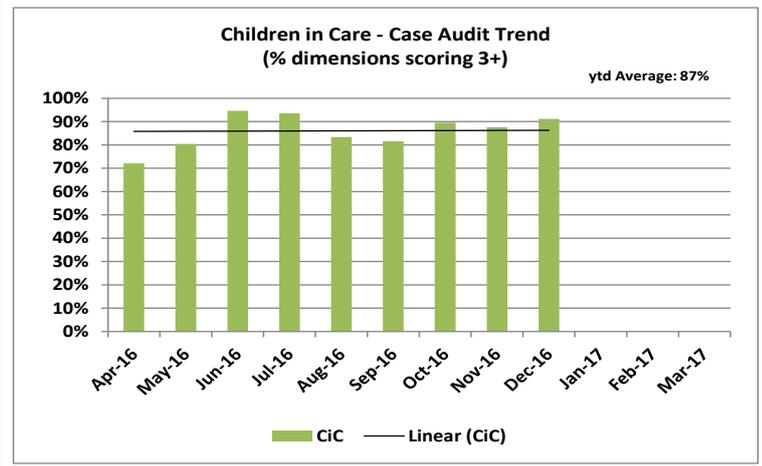
### CASE AUDITS: CHILDREN IN CARE

Of the **38** internal case audits completed during Dec-16, **13** relate to a Child in Care.

% judged as 'some', 'many' or 'all standards met in full or exceeded'		
Audit Standards	Dec-16	
	No's	%
1a: Management scrutiny/oversight	10	77%
2: Experience of child/young person	13	100%
3: Practitioner contact	13	100%
4: Assessment & needs analysis	10	77%
5: Planning for children	12	92%
6: Recording and report writing	12	92%
Number of audit dimensions scored	<b>91</b>	
Number of audits for CiC cases	<b>13</b>	
<b>Overall % judged 'Acceptable' or better</b>	<b>91%</b>	

3+ scores for standard 1a, 2, 3, 5, 6 increase with 4 below.  
Overall % 3+ scores down 2% compared to Nov-16 but overall remains above target.

CiC case audits completed since April 16 show a gradually levelling trend in terms of the % of audit dimensions scoring 3+ (acceptable or better).



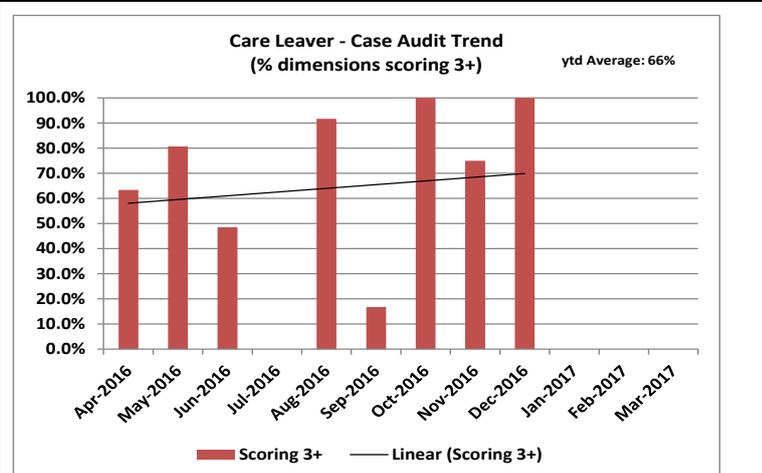
Year to date % of 3+ scores is **87%**.  
Dec-16 is **3%** above the year to date average of 3+ scores.

### Care Leavers

Of the **38** internal case audits completed during Dec-16, **1** has a status of Leaving Care.

% judged as 'some', 'many' or 'all standards met in full or exceeded'		
Audit Standards	Dec-16	
	No's	%
1a: Management scrutiny/oversight	1	100%
2: Experience of child/young person	1	100%
3: Practitioner contact	1	100%
4: Assessment & needs analysis	1	100%
5: Planning for children	1	100%
6: Recording and report writing	1	100%
Number of audit dimensions scored	<b>6</b>	
Number of audits for Care Leavers	<b>1</b>	
<b>Overall % judged 'Acceptable' or</b>	<b>100%</b>	

There are 1 Care leaver audits completed for Dec-16. 3+ scores for standards 3, 4, and 6 increase compared to Nov-16.



