

## Organisation culture...

“the way things are done around here”

“ the combination of values, attitudes and behaviours that a company exhibits in its operations and relations with those affected by its conduct, e.g. employees, customers, suppliers, and wider society!”



We sometime talk about Auditing Culture and when we do it tends for focus on the items above the water line as these can be assessed and measured more tangibly. This image shows some of the areas that are under the water line and harder to assess, but can be even more of a cultural driving force than visons and policies etc.

Note – This image was shared by Cornwall County Council Internal Audit team.