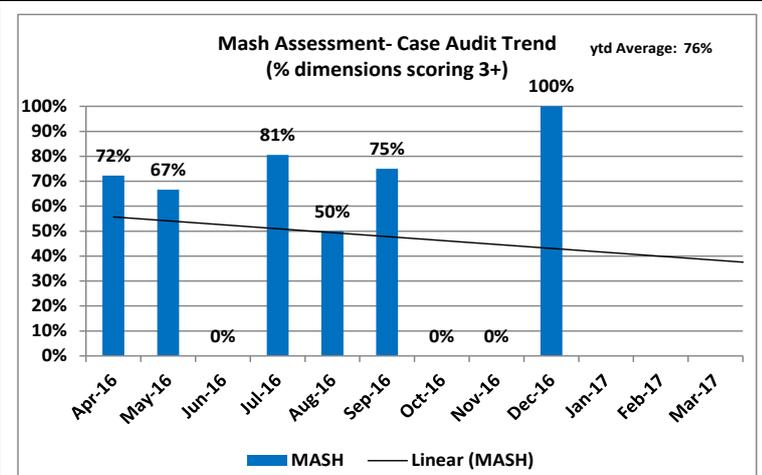
The year to date average of 3+ scores is **66%** although small numbers audited qualify this analysis.

### Assessments

Of the **38** internal case audits completed during Dec-16, **1** is an Assessment.

% judged as 'some', 'many' or 'all standards met in full or exceeded'		
Audit Standards	Dec-16	
	No's	%
1a: Management scrutiny/oversight	1	0%
2: Experience of child/young person	1	0%
3: Practitioner contact	1	0%
4: Assessment & needs analysis	1	0%
5: Planning for children	1	0%
6: Recording and report writing	1	0%
Number of audit dimensions scored	<b>6</b>	
Number of audits for Care Leavers	<b>1</b>	
<b>Overall % judged 'Acceptable' or better</b>	<b>100%</b>	

Year to date % of 3+ scores is **76%**.



Year to date % of 3+ scores is **76%**.

# SECTION 8

## VOICE OF THE CHILD

### Parent / Carer Feedback Forms:

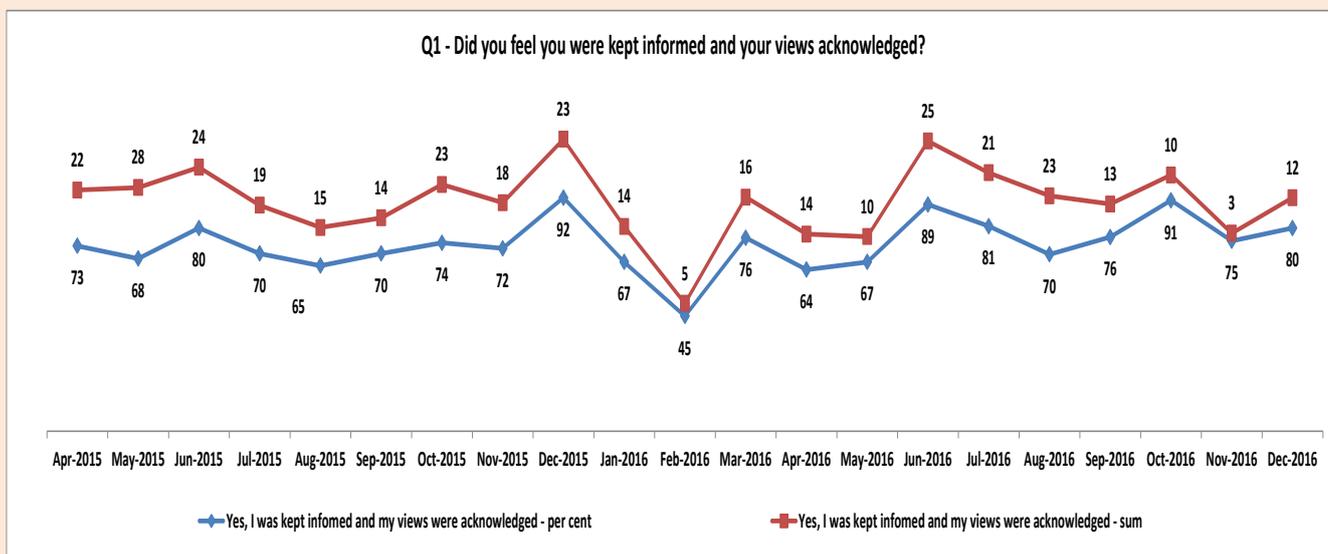
- 15 feedback forms for 25 individual children and young people were received in December 2016 which is 11 forms more than November.
- The feedback covers 15 individual Social Workers.

### Involvement indicators (respect & courtesy; support; kept informed & views acknowledged; agreement with outcome)

- 81% of respondents in December, report positive feedback against all four involvement indicators compared to 73% for November.
- 7 respondents reported positive feedback with parents/carers reporting they were very appreciative of the support they received.

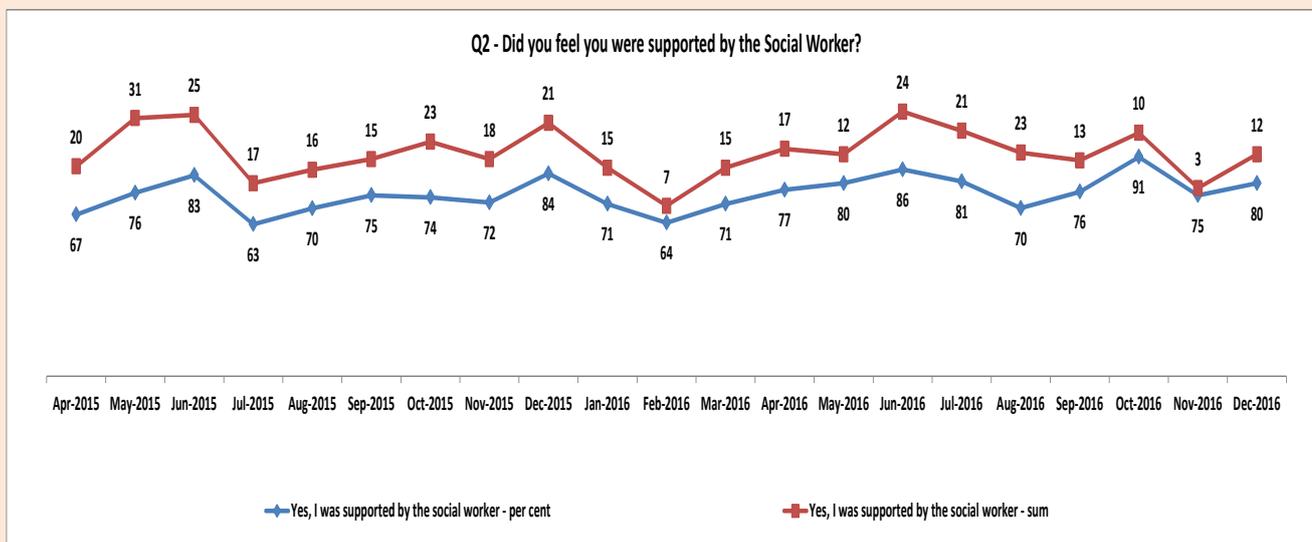
### Q1 - Did you feel you were kept informed and your views acknowledged?

- 12 (80%) of respondents reported they were kept informed and their views acknowledged, an upturn of 5% compared to November (75%).
- All respondents completed this indicator.



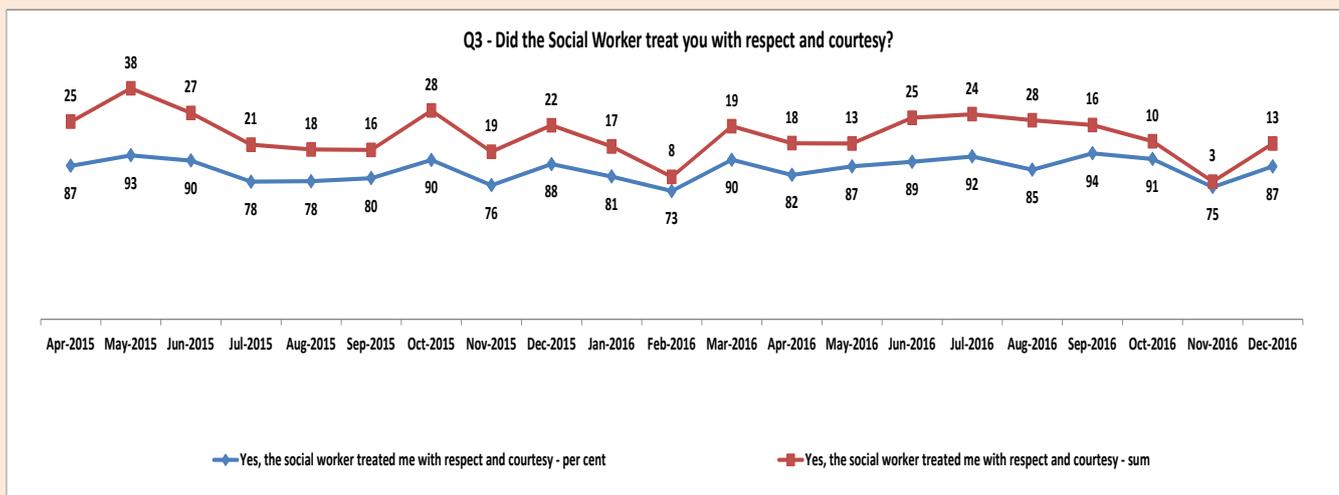
### Q2 - Did you feel you were supported by the Social Worker?

- 12 (80%) of respondents reported that they felt supported by their social worker, an upturn of 5% compared to November (75%).
- All respondents completed this indicator.



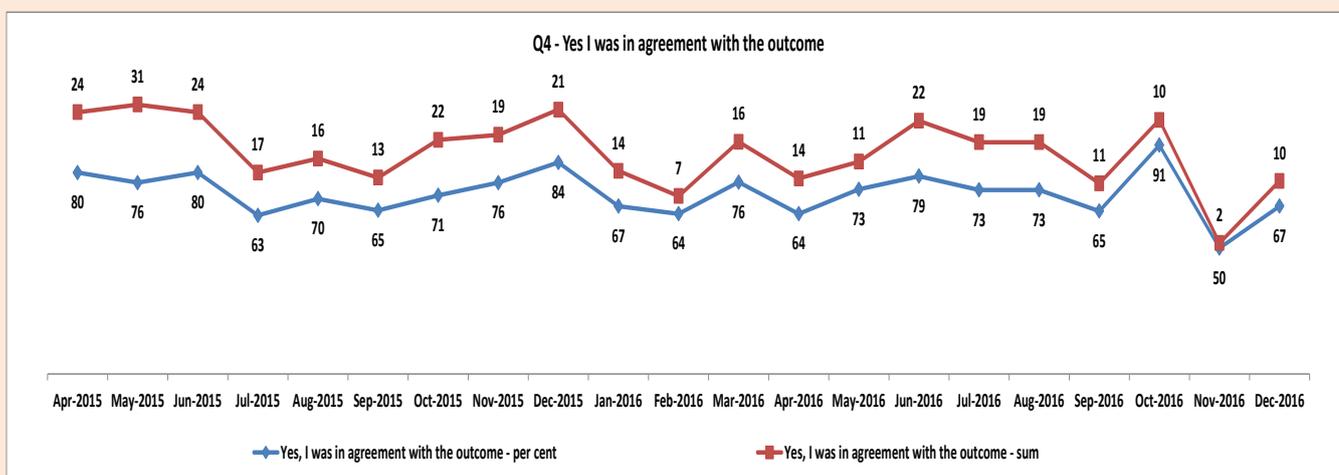
### Q3 - Did the Social Worker treat you with respect and courtesy?

- 13 (87%) of respondents reported they felt their social worker treated them with respect and courtesy, an upturn of 12% compared to November (75%).
- All respondents completed this indicator.



### Q4. Were you in agreement with the outcome?

- 10 (67%) of respondents reported they agreed with the outcome an upturn of 17% compared to November (50%).
- 2 (13%) respondents did not complete this indicator.



- There is an inevitable lag between case closure activity and receipt of feedback forms from families, so reporting timescales mean that the information analysed in section 3.1 is based on all forms received in the month rather than all cases closed in that month.

#### “Key Themes”

- Lack of information and communication remain a key factor for negative feedback.

#### Recommendations:

- Look at alternative options to increase parent carer feedback.
- Investigate the number of cases “unclassified” on closure.
- Allocate resources to overhaul forms and integrate with wider SMS QA systems and qualitative measures.

#### What Parents & Carers said

“Very understanding, open, honest approach to a traumatic situation, Thank you”

“We have had two fantastic Social Workers they are a real credit to your service”.

“The Social Worker is very professional, kind and understanding and looks further for what's best for the children, taking their feelings on board, Very Supportive, listens to all sides”

“The Social Worker did treat us with respect and courtesy”.

“We have not had a social worker for longer than 6 months which is not helpful for Children and Families”.

“I am always worried about further communications to my child”.

“I do not agree with the outcome, no one listened, we do not agree with the report”.

3 respondents did not provide comment.

# SECTION 9

## INDEPENDENT REVIEWING UNIT

<b>** INDEPENDENT REVIEW UNIT ** CHILD PROTECTION MEETING ATTENDANCE</b>																		
Overall attendance rates by meeting type	Apr-16		May-16		Jun-16		Jul-16		Aug-16		Sep-16		Oct-16		Nov-16		Dec-16	
No. of total meetings	No.	%	No.	%	No.	%												
ICPC other Professionals	27		30	54%	21	61%	22	36%	25	37%	24	72%	7	60%	23	62%	19	54%
Health Professionals		25%		38%		36%	6	60%	7	59%	7	69%	2	35%	9	35%	7	31%
Total ICPC Attendance		52%		51%		55%	28	48%	33	50%	33	58%	9	54%	32	56%	26	47%
Core Groups other Professionals	66		30	85%	33	75%	30	69%	20	92%	30	80%	21	86%	19	89%	30	100%
Health Professionals		58%		61%		56%		67%		78%	11	77%	3	100%	9	67%	11	100%
Total Core Groups Attendance		67%		80%		70%				86%		79%	24	88%	28	82%	41	100%
Child Protection Reviews other Professionals	109		92	70%	82	72%	99	63%	29	52%	83	47%	67	72%	67	68%	46	65%
Health Professionals		45%		47%		48%	20	76%	8	59%	18	84%	14	55%	14	50%	10	48%
Total CPR Attendance		66%		64%		66%	119	65%	37	53%	101	69%	82	68%	81	63%	55	60%

<b>** INDEPENDENT REVIEWING UNIT ** Timeliness of Social Worker Reports for CiC Reviews</b>									
5 IRU monitoring reports for Children in Care received for December.									
Changes of Social Worker since last Child in Care Review									
<p>Of the 5 monitoring forms returned in December, 1 recorded data on changes in social worker.  <b>Of these, 20% show the child/young person having 1 or more changes of social worker</b> since the last Child in Care review a decrease of 5% since Nov-16.</p> <p>1 child had a change of 1 SW since their last review.</p> <p>Teams have been working hard to provide stability in the services and have invested heavily in recruiting newly qualified social workers in order to provide a more long term stable workforce. This corresponds with new permanent staff starting.</p> <p><b>Trend</b> – % of cases reviewed with 1 or more changes of Social Worker since last review:-</p>									
	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
% of QA Forms completed in the month that indicate 1 or more changes in Social Worker since the last CiC review	38.7%	36.5%	27.7%	27.5%	18.1%	30.0%	32.1%	25.0%	20.0%
<p>The IRU monitoring form has been updated and has now gone live on Care First. IROs are required to complete this in every case. This will provide more opportunities for reporting in respect of children’s participation in reviews, resolution of any escalated issues using the dispute resolution process. This will pick up the number of escalations as well as themes and the speed with which these are responded to.</p>									